

Igniting the Spirit and Skills of Leaders



The World Café: Conversations that Matter

Prepared for;



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"If I had an hour to solve a problem and my life depended on the solution I would spend the first 55 minutes determining the proper question to ask. For once I know the proper question, I could solve the problem in less than five minutes!"

Albert Einstein

CAFÉ ASSUMPTIONS

- ★ **The Café is built on the assumption that people already have within them the wisdom and creativity to confront even the most difficult challenges.**
- ★ **Given the appropriate context and focus, it is possible to access and use this deeper knowledge about what's important.**

CAFÉ ETIQUETTE

- ★ Focus on what matters
- ★ Contribute your thinking
- ★ Speak your mind and heart
- ★ Listen to understand
- ★ Link and connect ideas
- ★ Listen together for insights, patterns, deeper questions
- ★ Play doodle, draw
- ★ Have fun!

DYNAMIC LISTENING

- **Listen to learn**
 - **Listen for differences**
 - **Listen with support**
 - **Listen for connection**
 - **Listen reflectively**

Café Question

If the people of WV were to describe what they need from us both preparing for and responding to a crisis, what would they tell us? What can our coalitions do, to best meet this need?

LESSONS LEARNED

“The real voyage of discovery lies not in seeking new landscapes, but in having new eyes.”

Marcel Proust