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# Youth Services Annual Report

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State Fiscal Year July 1, 2022 through June 30, 2023

**Jeannette Welch**

HHR Specialist,  
Senior  
Youth Services  
Policy

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**Disclaimer Regarding Gender-Specific Terms: Throughout the Youth Services Annual Report, whenever a gender-specific term is used, it should be understood as referring to both genders, unless explicitly stated. This is done solely for the purpose of making the text easier to read, and no gender bias is intended.**

## Introduction

Youth Services is a specialized program that is part of a broader public system of services to children and families. Requirements originate from various sources including, but not limited to, social work standards of practice; Chapter 49 of the W. Va. Code; opinions entered by the Supreme Court of Appeals of West Virginia; the Adoption and Safe Families Act; and the Family First Prevention Services Act.



Pursuant to [W. Va. Code §49-2-1006\(a\)](#), the West Virginia Department of Health and Human Resources (DHHR) and the Bureau of Juvenile Services (BJS) shall annually review their programs and services and submit a report by December 31 of each year to the Governor, the Legislature, and the Supreme Court of Appeals.

In order to have complete and accurate data for this report, DHHR's Bureau for Social Services (BSS) is using data analytics and information that was valid during the time frame of July 1, 2022, through June 30, 2023.

DHHR submits the Youth Services Annual Report for State Fiscal Year July 1, 2022, through June 30, 2023. Through this mechanism, DHHR continues its commitment to "establish, maintain, and continuously refine and develop, a balanced and comprehensive state program for juveniles who are potentially delinquent or are status offenders or juvenile delinquents in the care or custody of the department." ([W. Va. Code §49-2-1001](#))

This year's annual report includes:

- A listing of the rehabilitation facilities in West Virginia;
- Removals from the home and foster care entry by source for SFY 2023;
- A section on the "Safe at Home West Virginia" program;
- The array of in-home socially necessary services available to families in the youth services program and those that have been discontinued;
- An online catalog of programs and services available in local communities throughout the state; and
- An analysis of caseloads for youth services social workers over recent state fiscal years.

BSS adopted the Transformational Collaborative Outcomes Management (TCOM) framework that includes the Child and Adolescent Needs and Strengths (CANS) assessment and the Family Advocacy Support Tool (FAST). CANS has been the primary assessment tool for the Youth Services program since 2016. In early 2019, BSS piloted the FAST tool as an option to replace CANS as a less cumbersome and more family-oriented assessment tool focusing on the safety of the entire family unit. The pilot was successful, and FAST is now the primary assessment tool for youth services statewide.

To be certified in CANS and FAST, caseworkers must demonstrate proficiency testing on a case vignette of 0.70 or greater. Recertification is on an annual basis to ensure reliability. Certification in FAST requires both face-to-face and online training. Experts who provide technical support and certification training are required to participate in annual refresher training and pass the case vignette test at .80 or higher.

The BSS plan for implementation of TCOM to determine the effectiveness of current programs and the development of evidence-based programs is outlined in Appendix C.

### **Establishment of the Youth Services Program**

Youth Services is dedicated to helping families thrive by honoring its mission to provide programs and services that promote the healthy development of youth and families and help

them gain the skills necessary to lead constructive lives within the community. Youth Services may help with the challenges associated with adolescent behaviors, homelessness, substance use, or trouble with the law. DHHR coordinates with community partners to implement prevention programs, truancy diversion efforts, and in-home services to families in efforts to prevent youth from becoming involved with the court system. However, when court involvement occurs, DHHR may provide services or out-of-home placement to assist families working through problems. Reunification and permanency planning services are available to everyone in the family.

Youth Services operations consist of several basic steps. These steps can vary depending on whether there is involvement with the court. In general, the process is as follows: Intake; Youth Services Assessment (i.e., FAST) and Immediate Safety Threat Assessment; Youth Services Safety Plan, if necessary; Multidisciplinary Treatment Team recommendation for court-involved youth; a Youth Services Case Plan and Service Provision; and Case Plan Evaluation/Case Closure.

Rehabilitation, not punishment, remains the overarching aim of the juvenile justice system. The most notable difference between the original model and current juvenile law is that juveniles now have more procedural rights in court. These rights include the right to an attorney and the right to be free from self-incrimination.

In February 2018, federal legislation known as the Family First Prevention Services Act was enacted, increasing federal funding for foster care prevention services. States can be reimbursed for prevention services that the Title IV-E Prevention Services Clearinghouse has listed as approved intervention strategies.

Senate Bill 562 was passed during the 2021 West Virginia Regular Session of the Legislature and became effective July 9, 2021. This bill created a procedure for determining juvenile competency. The purpose of these state and federal statutes is to establish procedures for determining juvenile competency to stand trial and to designate a disposition alternative for incompetent juveniles. Statutes would prohibit placement in BJS custody for children under the age of 14 until determined competent or in compliance with W. Va. Code §49-4-727 through §49-4-735 and any child over 14 determined incompetent. In response to the passage of Senate Bill 562, a DHHR work group has been created consisting of representation from BSS, Bureau for Behavioral Health (BBH), and Office of Health Facilities (OHF). Various others have also taken part in the work completed by this group. Throughout SFY 2023, training has been developed and presented to BSS staff, circuit court judges, prosecutors, and public defenders. Competency Evaluators and Attainment Services Providers will also be receiving training. The curriculum for Juvenile Attainment Services is currently being updated to reflect code and policy within WV. Data collection has also been initiated.

### **General Casework Flow**

Intake for “Received Services”: Intake is a distinct step in the Youth Services decision-making process. Intake involves all the activities and functions that lead to a decision to either complete the CANS or make a referral to appropriate community resources that are better suited to meet the families’ identified needs.

Referrals come to Youth Services from a variety of sources. To better understand the entry point of families into BSS, a tracking report has been developed from the existing data in the Comprehensive Child Welfare Information System (CCWIS) (Appendix B).

Youth Services Assessment: The Youth Services Assessment is performed on all open Youth Services Cases with the intent of identifying and mitigating safety threats, helping the youth and family overcome barriers, and working to ensure the youth and their family no longer need intervention from BSS. This process includes the utilization of the FAST assessment, evaluation for safety threats, and creating the Youth Services Case Plan. To assist youth services staff with process changes, DHHR partnered with Marshall University to facilitate training.

Immediate Safety Threat Assessment: An Immediate Safety Threat Assessment is performed on all open Youth Services cases to determine if the safety of a youth, their family, or their community is at immediate risk of severe harm. Immediate safety threats are defined as observable and presently occurring.

Youth Services Safety Plan: The safety plan is a temporary strategy to control or mitigate immediate and impending safety threats. Families should be engaged in the safety planning process so they can understand how the identified threats cause unsafe conditions, and to gain acceptance and ownership of the developed plan. If an in-home safety plan is not feasible, then an out-of-home placement may be necessary. Additionally, if a safety threat is perpetrated by the caregivers or caused by the living environment, child protective services involvement may be necessary.

Multidisciplinary Treatment Team (MDT): State statutes and federal regulations require that an MDT report must be made to the court before the hearing for all youth involved with the court. The court must also review the case plan referred to in W. Va. Code as the Individualized Service Plan (ISP) for the child and family developed by the MDT to determine if implementation of the ISP is in the child's best interests. MDT meetings must be held at least once every 90 days to review and revise, if needed, service and treatment plans until permanency has been achieved for the child.

