



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Bureau for Medical Services

Jeffrey H. Coben, MD
Interim Cabinet Secretary

Cynthia E. Beane
Commissioner

To: Personal Care Agencies

From: Randall Hill, Director of Home and Community-Based Services
WV DHHR Bureau for Medical Services

R.H.W.

Date: March 28, 2023

Re: Direct Care Service Rate

This memo is to remind Personal Care agencies that the temporary ARPA rate of \$8.04 for T1019 and T1019 UK will end on March 31, 2023. On April 1, the rate will return to \$4.73 per 15-minute unit. This rate change has already been entered in HHAeXchange's system, so it is not necessary for agencies to manually update the rate.

Please be aware that BMS is currently conducting a study of all Home and Community-Based Services (HCBS) rates and agencies may be requested to provide data regarding their administrative costs (recruitment, training, benefits, etc.), staff turnover, and vacancies. Additional information regarding the rates study will be shared during the monthly provider Zoom meeting/conference call on April 14.

Thank you.