Step 1: Setting up to Register
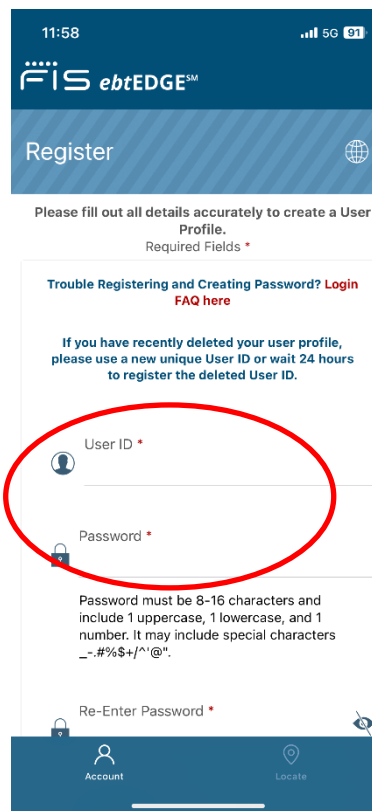
- Open the ebtEDGE mobile application or go to www.ebtEDGE.com
- Click "*Register Here*" right above the User ID
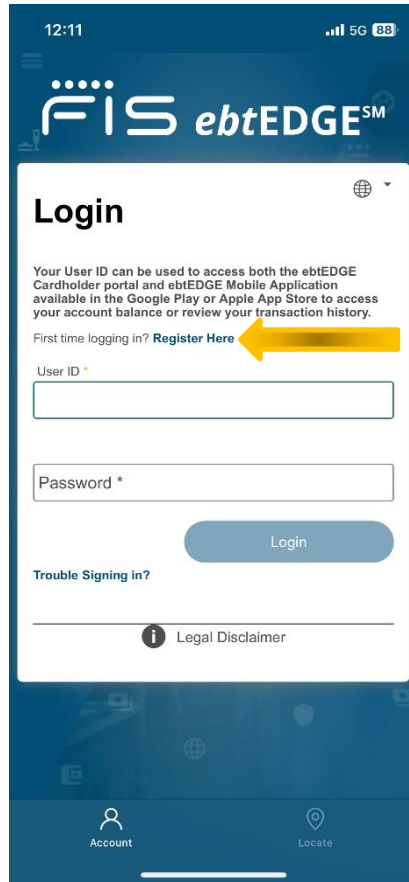
Step 2: Registering

- Create a *User ID*
  - **Recommendation:** Put numbers at the end of your User ID just in case another Client has that User ID.
  - Avoid using Special Characters to prevent log in issues

- Create a *Password*
  - **Recommendation:** Must be at least 8 characters long
  - 1 Uppercase Letter
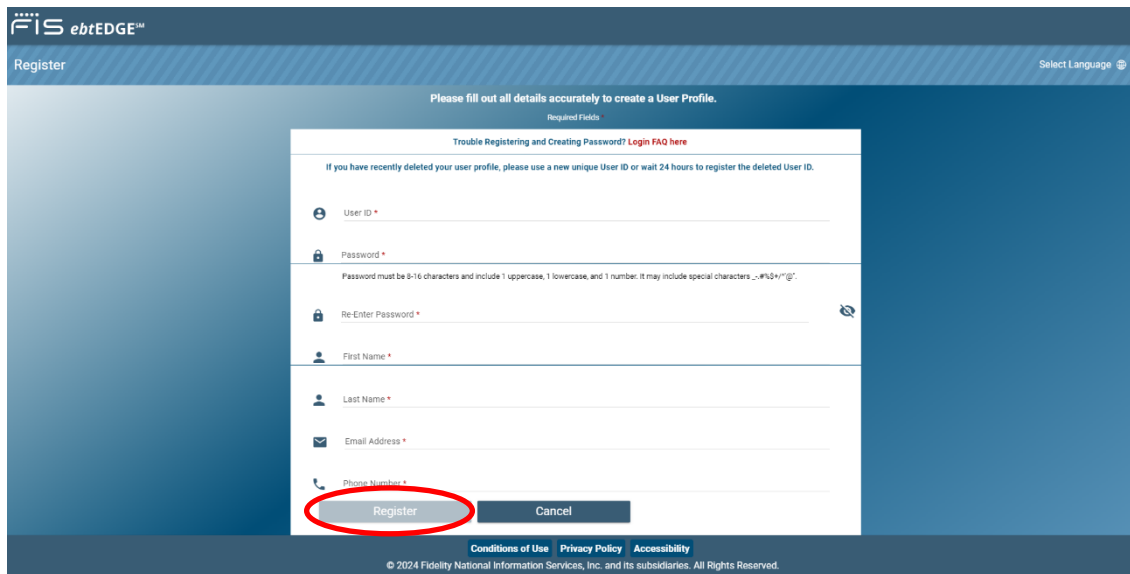 - Only **1** number
  - Again, avoid using Special Characters