Youth Services Case Plan/Case Closure: The Youth Services assessment process involves conducting interviews with all members of the family, which helps to evaluate either the presence or absence of safety threats and family members' needs. Working with the family to develop the Youth Services Case Plan assures that the caregiver understands DHHR's role in providing services to address issues relating to troubled youth. In facilitating the discussion of the plan, the worker assists the family to address their strengths and needs, and to prioritize goals related to the conditions that are the basis for Youth Services involvement. Services are provided to assist the family and youth achieve the goals that will lead to disengagement of Youth Services from family involvement and case closure.

### **Youth Services Family Eligibility**

The target population for Youth Services includes juveniles under the age of 18, or between the ages of 18 and 21 if under the jurisdiction of the court beyond the age of 18.

Each of the following circumstances describes how young people may come into contact with Youth Services:

- The youth is experiencing problems in the home, at school, and/or in the community to such an extent that the resulting behavior has the potential to become the basis for status offense or delinquency proceedings, and intervention has been requested by the parent(s), guardian(s), custodian(s) or by the court to resolve the problem(s) without formal involvement in the juvenile justice system.
- The youth/juvenile is under the auspices of the juvenile justice system (e.g., awaiting disposition or adjudication as a delinquent, adjudication as a truant status offender, on probation, etc.) and has been referred to DHHR for services.
- The youth/juvenile is an alleged delinquent who has been referred for services or placed in the temporary legal and/or physical custody of DHHR as an alternative to detention.
- The youth/juvenile has been adjudicated as a status offender before turning 18, and the court case has not been resolved and dismissed from the court's docket.

### **Status Offenses and Youth Services**

Status offenses are acts that cannot be charged to adults, according to the Juvenile Justice and Delinquency Prevention Act (34 U.S.C. § 11103(42) (2018)).<sup>1</sup> However, at the state level, the definition is not as broad. [W. Va. Code §49-1-202](#) states that a status offense is any of the offenses listed below:

Incorrigibility: Habitual and continual refusal to respond to the lawful supervision by a parent, guardian, or legal custodian such that the behavior substantially endangers the health, safety, or welfare of the juvenile or any other person.

Runaway: Leaving the care of a parent, guardian, or custodian without consent or good cause.

Truant: Habitual absence from school without good cause.

Families often need assistance dealing with teens who do not follow the rules at home, break curfew, or run away. Truancy is often a symptom of deeper problems in the lives of children and families. Parent education and parent support groups in communities are great resources. Families may use local Family Resource Networks and the West Virginia 211 website and hotline ([www.wv211.org](http://www.wv211.org) and 2-1-1 or 1-833-848-9905) to obtain services and advocate for themselves. These resources and the services offered continue to expand statewide.

### **Youth and Families Served**

BSS employees directly deliver child welfare services to families and children in all 55 West Virginia counties. Families and children enter the child welfare system either through Child Protective Services (CPS) or Youth Services (YS). CPS serves families whose children are

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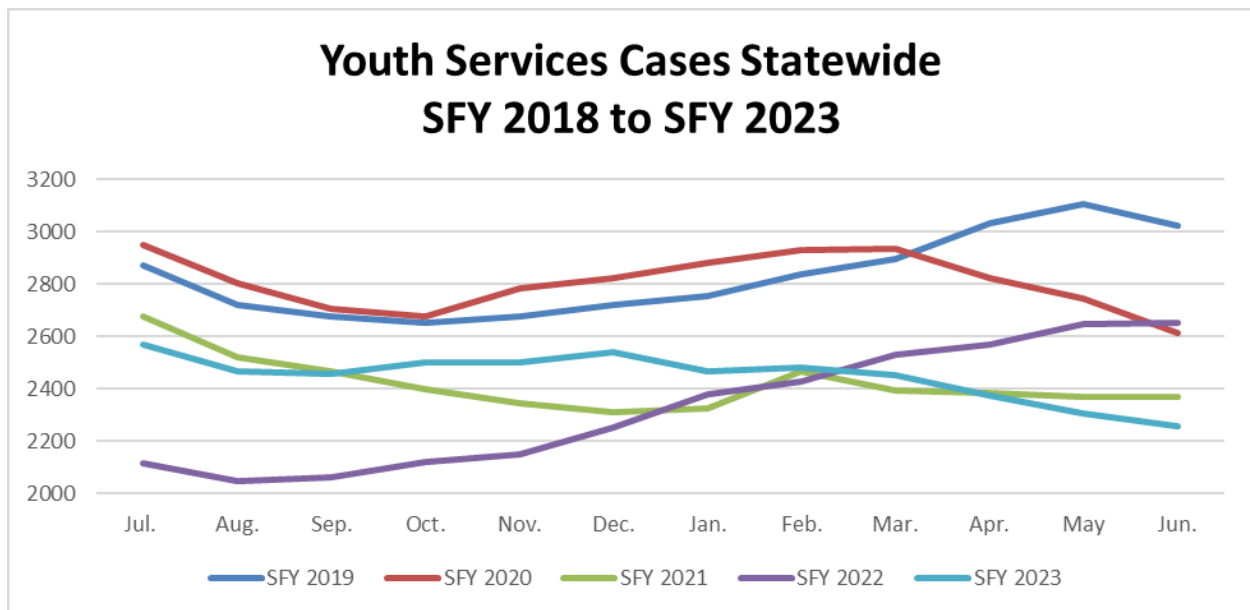
<sup>1</sup> The 2002 Juvenile Justice and Delinquency Prevention Act Juvenile Justice and Delinquency Prevention: [https://ojjdp.ojp.gov/sites/g/files/xyckuh176/files/media/document/jjdpa-as-amended\\_0.pdf](https://ojjdp.ojp.gov/sites/g/files/xyckuh176/files/media/document/jjdpa-as-amended_0.pdf)

determined to be unsafe due to abuse or neglect or the identification of impending or immediate safety threats by their parent(s), guardian(s), or custodian(s). YS serves youth who are referred by the courts for placement and services for status offenses or juvenile delinquency, or who are referred by families or schools for services to prevent delinquency.

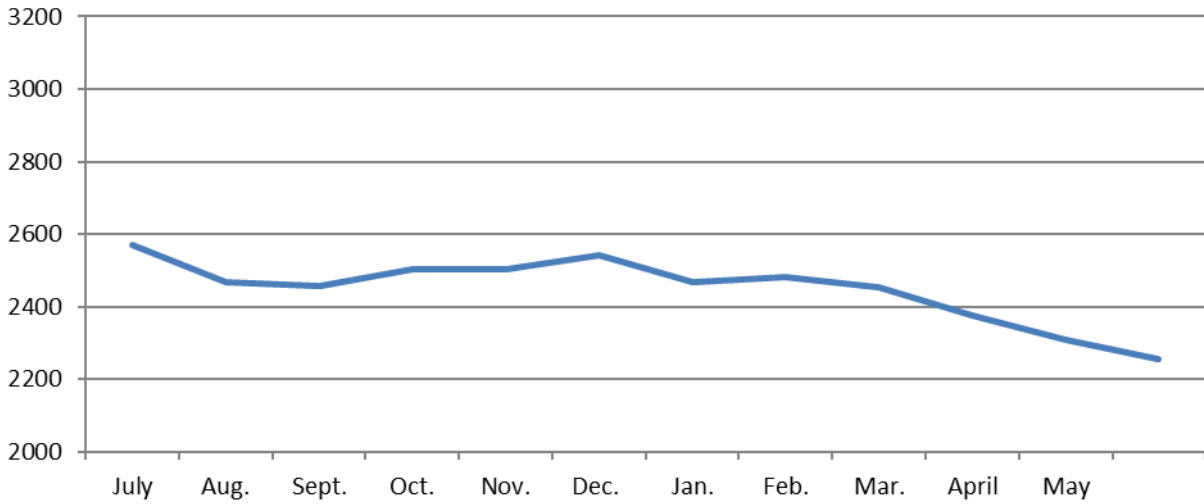
While the reports in PATH accurately provide a count of total YS cases each month, there is not currently an accurate report specifying the number of newly opened YS cases. For this reason, the SFY 2023 within the first chart is updated as it has been in previous years, but the next chart does not show the number of new cases opened each month during SFY 2023. It instead captures the count of newly opened cases only from July 2022 through December 2022 (the first half of SFY 2023), which remained accessible within the FACTS reports.

