

From: **West Virginia Medicaid** <wvmmis@gainwelltechnologies.com>
Date: Tue, May 30, 2023 at 4:48 PM
Subject: West Virginia Medicaid and WVCHIP renewal letters are in the mail!
To: <your_email_address@email.com>

A member of your household has West Virginia Medicaid or WVCHIP coverage that is due for renewal next month. A renewal form was mailed to the address we have on file. To continue healthcare coverage, you must complete a renewal to see if you still qualify.

- You can complete your renewal in one of these ways:

By mail: Complete the form and mail it to the DHHR address provided.

Online: Go to wvpath.wv.gov and create or log into your PATH account. Select the "Begin Review" button to start your review.

In person: Call for an appointment or visit your local DHHR office.

- How to complete your renewal form:

1. Answer all the questions on the form.

2. Read the information about you and each member of your household. Add any missing information. If any information has changed, add the correct information.

3. Sign and return the form or complete it online at wvpath.wv.gov. If you do not complete your renewal, you will lose your benefits coverage.

4. If you need assistance completing your review, contact your local DHHR office.

- If you do not receive your renewal letter, make sure your address, email, and phone number are up to date.

You can **update your address, phone number, or email** in your [WV PATH account](#), or by contacting DHHR in one of the following ways:

Email: dhhrbcfchangectr@wv.gov

Phone: 1-877-716-1212

Fax: 304-558-1869

Mail: P.O. Box 1668, Charleston, WV 25326-1668

If you and/or someone in your household are without healthcare coverage and would like to explore your options for coverage:

Medicaid or WVCHIP

Applications for Medicaid or WVCHIP can be made online at wvpath.wv.gov. You may also contact your local West Virginia Department of Health and Human Resources (DHHR) office for an application or call the DHHR Customer Services hotline at 1-877-716-1212 for questions, guidance, to report a change in your situation, or to apply for Medicaid or WVCHIP.

Marketplace Coverage

Those who are not eligible for Medicaid or WVCHIP may be eligible for health insurance through the Marketplace. Applications can be made online at healthcare.gov. WV Navigator provides free enrollment assistance in Marketplace health insurance plans. Learn more by calling 1-844-WV-CARES or 304-356-5834, or by visiting ACANavigator.com.

Additional Information

Find additional information on Medicaid programs and support for members on the DHHR Bureau for Medical Services website, dhhr.wv.gov/bms/Members.