- **Make sure to write your User ID and Password down so you have it to log in**
- **Store the information that you wrote down in a safe place**

Electronic Benefits Transfer

Step 3: User Information
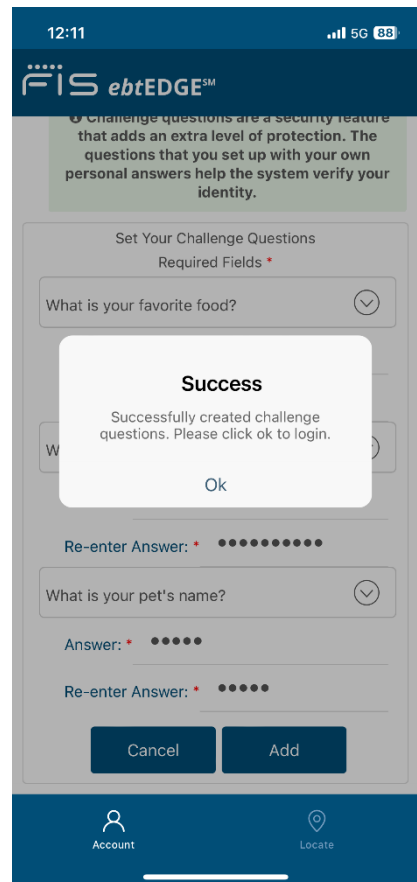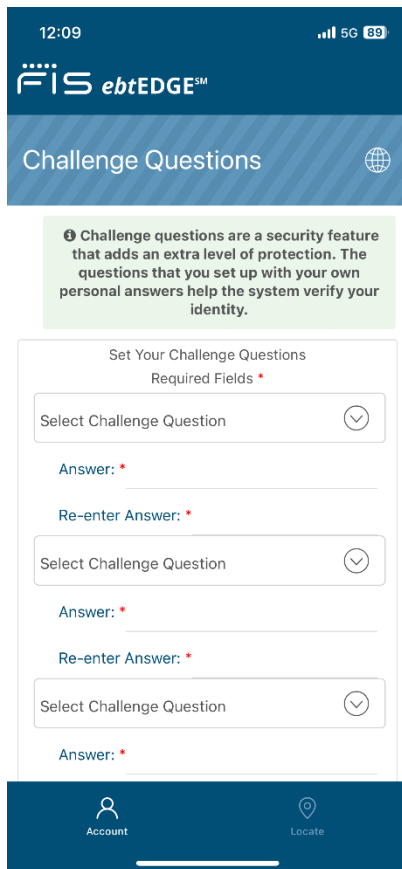
- Next, add your <mark>First Name</mark>, <mark>Last Name</mark>, <mark>Email</mark>, and <mark>Phone Number</mark>
    - Make sure to not put any dashes when inputting your Phone Number
    - Just the Area Code and Phone Number
- After successfully filling in the required fields, the Register button will light up
- Click "**Register**"
    - If the *Register* button stays gray, you need to re-create a new User ID or Password