YS caseloads for SFY 2023 trended as in years past with a gradual increase of new cases being assigned during the school year. The number of active cases workers maintain tends to be the lowest in the late summer months. The caseloads resume their lower numbers and/or plateau (as is the case in this most recent SFY) as the school year concludes. Referrals from school personnel and truancy issues are the most likely reason for this pattern.

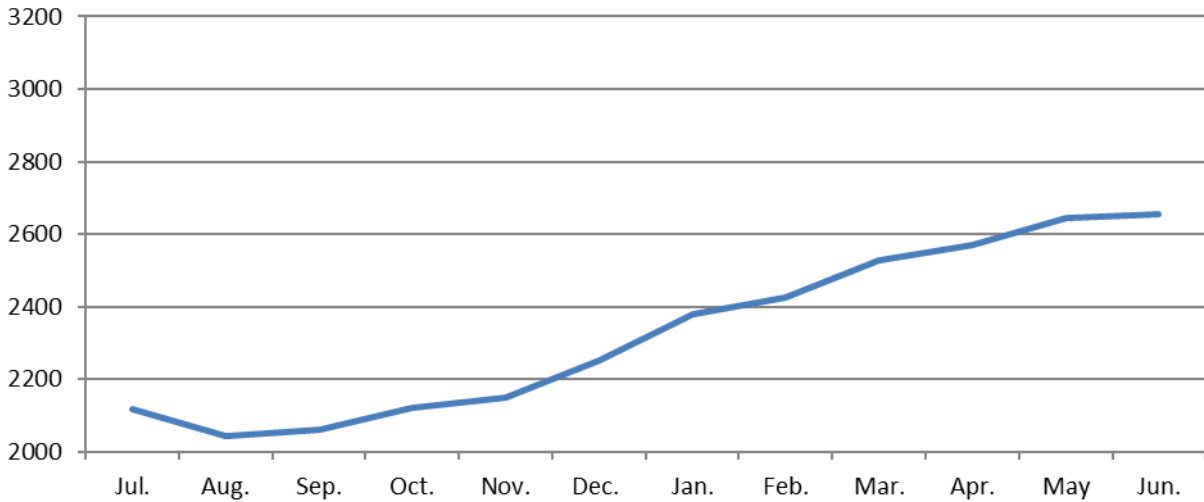
Youth Services case data for the following charts was provided by both PATH and FACTS reports.



