

Traumatic Brain Injury Waiver (TBIW) Program Policy Reminder

As of May 11, 2023, the Department of Health and Human Services (HHS) declared that the COVID-19 federal Public Health Emergency (PHE) was over.

During the PHE, some TBIW policy requirements were waived, however, with the end of the PHE, many are being reinstated.

TBIW policy requires case managers to make quarterly home visits for all members to ensure health and safety and to make sure that services are being provided in accordance with member Service Plans.

In addition, it is the responsibility of TBIW members to follow all program policy requirements to, among other things, participate in all assessments, home visits and to sign all required forms/paperwork. They must also make themselves available on the agreed upon date and time.

If a member continually misses or refuses home visits or does not follow other program policies, their services may be suspended.

