



STATE OF WEST VIRGINIA
DEPARTMENT OF HUMAN SERVICES
BUREAU FOR MEDICAL SERVICES

Cynthia A. Persily, Ph.D.
Cabinet Secretary

Cynthia Beane
Commissioner

January 24, 2024

The Department of Human Services' (DoHS) Bureau for Medical Services (BMS) is sending out announcements starting in March of 2024. Acentra (formally Kepro) will begin the recertification process for substance use disorder (SUD) residential adult services (RAS) for those facilities who have been in operation for the past 18 months or longer.

This review will also coincide with any retrospective review that may be required for your agency. For recertification, Acentra will be reviewing your staff ratio, staff access, scheduling, clinical hours, documentation, policies, procedures, treatment plans, bed capacity and Medication Assistance Treatment (MAT) compliance. Acentra will be contacting you to schedule these recertification in the near future. If you have any questions, please contact Keith King by email: Keith.King@wv.gov or call 304-352-4307.

Sincerely,

A handwritten signature in cursive script that reads 'Keith King'.

Keith King
1114 Waiver Program Manager,
DoHS/BMS: Behavior Health and Long-Term Services
Bureau for Medical Services