



SCHOOL OF PHARMACY

## Quarterly February 2021

Summary of Activities for WV BMS' RetroDUR Committee  
by the [Marshall Coalition](#)



# Warning Letters to Patients and Providers

## NOVEMBER

Patients - 3

Providers – 5

Total Letters – 8

## DECEMBER

Patients – 4

Providers – 10

Total Letters - 14

## JANUARY

Patients – 6

Providers – 6

Total Letters - 12

34 Letters Mailed

# LOCK-IN LETTERS



November

0

December

0

January

1 – Patient

1 – Provider

2 Letters Mailed

# Clinical Intervention Letters Nov - Jan

CLINICAL INTERVENTION	November 2020	December 2020	January 2021	Total Letters Mailed
Rx of opioid and Benzodiazepine	63	40	54	
Dx of GERD w/PPI Therapy >60 days	59	48	61	
Dx of DM w/o ACE or ARB	0	24	38	
Dx of ASCVD w/o Statin	0	22	28	
Dx of CHF w/NSAIDS	16	12	10	
Dx of H. Pylori w/PPI Therapy >14 days	1	2	7	
Dx of HFrEF w/Diltiazem or Verapamil	0	2	2	
Dx of CHF w/TZDs	4	0	2	
Dx of HFrEF w/o SGLT2 Inh.	0	2	0	
<b>TOTALS</b>	<b>143</b>	<b>152</b>	<b>202</b>	<b>497</b>

# November - January Provider Comments



1. "Recent Surgery."
2. "Patient has recently become a paraplegic due to traumatic spinal cord injury. Currently comfortable."
3. "Not a patient in our office."
4. "This patient frequently presents to ER requesting narcotics for flank pain. She has been advised to get all pain meds from one primary provider."
5. "Patient had incomplete medical history, notes on file."
6. "Nursing home patient, not mine."
7. "Patient is prescribed atorvastatin and is not compliant c f/u."
8. "Will wean off Xanax and decrease number of hydrocodone/mo."
9. "Patient was taking Lipitor when we saw her in September 2020. She has not returned to our clinic."
10. "Patient is on Lipitor 80 mg. once daily."
11. "Patient is now deceased."
12. "Patient has not been seen in over a year."
13. "Patient in LTC facility and is under the care of their house MD."
14. "Dose has been slowly decreased to the lowest effective dose."
15. "We were already aware of this, in fact, he fired us because we would not supply him with narcotics. He did have a fracture and he did receive some from us. "
16. "I will review with patient at next visit."
17. "Please don't send further notices."
18. "This patient seen by another provider here – refilled a script once for them. Thanks for all you do."
19. "We have stopped all NSAIDS."
20. "His MME is 8.6 QD."

# November Clinical Intervention Feedback

Clinical Intervention	Useful	Made Changes	No Changes	No longer a patient	Never was a patient	Notice not Useful	Total Faxes Received
Rx of opioid and Benzodiazepine	2		3			1	5
Dx of GERD w/PPI Therapy >60 days	1		5			1	5
Dx of DM w/o ACE or ARB							
Dx of ASCVD w/o Statin							
Rx of GLP-1 Agonist and DPP-4 inhibitor							
Dx of CHF w/NSAIDS	2		2				3
Dx of CHF w/Select Drugs							
Dx of H. Pylori w/PPI Therapy >14 days							
Dx of HFrEF w/Diltiazem or Verapamil							
Dx of CHF w/TZDs							
DX of HFREF w/Select Drugs							
Dx of CHF w/ Dronedarone							
<b>TOTALS</b>	<b>5</b>		<b>10</b>			<b>2</b>	<b>13</b>

# December Clinical Intervention Letter Feedback

Clinical Intervention	# of Letters sent per each intervention	Useful	Made Changes	No Changes	No longer a patient	Never was a patient	Notice not Useful	Total Faxes Received
Rx of opioid and Benzodiazepine	63	3	2	7	1		1	11
Dx of GERD w/PPI Therapy >90 days	59	6		7				9
Dx of DM w/o ACE or ARB	0				2	1		3
Dx of ASCVD w/o Statin	0						1	1
Rx of GLP-1 Agonist and DPP-4 inhibitor	0							
Dx of CHF w/NSAIDS	16	1						1
Dx of CHF w/Select Drugs	0							
Dx of H. Pylori w/PPI Therapy >14 days	1							
Dx of HFrEF w/Diltiazem or Verapamil	0							
Dx of CHF w/TZDs	4							
DX of HFREF w/Select Drugs	0							
Dx of CHF w/ Dronedarone	0							
		<b>10</b>	<b>2</b>	<b>14</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>25</b>

# January Clinical Intervention Letter Feedback

	Useful	Made Changes	No Changes	No longer a patient	Never was a patient	Notice not Useful	Total Faxes Received
Rx of opioid and Benzodiazepine	2		3			1	5
Dx of GERD w/PPI Therapy >60 days	1		5			1	5
Dx of DM w/o ACE or ARB							
Dx of ASCVD w/o Statin							
Rx of GLP-1 Agonist and DPP-4 inhibitor							
Dx of CHF w/NSAIDS	2		2				3
Dx of CHF w/Select Drugs							
Dx of H. Pylori w/PPI Therapy >14 days							
Dx of HFrEF w/Diltiazem or Verapamil							
Dx of CHF w/TZDs							
DX of HFREF w/Select Drugs							
Dx of CHF w/ Dronedarone							
<b>TOTALS</b>	<b>5</b>		<b>10</b>			<b>2</b>	<b>13</b>





DUR  
HOTLINE  
CALLS  
RECEIVED

## November - January

Prescriber Calls	0
Patient Calls	<u>21</u>
TOTAL CALLS	21

# Returned Letters Incorrect Provider Addresses

Month Letter Returned	Number of Letters Mailed	Nurse Prac/PA	MD/DO
November	151	6	4
December	166	17	19
January	216	1	4
Total Returned by Type		24	27
Total Letters Mailed	533		
<b>TOTAL RETURNED LETTERS</b>			Mailed 533 Returned 51 9.5%



# December 2020 Submitted Quarterly Newsletter

Posted on BMS Website



Please answer this question.

The Retro DUR Marshall Coalition will look at one special topic per month. Please rank in order your top choices of data to be reviewed (1 = most important to review; 6= least important to review). You can drag each item to get it in your desired order. We will review the top 3 at the next quarterly board meeting.

Benzodiazepine and COPD

Antipsychotics in pediatric patients, total, stratified by age groups

Number of patients on more than 5 prescriptions and more than 10 prescriptions

Patients who have Hepatitis C and have not received treatment

Total number of patients on insulin

Patients on two antiplatelets plus an anticoagulant

Please feel free to leave any additional comments or requests in the field below. Thank you.