### Youth Services Cases Statewide July 1, 2022 to June 30, 2023

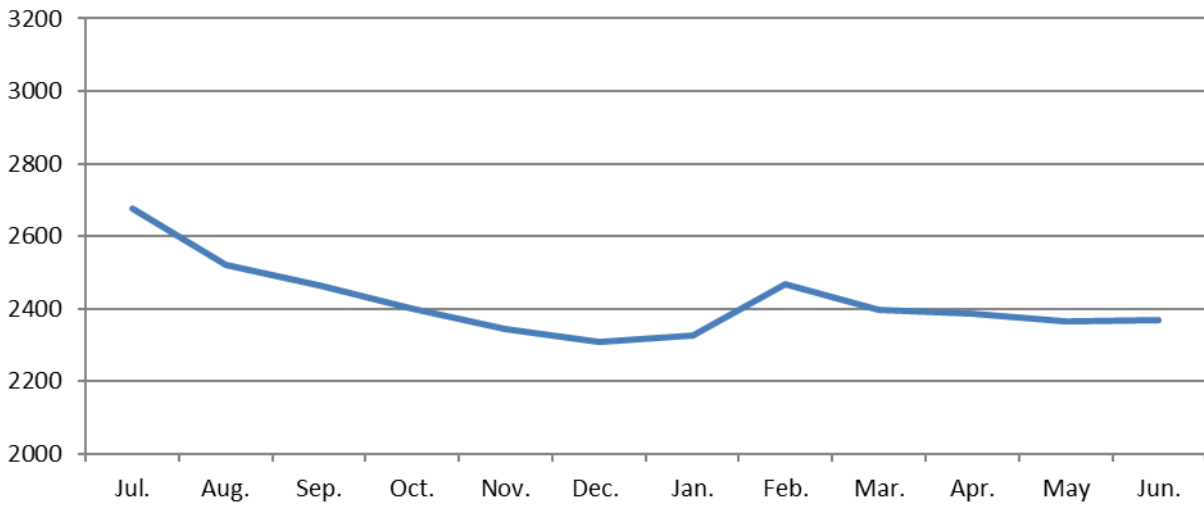


### Youth Services Cases Statewide July 1, 2021 to June 30, 2022

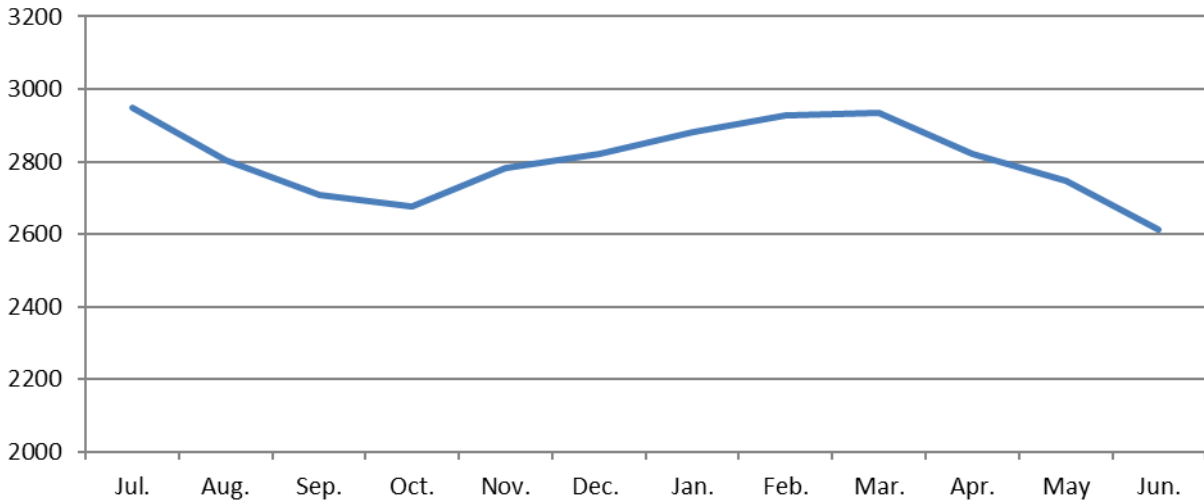




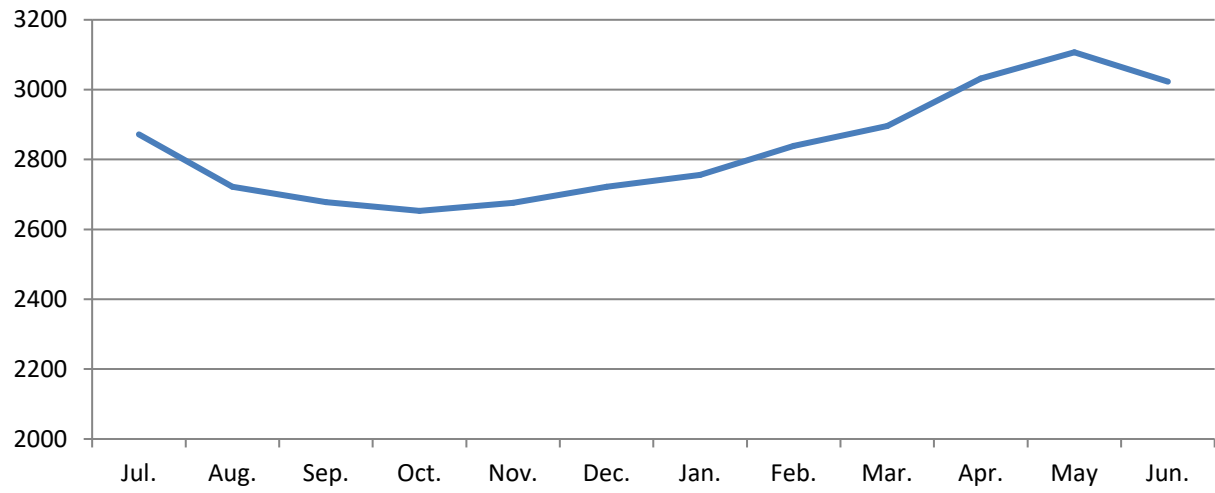
### Youth Services Cases Statewide July 1, 2020 to June 30, 2021



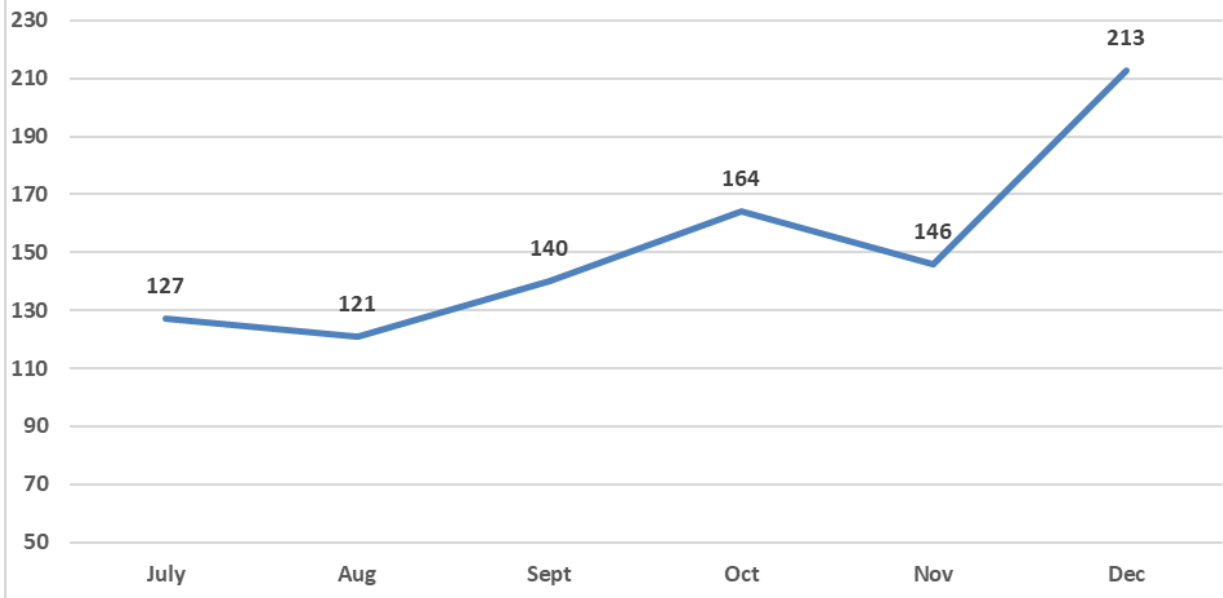
### Youth Services Cases Statewide July 1, 2019 to June 30, 2020

