

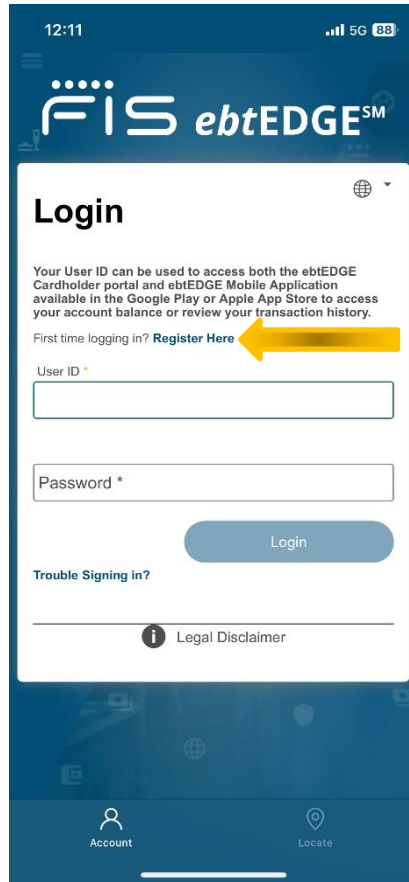


ebtEDGE Cardholder Mobile App

Steps for viewing Transaction History

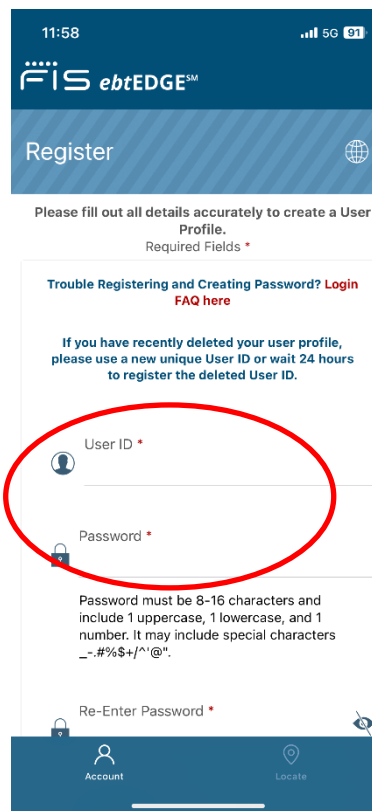
Step 1: Setting up to Register

- Open the ebtEDGE mobile application or go to www.ebtEDGE.com
- Click “*Register Here*” right above the User ID



Step 2: Registering

- Create a *User ID*
 - **Recommendation:** Put numbers at the end of your User ID just in case another Client has that User ID.
 - Avoid using Special Characters to prevent log in issues
- Create a *Password*
 - **Recommendation:** Must be at least 8 characters long
 - 1 Uppercase Letter
 - Only **1** number
 - Again, avoid using Special Characters



11:58 5G 91

FIS ebtEDGESM

Register

Please fill out all details accurately to create a User Profile.
Required Fields *

Trouble Registering and Creating Password? [Login](#)
[FAQ here](#)

If you have recently deleted your user profile, please use a new unique User ID or wait 24 hours to register the deleted User ID.

User ID *

Password *

Password must be 8-16 characters and include 1 uppercase, 1 lowercase, and 1 number. It may include special characters _-.#%\$+!^@*.

Re-Enter Password *

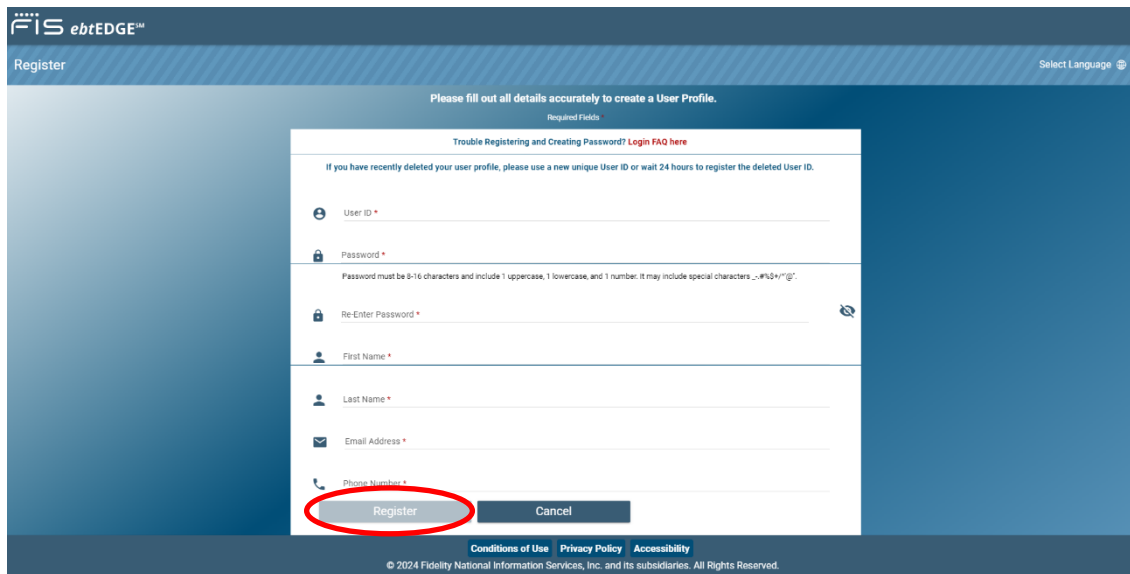
Account Locate



- **Make sure to write your User ID and Password down so you have it to log in**
- **Store the information that you wrote down in a safe place**

