

FAQs for 1.3.18 SUD Monthly Provider Call

1. Q: The SUD manual does not indicate the need for a 72-hour Authorization for Services form. Since there is a required Physician's Order, a 72-hour-auth form seems duplicative. Is it necessary to do both?

A: No, you do not need to complete a 72-Hour Authorization or Services form if a Physician's Order has been completed for SUD Residential Services.

2. Q: Do Residential programs have to have a policy on UDS failures?

A: No, however, you need to follow your contraband policy and follow best practice guidelines.

3. Q: Is one drug screen at admission 3.7 (short-term stay) sufficient?

A: Best practice would be to screen upon admission and discharge.

4. Q: The scoring tool for 3.7 asks about 16 hours of counselor availability; does a "counselor" have to be Master's level?

A: Yes. However, availability can be via on-call and does not have to be on-site.

5. Q: Do we include the modifiers in claims as well as prior authorizations?

A: Yes.

6. Q: What is the minimum requirement for protective oversight in a 3.1? Are we required to have at least one staff on site at all times?

A: Please refer to licensure requirements.