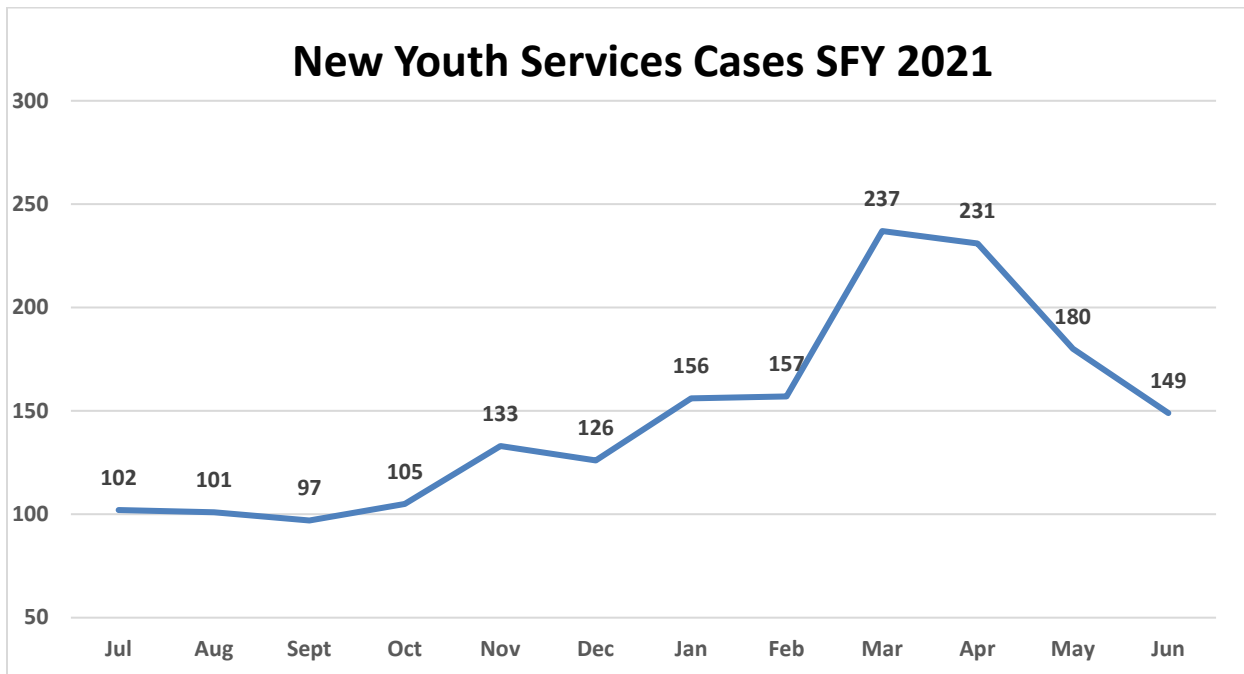
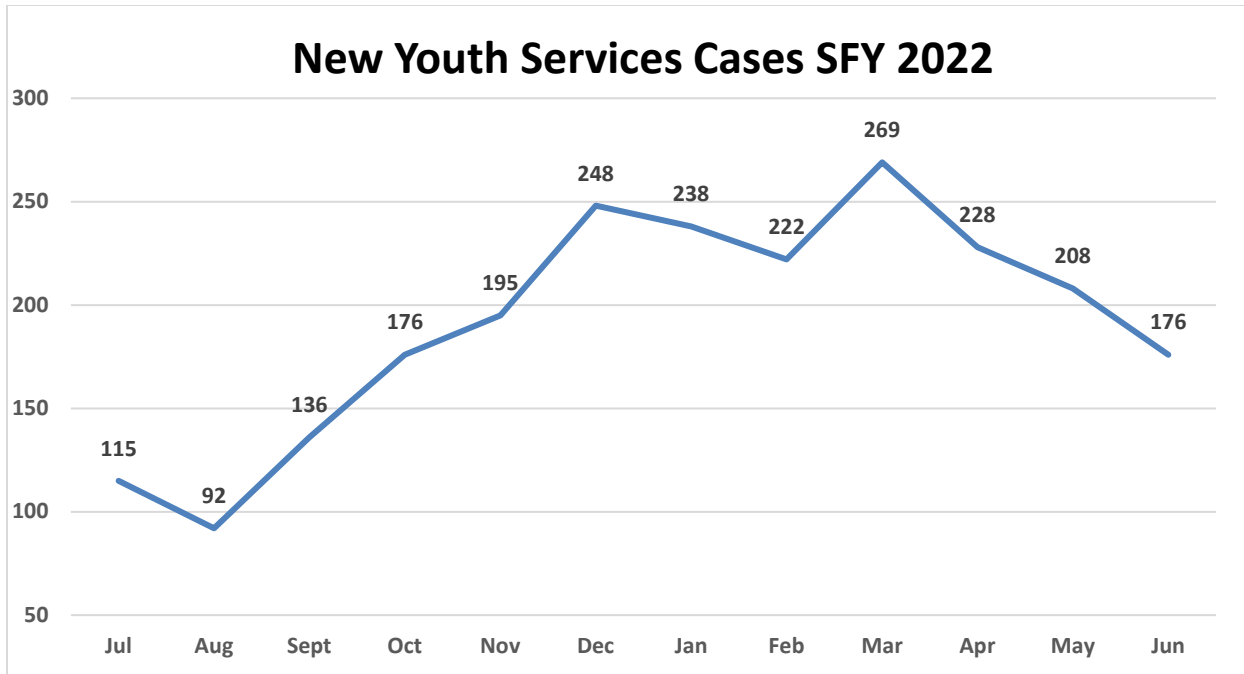


### Youth Services Cases Statewide July 1, 2018 to June 30, 2019



### New Youth Services Cases 1st half of SFY 2023





#### West Virginia Rules of Juvenile Procedure

DHHR’s involvement in the development of the West Virginia Rules of Juvenile Procedure brought knowledge of service needs, advocacy, ethics, and best practices to the process. When a question now arises regarding how a case should be dispositioned, the court refers to these

rules. The Rules of Juvenile Procedure are a standardized, fair, and consistent way of disposing of juvenile delinquency and status offense cases statewide.

### **Truancy Diversion**

Delinquency prevention begins with truancy diversion. Truancy diversion specialists not only help keep youth in school but also prevent many adolescents from becoming formally involved with the juvenile justice system. The National Youth Advocate Program (NYAP) through Juvenile Victim Offender Mediation (JVOM) and the Juvenile Mediation Program (JMP), among other services, provide a resource to truant children within their Victim Offender Mediation Program. More information on JVOM and JMP can be found in Appendix A.

In further efforts to address adolescents' school attendance problems, DHHR and the West Virginia Department of Education have developed a collaborative relationship to share educational reporting information for children living in foster care. This collaborative effort will allow BSS to better ensure children's academic progress and provide a more accurate record of children's educational history.

### **Runaway and Homeless Youth**

Youth Service Systems of West Virginia (YSS) and Children's Home Society (CHS) continue to provide shelters for runaway and homeless youth. Through a BSS grant agreement, CHS provides runaway and homeless services in Parkersburg and YSS provides services in Wheeling. Youth in the community may call or come to these shelters day or night. Two counselors are on duty 24/7 to provide crisis counseling, food, clothing, shelter, security, and individual, group and family counseling. Furthermore, youth and parents are welcome to call or stop by the program offices at any time for advice or referrals to other services in the community. DHHR does not provide any funding or oversight to these runaway and homeless youth programs.

CHS provides services through the federal Transitional Living grant to homeless youth ages 16-22 in the Parkersburg area. During SFY 2023, the CHS Transitional Living outreach program served a total of 103 youth/young adults with either full services or with their Gateway and Outreach services programs. Full services (which includes housing and case management rather than strictly resource and referral services) were received by 33 individuals. YSS served a total of 37 unduplicated clients.

A Child Locator Unit in BSS consists of three positions responsible for receiving reports of and locating missing foster youth. Child locators collect data related to the youth's history, their experiences on the run, and complete a child trafficking screen. These positions are filled, and the unit is fully operational.

- During the period of January 1, 2022 to December 31, 2022, a total of 517 run events were documented, involving 293 children. Of those involved in runs, 233 (or 43.3%) children ran more than once during 2022, averaging 1.76 runs per child. As of midnight of December 31, 2020, 24 youth were still missing from care, equaling 5.0% of the run events and 8.9% of children involved in run events for 2022.

There appears to be a trend of youth returning to or being located and returned to care at a higher rate. The noted increase is not believed to be an indication of more runs but due to an upsurge in reporting and documentation of said events. This rise is due to improved efforts to ensure run events are reported and documented accurately. This is a direct result of the creation of a dedicated Runaway Social Worker to assist the DHHR Centralized Intake Unit (CI) and the Child Locator Unit to accurately track and record this data. It is also a result of a heightened awareness of the need for proper documentation to help ensure runaway youth are found and brought back into proper supervision to ensure their safety.

### **24-Hour Centralized Intake Unit Referral Line**

The DHHR Centralized Intake Unit receives referrals via the CI 24-hour hotline, seven days a week (1-800-352-6513). The CI has enabled the streamlining of child abuse and neglect and Adult Protective Services referrals, creating consistency in how the referrals are documented and received. Though DHHR county offices continue to enter YS petition referrals directly, CI handles all after-hours emergency calls for YS and contacts the appropriate DHHR district supervisor when necessary.

Centralized Intake also accepts referrals from prosecutors for pre-petition diversion. Utilizing CI simplifies the referral process; prosecutors can fax the referral containing all necessary information that a DHHR worker needs to initiate contact with the referred youth and family. This process ensures prosecutors receive feedback regarding the acceptance of the referral and the assignment to the local office. Since its inception in August 2015, CI has received 1,747 total referrals, 15 occurring during SFY 2023.

### **Incorrigible**

A young person who habitually and continually refuses to respond to the lawful supervision of parents, guardians, or legal custodians, especially when the young person's behavior substantially endangers the health, safety, or welfare of the young person or any other persons, meets the definition of incorrigible. YS attempts to provide families with resources and educational programs to increase family communication, set expectations of behaviors, and establish enforceable consequences. All interventions are aimed at diversion of the family from filing formal incorrigibility petitions in the court system.

