

**MINUTES**  
**MEDICAL SERVICES FUND ADVISORY COUNCIL**  
**MEETING**  
**March 13, 2020**

**Members and Alternates Present**

Carol Haugen, MSFAC Chair, Hospital Association Representative (call-in)  
Cindy Beane, Commissioner, BMS  
Sarah Young, BMS (alternate)  
Carol Buffington, Dental Representative (call-in)  
Lisa Costello (call-in)  
Sherri Ferrell  
Dr. Cathy Slemp, BPH (call-in)  
Chris Zinn, Hospice  
Mark Drennan, WV Behavioral Healthcare Providers Association (alternate)  
Marty Wright, WV Healthcare Association Representative (call-in)  
Richard Stevens, Pharmacist (alternate)

**Bureau for Medical Services Employees Present**

Riley J. Romeo  
Tony Atkins  
Fred Lewis  
Margaret Brown  
Becky Manning

**Interested Parties Present**

Benita Whitman, Legal Aid  
Barbara Good, The Health Plan

**Welcome and Opening Remarks and Commissioner's Update:**

- Commissioner Beane led the meeting for Chairman Haugen (in lieu of calling in).
- October 4, 2019 and December 20, 2019 Meeting Minutes were presented approved for both meetings.
- Beane discussed the Medicaid response to the Coronavirus 19. Codes are open and payment arrangements for testing. There is no copay. Managed Care Organizations (MCOs) have increased engagement with their members.

- Memos have been distributed regarding codes for psych testing because many children on Serious Emotional Disorder (SED) waiver and other programs are trying to apply.
- Medicaid agency has suspended stringent requirements on face-to-face treatment for medical assisted treatment (MAT). The memo went out to MAT providers.
- Group counseling has been suspended.  
Memo will be going out for inpatient.
- Another memo will be distributed regarding Federally Qualified Health Centers (FQHCs) and with the Healthcare Association
- HCBS appendix K, eligibility assessments in home checks have been canceled are now being performed through skype.  
Monthly home visits have been suspended but case managers must check on members through phone. Crisis planning has been set in place.  
This has been approved by CMS. Medicaid is going by CDC.
- Carol Haugen asked about the memos having their own page on Medicaid website
- Lisa Costello asked about links to Coronavirus
- Refills for Medicaid is every 30 days some may change to 90 except for narcotics - hasn't been done yet but are working on it.
- Legislative session is over and bills were passed - subrogation bill was passed this year (later vetoed by Governor)
- MCO tax bill passed funds will come in for MCO tax
- Dental benefits for adults passed session - gives \$1000 a year for dental, the state plan amendment (SPA) isn't ready yet but it is being in progress. The new expansion will reduce the cost and get service to patients.
- Foster care population all rolled into MCO, Aetna Better Health, on March 1, 2020 with over 70 applications for the SED waiver.
- Haugen introduced the Commissioner's Update.

**State Plan Amendment Update:**

- BMS General Counsel, Riley J. Romeo, presented two SPAs.

- SPA - 200-001 deals with chiropractic services, it provides up to 20 visits combined and will require no prior authorization, no referral, combined with PT and OT
- SPA was approved
- SPA - 200-002, dental fee schedule hyperlink was added to the SPA page, there will be no update every time the rates change now. Dental rates will be raised by 10%.
- SPA was approved.

### **Policy and Operations Update:**

- The BMS Deputy Commissioner of Policy and Operations, Sarah Young, presented the list of Policy Manuals that have been updated since the last MSFAC meeting:
- Chapter 300, Provider Participation Requirements, Appendix A Cost Report
- Chapter 519, Practitioner Services :
  - Policy 519.7, Chiropractic Services Chapter
  - Policy 519.19 Reproductive Health (long-acting reversible contraceptives (LARC) and emergency contraception).
  - Policy 519.17, Telehealth Services
  - Policy 519.18, Tobacco Cessation Services
  - Policy 519.23, Applied Behavior Analysis (ABA)
- Chapter 505, Oral Health Services
- Chapter 528, Radiology Services, Policy 528.4, Mammography
- Chapter 502, Children with Serious Emotional Disorder Waiver (CSEDW) was made effective this month, March 1, 2020.
- Chapter 522, Federally Qualified Health Center and Rural Health Clinics (FQHC/RHC) Services now effective as of July 1, 2019
- Chapter 514, Nursing Facilities extend public comment period.
- Chapter 515, Occupational Therapy and Physical Therapy (OTPT) is currently available for public comment.
- Chapter 532, Private Duty Nursing (PDN) is currently available for public comment
- 1915c Waivers are out for comment
- Young announced that provider workshops will not be held in-person but will record presentations into a webinar to send to providers

- Electronic Visit Verification (EVV) system - a good faith extension was received until January 2021.
- InROADS has been changed to WV PATH went live Feb. 3, 2020.
- Payment Error Rate Measurement (PERM) review is taking place. Currently, waiting on medical records to be returned from providers.
- Third-Party Liability (TPL) vendor request for proposal (RFP) will be available in June 2020.
- Claims processing vendor DXC has been sold to Gainwell Technologies.
- Beane stressed to providers that it is important to submit records for PERM audits - it is very important for the BMS

### **Managed Care Update:**

- Deputy Commissioner of Plan Management and Integrity, Fred Lewis, recognized Mountain Health Trust (Managed Care) along with other State Divisions who assisted with the rollout of the CSEDW transition to Managed Care.
- Currently procuring Mountain Health Trust vendors and are currently in blackout.
- West Virginia Children's Health Insurance Program (WV CHIP) will be integrated into managed care as part of the procurement.
- Reports will improve with new methods to eliminate duplication and data integrity.
- New procurement of External Quality Review Organization (EQRO), Qlarant was awarded the contract. New responsibilities were added.
- Office of Quality Management will oversee all activities of EQRO.
- Enrollment broker contract procurement has been initiated.
- SUD waiver transition to managed care is currently in progress.
- Pharmacy Services Director Vicki Cunningham retired, Brian Thompson, former Drug Utilization Coordinator (DUR), will serve as Director of Pharmacy Services. Priya Shah will serve as DUR Coordinator.

### **Finance Update:**

- Deputy Commissioner of Finance, Tony Atkins, provided the finance update. From legislative:

Intellectual and Developmental Disabilities Waiver (IDDW) received additional funds.

- Spending trends was presented with IDDW from 2010 to 2019 spending was going up, but it came down
- A \$20 million increase was given to IDDW.
- Current dental spend was presented:
- \$74 million was spent, \$11 million adults spending, the rest were children.
- Source of funds was presented.
- Fiscal year (FY) 20 vs. FY19, Federal Medical Assistance Percentages (FMAP) rate will increase
- Expenditures and variance analysis was presented.
- Atkins stated Medicaid Expansion enrollment continues to decrease.
- Beane stated that the Medicaid 101 Substance Use Disorder (SUD) info booklet is available.
- Young provided information regarding new dental school graduates provider enrollment applications if they know they will be practicing in West Virginia to receive reimbursements in a timely manner.

**Public Comment:**

- There were no public comments. Meeting was adjourned.

Minutes submitted by:  
Margaret Y. Brown  
Bureau for Medical Services