



Dear Valued Customer,

In an effort to improve overall quality of service, MorphoTrust USA will be relocating all CardScan operations, processing of physical fingerprint cards, to reside within our operational headquarters in Franklin, Tennessee.

CardScan operations will benefit from being co-located with complimentary Morphotrust USA teams including: Engineering, Finance, Training, and Business Operations.

Additionally, MorphoTrust USA will be enhancing our overall security posture by elevating the standards of vetting of CardScan staff to require a Federal eQIP security clearance, in addition to any required state vetting clearances, and limiting physical access to the CardScan production area accordingly.

Please update published addresses on forms and websites to reflect the following address change prior to 10/15/17. After this date, mail shall be forwarded through the end of calendar year 2017, but could result in additional processing time for applicants. Physical packages with fingerprint cards for processing received at the old address after December 31, 2017 will result in longer processing times and may be at risk of return to sender by USPS.

OLD ADDRESS

MORPHOTRUST USA
CARDSCAN DEPARTMENT
3051 HOLLIS DRIVE, STE 310
SPRINGFIELD, IL 62704

NEW ADDRESS

IDENTOGO
CARDSCAN DEPARTMENT
6840 CAROTHERS DRIVE STE 650
FRANKLIN, TN 37067-9929

Thank you for your attention to this matter and please contact me with any questions you may have.

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