




STATE OF WEST VIRGINIA  
DEPARTMENT OF HEALTH AND HUMAN RESOURCES  
Bureau for Medical Services

Bill J. Crouch  
Cabinet Secretary

Cynthia E. Beane  
Commissioner

MEMORANDUM

TO: WV Medicaid Providers

FROM: Cynthia Beane, MSW, LCSW   
Commissioner

DATE: March 16, 2020

RE: Nursing Home and ICF/IID Services  
Financial Eligibility Timeliness

Due to the World Health Organization declaring Coronavirus disease (COVID-19) a pandemic, the West Virginia Bureau for Medical Services (BMS) is allowing for the following flexibilities in eligibility and enrollment procedures. These measures go into effect immediately and will remain in place through May 31, 2020.

WV nursing facilities and ICF/IIDs have been instructed to limit or restrict visitation to their facilities. Individuals in these facilities may be unable to receive or respond to notices or provide information needed to complete the Medicaid application or redetermination processes.

Working closely with the Centers for Medicare and Medicaid Services (CMS), BMS will continue to monitor the impact of the pandemic and notify providers and members of additional precautions or extensions.