

# QIA IDD Handout 6

## CASE MANAGEMENT-ONLY AGENCIES:

1. When will the provider certification process be ready?
2. Who will certify agencies?
3. When can interested agencies apply for certification? (Will they be able to do so and be ready to operate at the date of implementation, which is currently 7/1/20?)

## FREEDOM OF CHOICE:

4. If the certification process is not ready at the time that members must choose separate agencies (those with anchor dates 7/1/20—assessments starting 4/1/20), what is BMS' plan for letting those members know that there will be agencies available in the near future?

## SERVICE AUTHORIZATIONS:

5. What is BMS' plan to address when providers do not have authorizations, when it is the responsibility of the Case Management agency to request authorizations on the service agency's behalf? *(NOTE—FAQ 16 [June 2019] indicates the following: Each Stakeholder group has discussed need for a smooth transition moving into the 2020 Waiver renewal. CFCM FAQ #3 addresses transitioning as recommended by stakeholder groups. Examples of Interagency Agreements and/or Memorandum of Understanding are being reviewed. Most importantly, the individual's Person-Centered Treatment plan will include required details of timelines for communication, documentation, responsibilities of each provider as developed/driven within the Person-Centered Treatment planning process.)* Given this response, has there been further consideration to when agencies are unable/unwilling to honor the agreements in the Memorandums of Understanding?

## RATES:

6. When will the rate structure be available? *(NOTE—FAQ 17 [June 2019] indicates the following: Rates for ADW were recently raised, but there is no discussion at this time about raising them further or raising the TBIW and IDDW case management rates, both of which are \$38.80 per hour.)* Given this response, has there been any further consideration to raising rates or changing the rate structure?

## CASE MANAGER CURRICULUM:

7. When will the Case Manager curriculum be ready?
8. Can some agencies pilot the curriculum and provide feedback before it is finalized? If so, when will it be available for this?
9. How will agencies be held accountable for completion of curriculum?

## PROVIDER NOTIFICATION OF SELECTION:

10. What is the process for notifying service-only agencies of selection?
11. When providers are selected prior to 7/1/20 via the DD2, can they contact the member to determine whether or not they can meet member's needs?

## OTHER:

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12. Currently, providers are not allowed to decline to serve members who select them. What if a provider identifies that they are not able to meet the member's needs? Can they decline to provide services and notify the SC as to the reason why, thereby allowing the SC to explore more appropriate options?

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