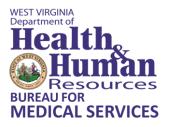
# Welcome to Countdown to ICD-10: TOP 10 THINGS TO DO TO PREPARE FOR ICD-10









# **Topics for Discussion**





- ICD-10 Overview
- Top 10 Things to Do to Prepare for ICD-10
  - Get to Know ICD-10
  - Know Your Role and Responsibility
  - Follow Your Roadmap
  - Conduct Systems Checks
  - Train Your Brain
  - Practice Makes Perfect
  - Build Your Resources
  - Testing...Testing...Testing
  - Patience & Patients
  - Stay Informed
- ICD-10 FAQs
- Resources
- Contact



- Federal Mandate under Health Insurance Portability and Accountability
   Act (HIPAA) Regulations
  - ICD-10 mandatory for all HIPAA-covered entities
  - Entities include: hospitals, physicians and other practitioners, health insurers, 3<sup>rd</sup> party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public and private health care research institutions
- New ICD-10-CM and ICD-10-PCS code sets
  - ICD-10-CM replaces ICD-9-CM (Volumes 1 and 2)
  - ICD-10-PCS replaces ICD-9-CM (Volume 3)

 ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)

ICD-10 is coming!

OCTOBER



#### A few facts about ICD-10:

- World Health Organization developed ICD-10 in 1994, later adopted by HHS and CDC, provision of HIPAA regulations
- Moving from 9 to 10 US is last industrialized nation to adopt ICD-10
- **HIPAA-covered entities** health care providers, payers, clearinghouses, billing services and others must transition to ICD-10
- ICD-10 pros and cons discussed widely within health care community since 2009
- ICD-10-CM and ICD-10-PCS code sets
  - Replaces ICD-9-CM (Volumes 1 and 2) and ICD-9-CM (Volume 3)
  - Total of 141,923 codes BUT only some used by providers
- Mandatory compliance date October 1, 2015
  - Reminder 5010 transaction standards, required prerequisite
  - IT systems must accommodate BOTH ICD-9 and ICD-10 codes



- For services rendered on or after October 1, 2015
  - All claims must use ICD-10 codes
  - Claims using ICD-9 codes for services rendered on or after October 1,
     2015 will NOT be accepted
- For services rendered <u>before</u> October 1, 2015
  - All claims must use ICD-9 codes
- Systems must accommodate BOTH ICD-9 and ICD-10 codes
  - Effective with the October 1, 2015 compliance date
- Significant Code Increase from ICD-9 to ICD-10
  - Increasing from 14,000 to approximately 69,000 ICD-10-CM codes
  - Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes
  - ICD-10 has more than nine times the codes in ICD-9.



## Why ICD-10 Matters:

- ICD-10 advances health care and the implementation of eHealth initiatives
- ICD-10 captures advances in medicine and medical technology
- ICD-10 improves data for quality reporting
- ICD-10 improves public health research, reporting and surveillance



#### 1. Get to Know ICD-10

- Understanding background information makes transitioning easier
  - Acknowledge the necessity for ICD-10
  - Recognize the risks of non-compliance
  - Recognize the benefits that come with transitioning and compliance
  - Learn the differences between ICD-9 versus ICD-10
  - Learn who needs to transition to ICD-10



## 2. Know Your Role & Responsibility

- Everyone in your organization has a part in the transition
  - ICD-10 Champion
  - Coders
  - Billers
  - Clinicians
  - Practice Managers
  - IT Systems Managers





## 3. Follow Your Roadmap

- Execute your plan
  - Perform an office assessment
  - Utilize your ICD-10 Roadmap
  - Distribute collateral material (organization updates, newsletters)
  - Establish lines of external communication (vendors, clearinghouses, payers)
  - Maintain regular internal communication (clinicians, coders, billers and practice management staff)



## 4. Conduct Systems Checks

- Address technical impacts of ICD-10
  - Business processes
  - IT systems upgrades (accommodate both ICD-9 and ICD-10)
  - Policy updates



