# EMS Communication Card
For Medical, Physical and Emotional Information

INSTRUCTIONS: Have patient touch pictures to request wants and needs. If unable, caregiver touches pictures and gets yes/no response from patient. This may be helpful for patients who are deaf, hard of hearing, or could have a traumatic brain injury, autism or an intellectual disability.

Yes = thumbs up, nod, or eyes wide open   No = thumbs down, nod, or eyes closed

Touch for YES

**YES** = eyes wide open

Touch for NO
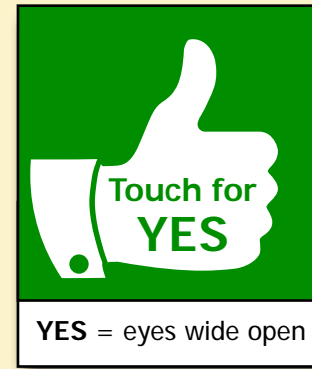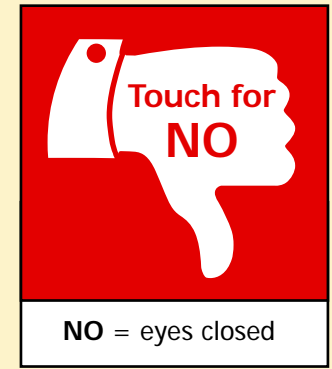
NO = eyes closed

Quick Communication Tips

- Get my attention first
- Make eye contact when you speak
- Speak clearly at a normal pace and tone
- Do not cover your mouth
- I may have memory issues and it may take me longer to process what you are telling me.

- I cannot lip read everything you say
- A cochlear implant or hearing aid does not mean I can hear and understand everything you say
- I may only understand sign language

Call This Number   0 1 2 3 4   5 6 7 8 9
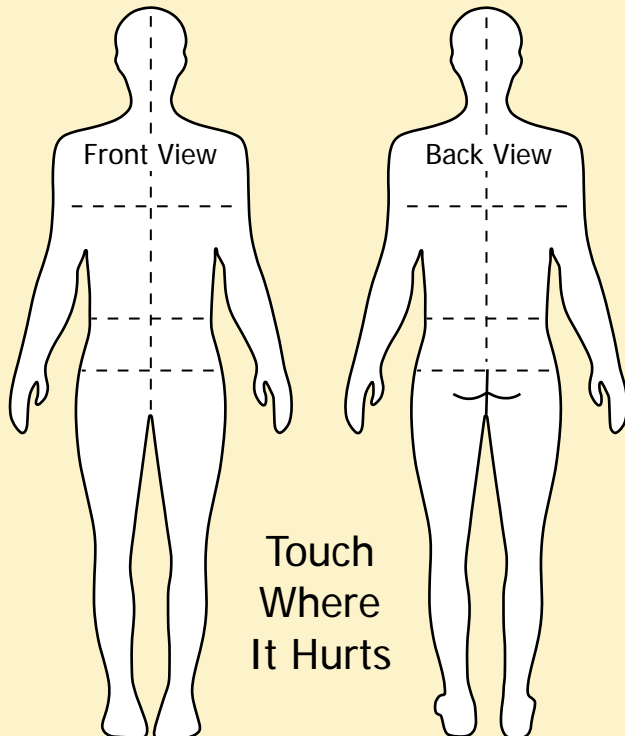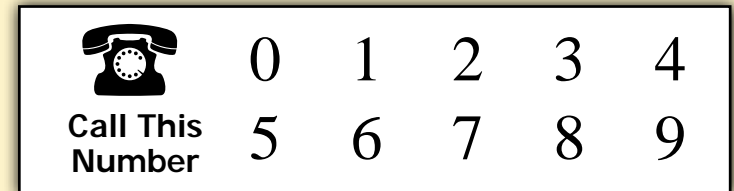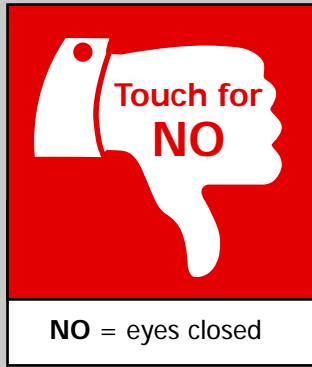
The **best** way to communicate with me is:

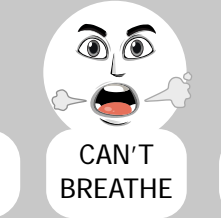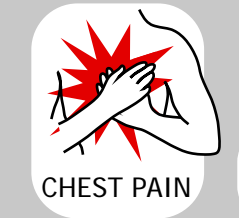| Interpreter | Texting | Writing | Lipread | I Cannot Lipread | Assistive Listening Device |

Front View   Back View

Touch Where It Hurts

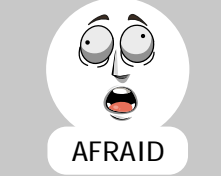## Pain Scale

0	2	4	6	8	10
No Hurt	Hurts Little Bit	Hurts Little More	Hurts Even More	Hurts Whole Lot	Hurts Worst

A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

Touch for YES
YES = eyes wide open

Touch for NO
NO = eyes closed
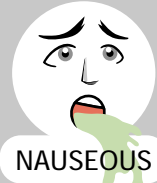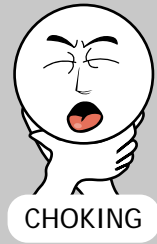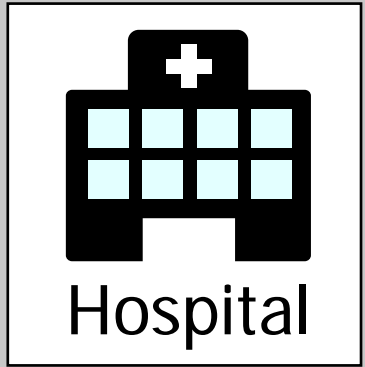
Common Medical Issues
- Breathing Problems/COPD
- Stroke
- High Blood Pressure
- Cardiac/Heart Issues
- Diabetes
- Seizure/Epilepsy
- Sensitive to touch

Hospital

DOCTOR	WIFE/HUSBAND	ALLERGY	MEDICINE	COLD	HEADACHE	CHOKING	DIZZY	SORE THROAT
RESTROOM	BLANKET	SHOT/NEEDLE	DRINK	WORRIED	ANGRY	NAUSEOUS	CONFUSED	FEVER
TIME	DATE	OXYGEN	BURNS	NUMBNESS	FRUSTRATED	SAD	AFRAID	COUGH
WHAT HAPPENED?	HEARING AID	PAPER AND PENCIL	FIND LIVING WILL	SUICIDAL	CHEST PAIN	ANXIETY/DEPRESSION	CAN'T BREATHE	SHORTNESS OF BREATH