

Personal Care Q & A – October 24, 2016

1. Can you clarify the dual service requirement for nursing assessments? If the dual service meeting takes place when the ADW review is not due, does the ADW RN have to do the assessment for the PC RN, or does the PC RN get a copy of the last assessment done by the ADW RN? If I understood the dual service training correctly, the PC RN can do her own assessment if there have been changes since the last ADW assessment, or if the PC RN does not want to rely on information/assessment of the ADW RN.

Answer: The PC RN should get a copy of the last ADW assessment and the last ADW Service Plan (both need to be in the file for the member to justify dual service provision). Yes, the PC RN can do his/her own assessment. If the PC RN feels that the ADW assessment is sufficient, then the PC RN does not have to do his/her own assessment.

2. Can I accept a referral for dual services PC for a client that is participating in the Take Me Home WV program and has not transitioned back home yet? I thought that the client had to be in the home and using all 155 hours of the ADW services before the PC provider could accept a referral for the person.

Answer: When a person is participating in the Take Me Home WV program, a plan is being devised to assure that the person has adequate care upon their return home and that care needs to start as quickly as possible. For that reason, in this case, the PC provider can accept a referral for PC even though the person is not home yet and not yet using the 155 hours. In this case, because the Service Plan is written to use all 155 hours and the person will still need additional care over and above that, it is appropriate for the PC provider to accept the referral.

ANNOUNCEMENT: The final PC CareConnection® training of the year will be held via web meeting and conference call on December 15, 2016 from 3 to 4:30 pm. If you have already attended a PC CareConnection® training session, you do not need to attend this one. This session is for new users. Registration deadline is December 13th. To register, email Christina McGee at Christina.McGee@kepro.com. For the registration form, please see BoSS website or contact KEPRO.

Additional information:

The PC CareConnection® manual has been updated and is on KEPRO's website at <http://wvaso.kepro.com/programs/personal-care-program/>.

Next PC Q & A - November 15, 2016.