Referrals to community programs are often the best resource for families. Some of these resources include:

- The Boys & Girls Clubs
- AmeriCorps
- YMCA
- Family Resource Networks

The Boys & Girls Clubs' mission is "to enable all young people, especially those who need them most, to reach their full potential as productive, caring, responsible citizens." Through several community programs, AmeriCorps members work to meet some of the most critical

needs in West Virginia, including poverty and illiteracy. YMCA centers in West Virginia provide support and opportunities to empower children, youth, and adults to learn, grow and thrive.

DHHR's Bureau for Family Assistance (BFA) Family Resource Networks bring together existing services in a single location such as a school or other neighborhood building. This comprehensive approach increases the accessibility of services, provides family support and education, and allows the centers to meet the community's needs. Family Resource Networks serve children from prenatal care through age 18. Each center offers a variety of services to reflect the diversity of the community needs.

### **Community Services Linkage**

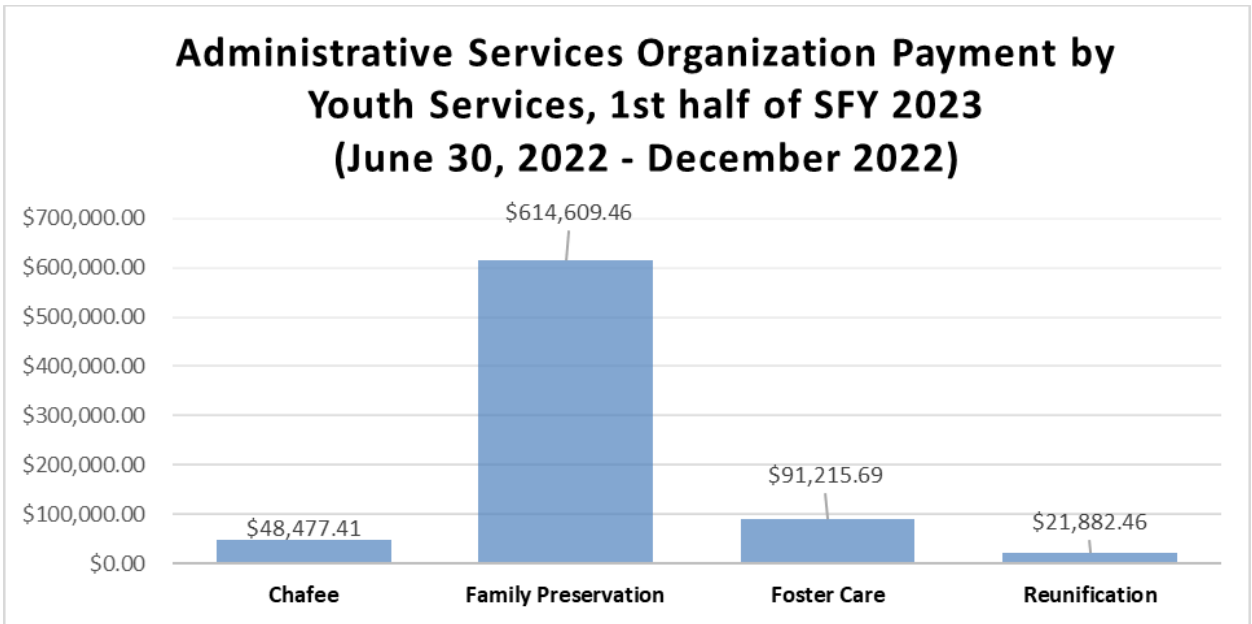
Youth Services strives to connect families and youth to services in their communities to maintain permanent family connections. Community services are the link families need in their neighborhoods to cope, especially with the unique situations that come with raising teens and young adults. These local services work to ensure children's optimal development by assisting parents with support groups, enhancing the quality of relationships among family members, and helping them manage the challenges and stresses of child-rearing.

West Virginia 211 provides a descriptive catalog of juvenile and family-strengthening programs and services that are available in local communities and funded by The United Way, a member of the Service Array Workgroup. The catalog can be accessed through the West Virginia 211 website, [www.wv211.org](http://www.wv211.org), or by calling 2-1-1. Additionally, HELP4WV, [www.help4wv.com](http://www.help4wv.com) or 1-844-HELP-4WV, provides immediate assistance and referrals for West Virginians struggling with an addiction or mental health issue.

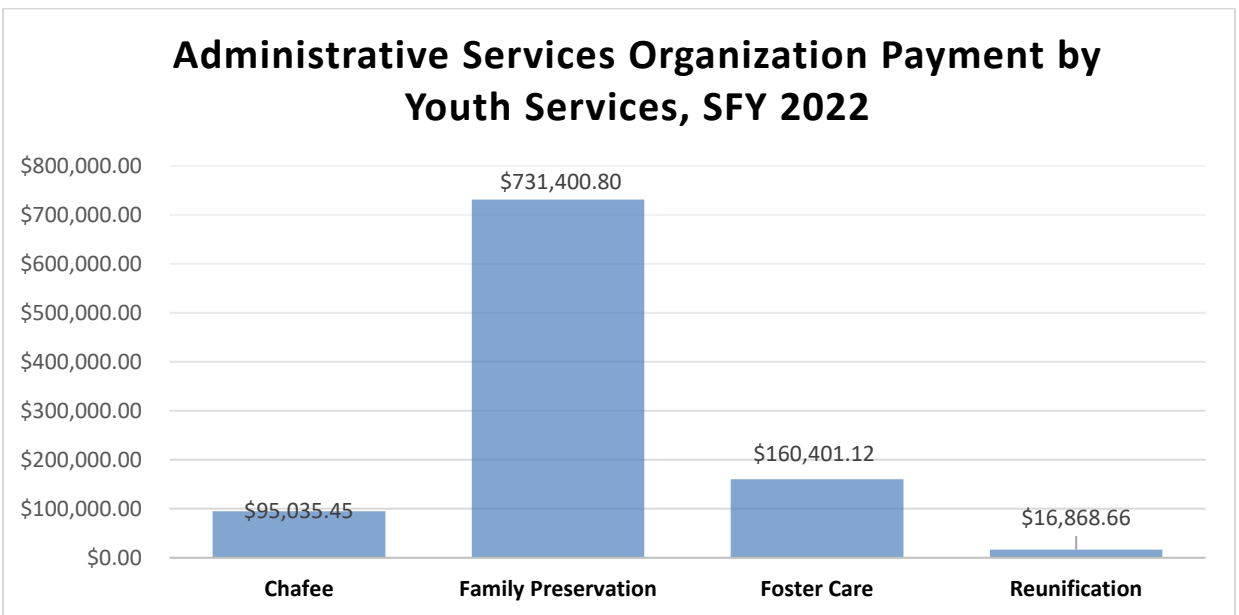
While Family Resource Networks and other collaborative efforts have created or expanded programs to serve residents, gaps still exist. Private agencies can fill gaps in services according to the Uniform Guidelines Manual established to define and regulate service delivery.

Socially Necessary Services are services necessary to achieve child welfare goals of safety, permanency, and well-being. The designation "socially necessary" is used to distinguish these services from others that have been determined to be medically necessary that can be obtained through Medicaid. These agencies provide four areas of expertise: family reunification, family preservation, Chafee (which is a federal program), and foster care in youth services cases. As with previous years, based on the data for the first half of SFY 2023, youth services cases utilized family preservation services most often, as illustrated in the following table.