Step 3: User Information

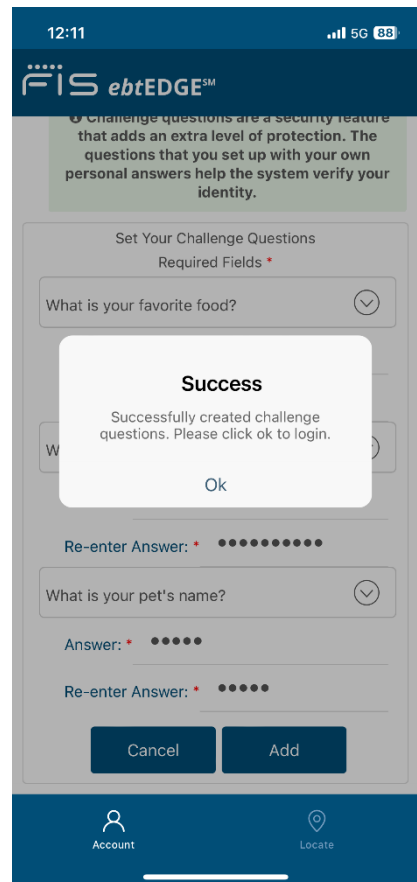
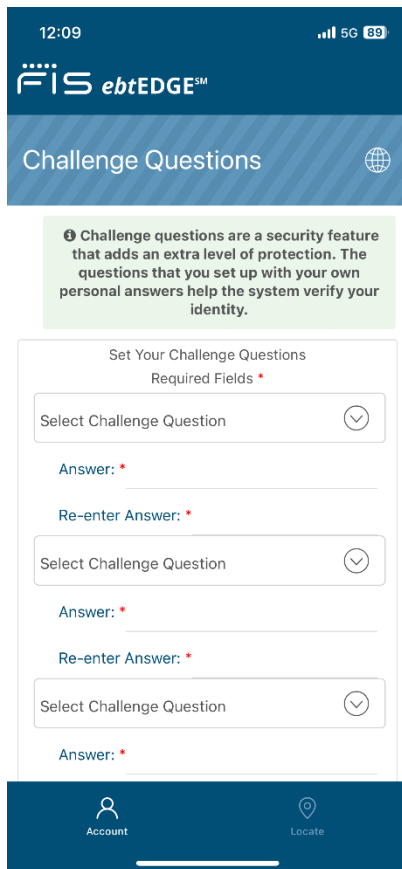
- Next, add your **First Name**, **Last Name**, **Email**, and **Phone Number**
 - Make sure to not put any dashes when inputting your Phone Number
 - Just the Area Code and Phone Number
- After successfully filling in the required fields, the Register button will light up
- Click **“Register”**
 - If the *Register* button stays gray, you need to re-create a new User ID or Password



The screenshot shows the 'Register' page of the ebtEDGE mobile app. The page has a dark blue header with the 'FIS ebtEDGE' logo on the left and 'Register' on the right. Below the header, there is a message: 'Please fill out all details accurately to create a User Profile.' followed by 'Required Fields'. A link for 'Trouble Registering and Creating Password? Login FAQ here' is provided. A note states: 'If you have recently deleted your user profile, please use a new unique User ID or wait 24 hours to register the deleted User ID.' The form contains several input fields: 'User ID *', 'Password *' (with a note: 'Password must be 8-16 characters and include 1 uppercase, 1 lowercase, and 1 number; it may include special characters ,_#@!~*^&'), 'Re-Enter Password *', 'First Name *', 'Last Name *', 'Email Address *', and 'Phone Number *'. At the bottom of the form, there are two buttons: 'Register' and 'Cancel'. The 'Register' button is circled in red, indicating it is the next step in the process. At the very bottom of the page, there are links for 'Conditions of Use', 'Privacy Policy', and 'Accessibility', along with a copyright notice: '© 2024 Fidelity National Information Services, Inc. and its subsidiaries. All Rights Reserved.'

