

Community Engagement Services

☛ Why provide Community Engagement Services?

Engagement and integrated community supports are necessary for individuals to achieve and sustain recovery in the community. By establishing social networks, income, integrated resources, and navigational support individuals can live a meaningful life in a community of their choice.

☛ What Community Engagement Services Are?

The Community Engagement Specialist (CES) will work in the community to assist individuals with serious mental illness, substance use, co-occurring or co-existing disorder(s) that are at risk of psychiatric hospitalization or are currently committed. The CES will engage and collaborate with all available community resources to prevent the need for involuntary commitment, improve community integration, and promote recovery by addressing the often complex needs of eligible individuals.

Key activities include:

1. Develop a network of community resources with key stakeholders in order to share and gain knowledge of available resources, identify gaps, and promote development of resources
2. Ensure, through supportive and preventative services, that at-risk individuals can live securely in the community of their choice
3. Facilitate successful transitions for individuals between psychiatric hospitals and communities
4. Ensure, through intensive follow up and support, that individuals discharged from inpatient psychiatric hospitals are surrounded by community resources that will strengthen their recovery and resilience in the community

☛ What Community Engagement Services Are Not

The CES has a separate and distinct role from crisis services, targeted case management, outpatient therapy, Assertive Community Treatment (ACT), supportive intervention, and peer/recovery supports. The CES is a support to the services and positions referenced above and may actively refer individuals served to one or more such service in the course of working with individuals.

Community Engagement Specialist Agencies and Contact Numbers

Region	Agency	County(ies)	Contact Number
1	Healthways, Inc.	Brooke and Hancock	304-723-5440
	Northwood Health Systems	Ohio, Marshall, and Wetzel	304-234-3570 x 3259
	Greater Wheeling Coalition for the Homeless	Brooke, Hancock, Ohio, Marshall, and Wetzel	304-232-6105
2	Eastridge Health Systems	Berkeley, Jefferson, and Morgan	304-263-8954 x 7053
	Potomac Highland Guild	Grant, Hampshire, Hardy, Mineral, Pendleton	304-822-3897
3	Westbrook Health Services	Calhoun, Jackson, Pleasants, Ritchie, Roane, Tyler, Wirt, and Wood	304-485-1721 x 260
4	Appalachian Community Health Center	Barbour, Randolph, Tucker, Upshur	304-636-3232
	United Summit Center	Braxton, Doddridge, Harrison, Gilmer, and Lewis	304-623-5661
	Valley Healthcare System	Marion, Monongalia, Preston and Taylor	304-296-1731 x 4183
	Milan Puskar Health Right	Marion, Preston, and Monongalia	304-292-8243 x 113
5	Prestera Center for Mental Health Services	Boone, Cabell, Clay, Kanawha, Lincoln, Logan, Mason, Mingo, Putnam, and Wayne	304-525-7851 x 2032 (Cabell Co. Office) 304-341-0511 x 1635 (Kanawha Co. Office) 304-792-7130 x 1035 (Logan and Mingo)
	Huntington WV Housing Authority	Cabell	304-412-9624
	Kanawha Institute for Social Research and Action	Kanawha	304-768-8924
	Highland Hospital	Kanawha	304-941-1564
	Synergy Health	Kanawha	304-444-6090
	Roark-Sullivan Lifeway Center, Inc.	Kanawha	304-414-0109 x 24
6	FMRS Health Systems	Fayette, Monroe, Raleigh, and Summers	304-256-7100
	Seneca Health Services	Nicholas, Greenbrier, Pocahontas, and Webster	304-872-2090 x 125 304-618-4768
	Southern Highlands Community Mental Health Center	Mercer, McDowell, and Wyoming	304-425-9541 x 1325
	Burlington	Pocahontas	304-653-4174