

## Personal Care Q & A Call - March 15, 2016

1. Concerning the Plan of Care dates: I did home visits Feb. 29, 2016. The current POC extended thru Feb. 2016. I started my new POC March 2016 – August 2016. I understood at the last phone call that we would date this POC Feb 2016 – (6 mo.). I must be wrong, because if I didn't do the visit until the last day of the month (Feb 29<sup>th</sup>), how could the POC start Feb. 1?

Does the POC date start the next month or the current month of the visit? We have always started the POC for the next month.

***Answer: Nothing has changed with your timelines for PC. The same policy manual is in effect now as has been in effect for the last several years.***

### **Additional Questions/Comments from the call:**

Question a. When is the new manual going to be posted for review?

***Answer: The manual is currently being reviewed internally at BMS. Then it will go to Administration and then it will be posted for public comment. We will send notification when it is posted for public comment. At this time, we are not in a position to conjecture a date for possible posting.***

Question b. If we use the WV Cares background check, do we still need to do the monthly OIG?

***Answer: No. WV Cares includes the monthly OIG check. You will do the monthly OIG in the context of WV CARES and how they instructed you to do it in the training from WV CARES. For further questions about that, please contact [wvcares@wv.gov](mailto:wvcares@wv.gov).***

### **BMS/Boss Additional Information**

**Personal Care Service Providers,**

**The email below was sent to you on Feb.10, 2016, regarding the use of WV CARES.**

*“As per the instructions from WV Bureau for Medical Services, Personal Care Providers currently are not required to use WV CARES for their new or current employees. Personal Care Providers are required to continue with the CIB checks and the OIG Medicaid Exclusion List as per the current Personal Care Service Manual. However, Personal Care Providers can use WV CARES if they want to.*

*WV CARES has been added to the new draft Personal Care Services policy manual but this policy manual has not been through the required process of:*

- *BMS policy review committee,*

- *put out for public comment/revision*
- *Reviewed and approved by BMS Administration*

*BMS cannot give a date as to when this process will start at this time but it will happen in the near future”.*

**Though the above email still holds true, BMS would like to encourage you to begin using WV CARES now. There are cost incentives available to you now that will not be available to you when the new Personal Care Service Policy manual goes into effect which will reflect the changes in state code requiring the use of WV CAREs by Personal Care Service providers.**

**For your information we have attached the WV CARES Act.**

<http://www.legis.state.wv.us/WVCODE/Code.cfm?chap=16&art=49#49>

For the rule, contact BoSS, and we will send it to you.