Step 4: Challenge Questions

- You will need to choose 3 "*Challenge Questions*" and input your answer twice.
  - Make sure that both the answers match
- You will click "**Add**" at the bottom right of the screen
  - A "*Success*" message will pop-up
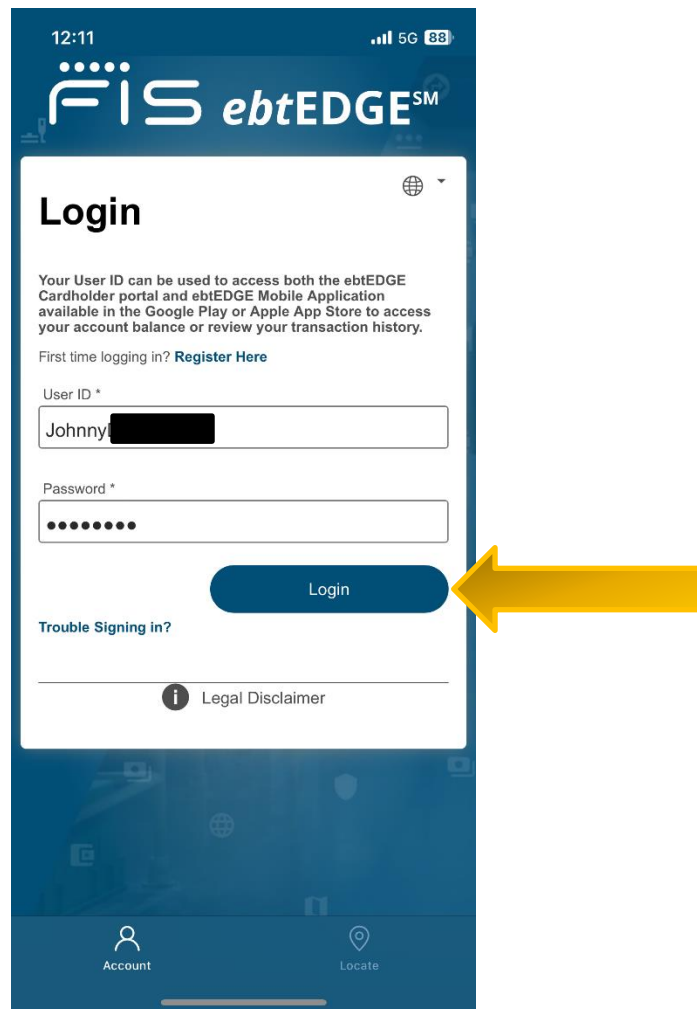 - Click **OK** and it will re-direct you to the log in screen

Step 5: Log In

- Log in with the User ID and Password that you just successfully created

Step 6: Add Account

- First time logging in, you will receive a message saying "**No account found**"
  - o   You are going to need to add an account
- Click on "**Add Account**" located on the right side of your screen
- Enter your **16-digit** EBT Card Number, DOB, and SSN
- Click "*Save Account*"
- Once you have completed the steps above and clicked "*Save Account*", your Mountain State Card will pop-up on your screen
- Click on your Mountain State Card
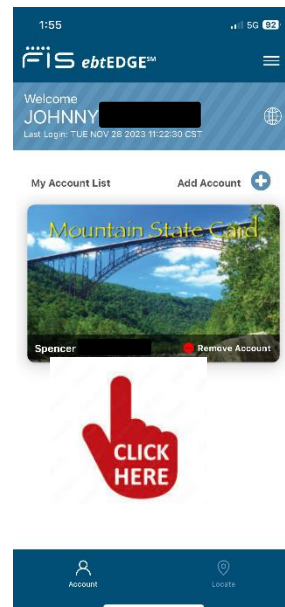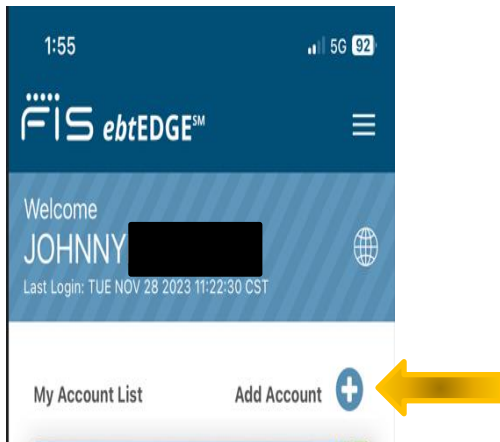
Step 7: Inside Account

- Once you are logged into your account, you will see all the features that is provided to you in the screenshot below
- You have the option to Chang your PIN, Check your EBT Balance, Add/Update Security Codes, Transaction History, Block Internet and Out of State Transactions and more!

Account Services

| PIN Select | Card Security Settings | Protect My Account | My Offers (2 Offers) | Help Center | Statements |

Account Information

Available Balance as of December 09, 2024 10:27 AM ET
Food : $341.02

Pending Items

No Pending Benefits

Transaction Date Range (Days)

| 7 | 30 | 60 | ALL |

Recent Disputed Transactions

Posted Transactions

BENEFIT AVAIL (Food)
December 08, 2024 12:00 AM ET

Food Purchase
November 26, 2024 04:28 PM ET

Food Purchase
November 23, 2024 03:26 PM ET

PIN Selected
November 22, 2024 03:49 PM ET

BENEFIT AVAIL (Food)
November 07, 2024 09:23 PM ET