With implementation of PATH, a breakdown of payment to each administrative service is not yet available. Instead the data available through Cognos in FACTS was used to create the following chart capturing the 1st half of SFY 2023 (June 30, 2022 - December of 2022). The data available is sorted by SFY, hence a full calendar year not being accessible. The full SFY 2022 chart remains for comparison purposes.



Source – ASO Payment Report; Cognos



Source – ASO Payment Report; Cognos

A list of services available and discontinued resources through the Youth Services Matrix of Socially Necessary Services are provided in Appendix A.

In an ongoing effort to improve outcomes for West Virginia’s children and families, BSS began the process of redesigning the socially necessary services structure, including how the delivery and outcomes of those services are evaluated. BSS has moved toward a culture of greater accountability to provide the basic framework for evaluating the effectiveness of

programs and services, and identifying those that should be continued, discontinued, or added to the service delivery matrices.

### **Out-of-Home Placement**

All children need a safe environment and caring adults to thrive. YS is statutorily charged with the responsibility to make a reasonable effort to prevent the placement of youth outside the home. A thorough youth services assessment with detailed documentation is integral to that responsibility. An in-depth interview and completed assessment will help the family and social worker assess the needs and strengths of youth and the presence and level of safety threats that could affect the safety and stability of the youth, his or her family, or the community. The process assures that the caregivers understand youth services' role in providing services to address issues relating to at-risk youth. If any safety threats are present, the worker must develop a safety plan.

In some cases, the worker will identify safety threats that preclude the development of an in-home safety plan. The reasons that an in-home plan will not be feasible will vary from case to case. In some instances, either the parent(s) or the youth may not agree to cooperate with the plan. In other instances, the home may be chaotic and the level of conflict between the family members prevents the use of an in-home plan.

In some instances, it may be advisable for Youth Services to insist the family make arrangements for an adolescent to stay with friends, family, or even an emergency shelter for a period of time until the home situation is calm enough for the implementation of an in-home Safety Plan. Removal from one's home is a traumatic event, but out-of-home care placements and social services can help ease the transition for children and families. The YS worker will discuss the arrangements with the family, the child, and the alternate caretakers so that everyone understands their responsibilities, the conditions surrounding these arrangements, including time frames, and the conditions under which the arrangement will end, and the child will return home.

Depending on the needs and behaviors of the young person, the worker may choose to discuss with the parents the filing of a petition. Under the petition, the court may place the youth in a temporary out-of-home situation either through DHHR or BJS.

A listing of juvenile rehabilitation facilities is provided in Appendix B. Additionally, current bed availability can be found through the West Virginia Child Placing Network at [www.wvdhhr.org/wvcpn/](http://www.wvdhhr.org/wvcpn/).<sup>2</sup>

### **Removals from the Home**

BSS captured the number of removals from the home that affected YS clients during the previous five state fiscal years and discovered there has been a small but steady decrease in the

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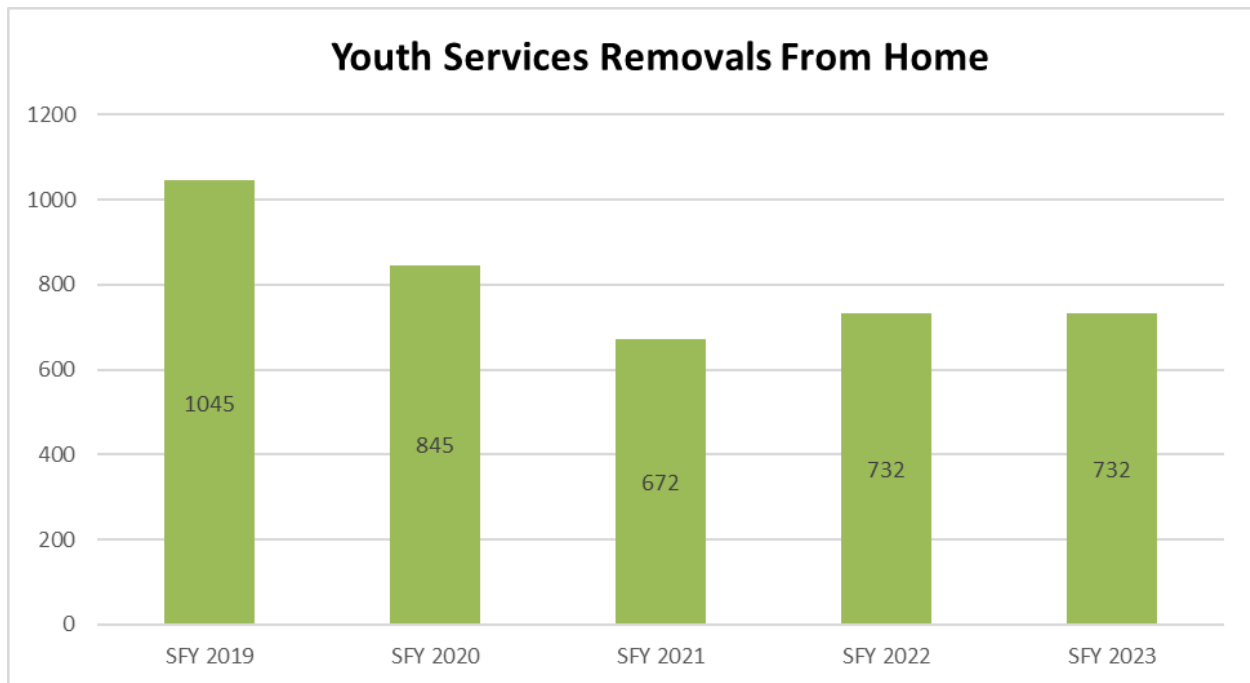
The West Virginia Child Placing Network is a cooperative website with DHHR and the WV Alliance for Children (<http://www.alliance4children.org>) and can be accessed at [www.wvdhhr.org/wvcpn/](http://www.wvdhhr.org/wvcpn/). For assistance using the Network without internet access, contacting the West Virginia Alliance for Children at 304-342-8477.



