

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

WV VOAD collaborative practices the "4Cs" as guiding principles for how we operate and work as partners to best serve our communities and nation:

- COOPERATION WE will work together to overcome challenges.
- COMMUNICATION WE develop and maintain effective channels for sharing information.
- COORDINATION WE effectively utilize resources to help communities prepare and recover.
- COLLABORATION WE identify common goals and create shared solutions.

## **WV VOAD Mission**

WV VOAD is a humanitarian association of independent organizations that may be active in all phases of disaster. Its mission is to identify unmet needs and facilitate efficient streamlined service delivery to those imperiled or impacted by disaster while eliminating duplication of effort through cooperation, coordination, communication and collaboration in the four phases of disaster: preparation, response, recovery, and mitigation.

The purpose of WV VOAD shall be to bring together agencies active in disaster to provide more effective response to the people of West Virginia.

## WV VOAD's Values

- A commitment to caring and compassion for all people is the foundation for all we do
- A coordinated, inclusive approach provides the basis for a nurturing environment in which disaster response agencies will flourish
- To prevent a duplication of services
- Our work will be accomplished in a respectful, non-judgmental and nondiscriminatory manner
- Consider and care for vulnerable populations
- Trust, mutual respect and equal partnership of community service providers are essential elements of our work
- The quest for excellence in WV VOAD programs by encouraging best practices and mutual accountability

WV VOAD promotes whole community collaborative relationships and practices throughout the disaster cycle.



VOAD is a coordinating body for voluntary non-profit organizations that have the capacity to perform a relief function in the event of a disaster.

## **Contact WV VOAD:**

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