

Award Announcement

The West Virginia Department of Administration (DOA), Purchasing Division issued a solicitation, as authorized by W. Va. Code §5A-3-10b, for DHHR BMS to provide the design, development, implementation, maintenance, and operation of an Electronic Visit Verification (EVV) solution that also includes data aggregation from other third-party EVV systems, which is compliant with the 21st Century Cures Act (Cures Act), to support various programs administered by DHHR.

As a result, DHHR is pleased to announce HHAeXchange, a leading provider of homecare management solutions for payers, providers, and state Medicaid agencies, has been selected as the EVV Solution Vendor to provide services in support of the West Virginia BMS EVV program.

HHAeXchange's Aggregator platform supports West Virginia's Open/Hybrid EVV Model by consolidating all visit data regardless of the EVV system being used, reducing administrative burden, and delivering powerful data visualization and analytics dashboards to enable the State to manage provider compliance and ensure participants are receiving the right care at the right time.

The platform dynamically connects the West Virginia Medicaid Program to the vast network of homecare providers, improving the efficiency of the homecare ecosystem and the Medicaid program, and helping to ensure Medicaid members are receiving care. West Virginia providers will be able to submit confirmed visits and bill directly to the State through the free HHAeXchange Portal.

HHAeXchange EVV Methods include:

- Telephony/Landline
- GPS Enabled Caregiver Mobile App
- FOB Device
- Bluetooth Beacon