#### 5. Train Your Brain

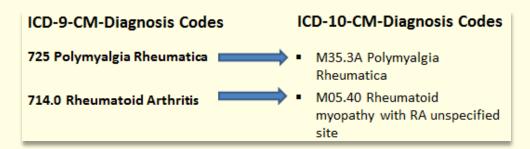
- Ensure you and your staff are properly trained
  - Anatomy and Physiology
  - Medical Terminology
  - Coder Training
  - Train the Trainer
  - ICD-10 Code Books
  - Practice Tests
  - Coding Certifications





#### 6. Practice Makes Perfect

- Practice using ICD-10 codes by crosswalking your most commonly used
   ICD-9 codes to ICD-10 codes
  - General Equivalence Mappings (GEMs) www.CMS.gov/icd10
  - Code Conversion Tools:
    - http://www.icd10data.com/
    - http://www.icd10codesearch.com/
    - https://www.aapc.com/icd-10/codes/
    - http://www.lussierlab.org/Web-Tools/index.html





#### 7. Build Your Resources

#### Gather Resources

- Dedicated ICD-10 websites
- Association ICD-10 information
- Valuable articles and white papers
- Search engines

#### Share Resources

- Distribute to team members
- Use in creative ways (i.e., newsletters, websites, flyers)
- Collaborate with other organizations
- Talk about what works (i.e., training, organization methods, productivity efforts)





## 8. Testing...Testing

- Test and Assess
  - Complete internal testing
  - Perform external testing
  - Reassess staff training
  - Document testing results
  - Analyze results



#### 9. Patience & Patients

- Change takes time
  - Set realistic goals
  - Plan for contingencies
  - Monitor the operational impacts and suggest remedies
  - Remember your patients
    - ICD-10 should not affect the way you interact with your patients while providing care



## 10. Stay Informed

- Stay in the know about ICD-10
  - Attend conferences, fairs, webinars, and podcasts
  - Sign-up for mailing lists
  - Take advantage of ICD-10 FAQs & Fact Sheets
  - Join the conversations (social media: Twitter, Facebook, YouTube)

## ICD-10 FAQs



#### Q: How do I learn more about ICD-10?

A: For the latest news and resources, visit the CMS <u>ICD-10 website</u>, the World Health Organization (WHO) <u>ICD-10 Page</u> and the <u>WV Molina Medicaid Solutions ICD-10 Transition Website</u>. You can also sign up for <u>CMS ICD-10 Industry Email Updates</u>.

### Q: Where can we find a list of the new ICD-10 diagnosis codes?

A: There are numerous resources available, but usually at a cost. The <u>CMS website</u> offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

# Q: Is there crosswalking software or some special algorithm available that we can use to go from one code to the other?

A: There are various websites and resources that offer a number of translation tools or toolkits for ICD-10. Some are free; some are sold at varying prices. CMS has published its General Equivalence Mapping System (GEMs tool) to help with the crosswalking. It is available at <a href="www.CMS.gov/icd10">www.CMS.gov/icd10</a>. Note that this free tool is not comprehensive, but is frequently updated to add new codes.

# **ICD-10** Resources

















## **ICD-10** Resources



#### **Centers for Medicare & Medicaid Services (CMS)**

**■**CMS ICD-10 Main Page

http://www.cms.gov/ICD10

**CMS Overview** 

http://www.cms.gov/Medicare/Coding/ICD10/Statute\_Regulations.html

**■CMS ICD-10 Implementation Planning** 

http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html

**■**HHS, CMS ICD-10 Final Rule and October 1, 2015 Compliance Date Announcement

http://edocket.access.gpo.gov/2009/pdf/E9-743.pdf http://www.gpo.gov/fdsys/pkg/FR-2014-08-04/pdf/2014-18347.pdf

#### World Health Organization (WHO) ICD-10 Page

http://www.who.int/classifications/icd/en/

#### **West Virginia Resources**

**WV Molina Medicaid Solutions ICD-10 Transition Website** 

https://www.wvmmis.com/SitePages/ICD-10%20Transition.aspx

## Contact



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