




STATE OF WEST VIRGINIA  
DEPARTMENT OF HEALTH AND HUMAN RESOURCES

Earl Ray Tomblin  
Governor

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Karen L. Bowling  
Cabinet Secretary

To: Aged and Disabled Waiver Providers

From: Susan Given, Program Manager 

Date: August 11, 2014

Re: Medical Necessity Evaluation Requests (MNER's)

It has come to our attention that providers have experienced rejected MNER's submitted to WVMI through CareConnection©. APS/WVMI was comparing the system-submitted MNER to the attached/signed MNER and rejected any that didn't match. After discussion with APS/WVMI and BoSS, this issue has been resolved.

Please be advised APS/WVMI will no longer compare the previous MNER to the current MNER. You are to continue following the current instructions for completion of the MNER and it is your responsibility to ensure all information is correct and up to date prior to uploading the MNER into CareConnection©.

It is important to remember diagnoses reported on the system-submitted MNER will be carried over to the PAS, and must be accurate and physician-approved. Meaning, the information you submit on the MNER screen will carry forward year-to-year, so it is imperative you submit correct and current information each year.

You must ensure the following:

- System-submitted MNERs are complete and contains all information applicable to the member's current state.
- The diagnoses reported on the MNER are confirmed by the provider/PPL-member as physician-approved on either previous MNERs or on a previous PAS.

If you have any questions regarding this notice contact the Bureau for Senior Services at Linda Wright, Acting Director at [linda.k.wright@wv.gov](mailto:linda.k.wright@wv.gov) or 304-558-3317.