Step 4: Challenge Questions

- You will need to choose 3 “*Challenge Questions*” and input your answer twice.
 - Make sure that both the answers match
- You will click “**Add**” at the bottom right of the screen
 - A “*Success*” message will pop-up
 - Click **OK** and it will re-direct you to the log in screen



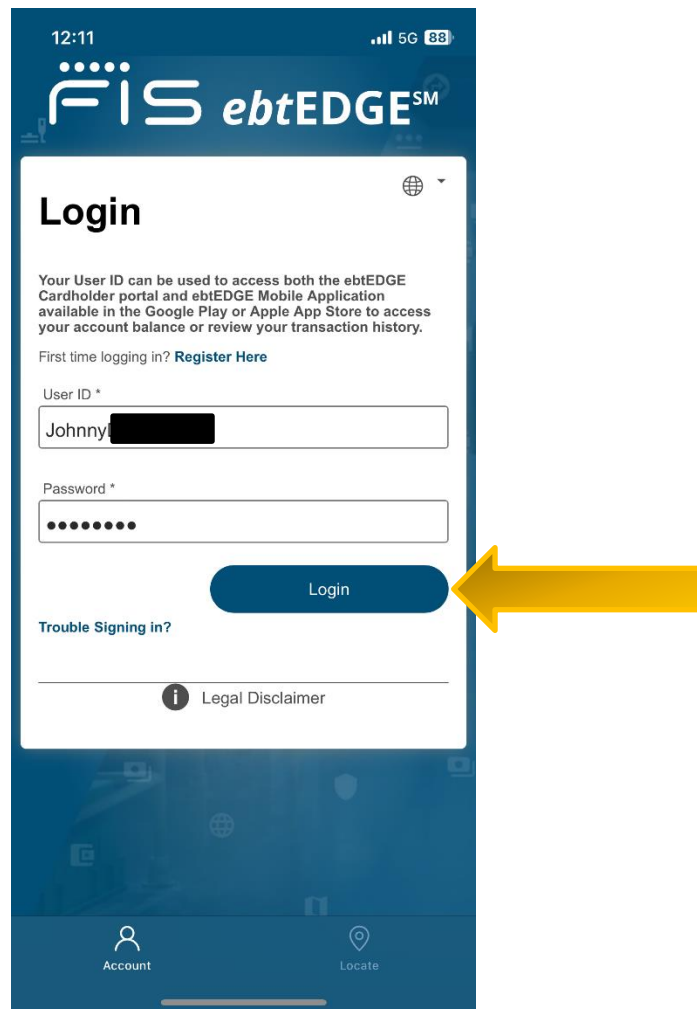


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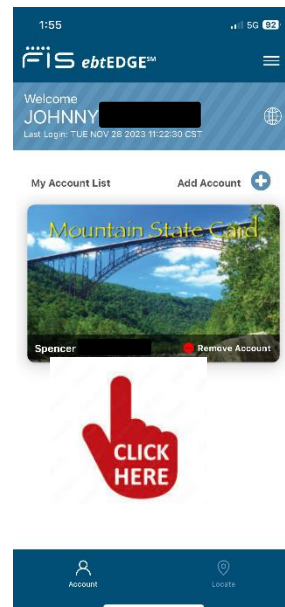
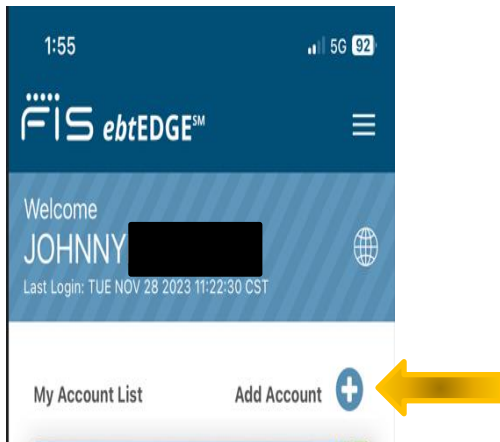
Step 5: Log In

- Log in with the User ID and Password that you just successfully created



Step 6: Add Account

- First time logging in, you will receive a message saying “**No account found**”
 - You are going to need to add an account
- Click on “**Add Account**” located on the right side of your screen
- Enter your **16-digit** EBT Card Number, DOB, and SSN
- Click “*Save Account*”
- Once you have completed the steps above and clicked “*Save Account*”, your Mountain State Card will pop-up on your screen
- Click on your Mountain State Card





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Step 7: Inside Account

- Once you are logged into your account, you will see all the features that is provided to you in the screenshot below
- You have the option to Change your PIN, Check your EBT Balance, Add/Update Security Codes, Transaction History, Block Internet and Out of State Transactions and more!

The screenshot displays the 'Account Services' section of the mobile app. It features a grid of six service tiles: 'PIN Select', 'Card Security Settings', 'Protect My Account', 'My Offers' (with a '2 Offers' badge), 'Help Center', and 'Statements'. Below this is the 'Account Information' section, showing the 'Available Balance as of December 09, 2024 10:27 AM ET' as '\$341.02' under the 'Food' category. The 'Pending Items' section shows 'No Pending Benefits'. A 'Transaction Date Range (Days)' filter is set to '7'. A link for 'Recent Disputed Transactions' is visible. The 'Posted Transactions' list includes:

- BENEFIT AVAIL (Food)**
December 08, 2024 12:00 AM ET
- Food Purchase**
November 26, 2024 04:28 PM ET
- Food Purchase**
November 23, 2024 03:26 PM ET
- PIN Selected**
November 22, 2024 03:49 PM ET
- BENEFIT AVAIL (Food)**
November 07, 2024 09:23 PM ET