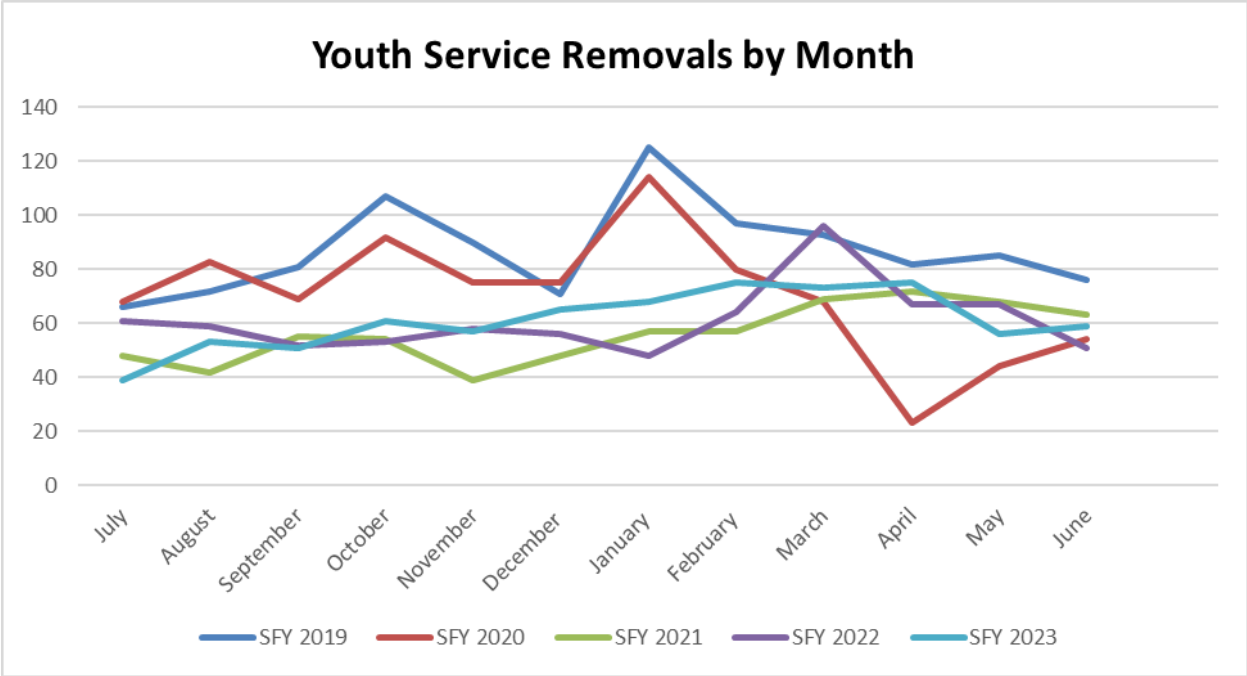
number of removals between 2019 and 2021. However, there was a slight increase in SFY 2022. Despite this uptick, the total numbers remain lower than they were from 2018 through 2020 maintaining a pattern of decreased removals. SFY 2023 has the same number of total removals from the home that SFY 2022 did per the Cognos reports available in PATH despite the monthly totals varying slightly.

BSS attributes the overall reduction of removals to be due to the mandatory diversion of status offenders, the prohibition of first-time offenders being removed from the home, and the increased use of evidence-based community programs such as Victim-Offender Mediation and Functional Family Therapy. In addition to the diversion and community programs, the reduction of removals from the home can also be linked to the implementation of the Safe at Home West Virginia program. More information on the community programs can be found in Appendix A, and Safe at Home West Virginia information can be found on page 19.

The following graphs represent the number of Youth Services' clients removed from their homes annually and monthly for the current and previous four state fiscal years. Removal from the home does not always result in foster care entry.



Source – Removal Petition Trends Report; Cognos



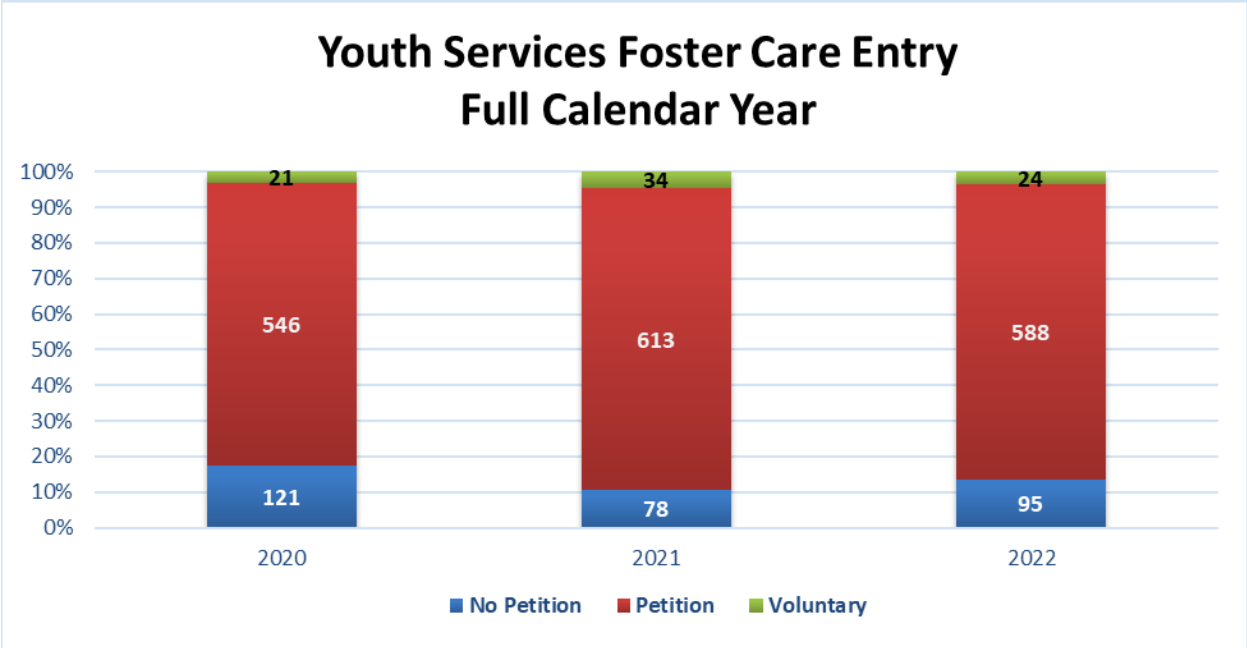
Source – Removal Petition Trends Report; Cognos

**Foster Care Entry**

The following graph shows foster care entry by source. The removal figures will not exactly match the entry figures because not every child removed from their home is placed in foster care. The first placement attempt is with family or friends of the family, which would not necessarily constitute a foster care entry. As with previous years, the primary source of entry for YS is through a petition to the court.

It is noteworthy to elaborate that the data in the following chart reflects calendar years rather than SFY as Cognos reports only generate an annual total without providing monthly data. PATH does not yet offer an accurate data collection of foster care entry by source.

Source – Removal Petition Report; Cognos



Source – Removal Petition Report; Cognos

**Reunification**

When an adolescent is placed in foster care, planning immediately begins with the family and a youth services worker to provide a permanent living situation, preferably back with the family. Reunification is the first plan of action.

Reunification is more than the return of a child to their family. Reconnecting a child to their community, school, and positive friends and adults is equally as important as returning to the family home. Increasing the protective factors and removing the negative behavioral influences for a child is the ongoing work of the caring adults in every child's life. Through youth services, minors are encouraged to develop interests and talents in sports, music, art, and extracurricular activities because these connections can be fundamental to the success of every young person and can provide support to deter youth from experimenting with alcohol, tobacco, and other drugs. Coaches, teachers, spiritual leaders, and neighbors are crucial members of the support network outlined in family meetings who will aid the family as they overcome obstacles, achieve maximum potential, and improve their quality of life.

BSS has continued to work on several provisions to improve reunification efforts and family stability. One such provision is the continuation of Safe at Home West Virginia, which is detailed in the following section. A wraparound facilitator is responsible for engaging the member and family in a partnership of shared decision-making regarding the Plan of Care development and implementation throughout the youth’s case. They help ensure and coordinate a comprehensive set of supports, resources, and strategies for each member and family to help the youth stay in the home or return home safely.

BSS intends to expand the served population to encompass all children served by the DHHR who are in jeopardy of being removed from the home, experiencing a placement

disruption, or require extra support to be reunified with their families. Safe at Home West Virginia is a high-intensity family engagement model of service delivery that not only empowers families to find solutions to their disruptive problems but also fosters an environment of community connectedness vital to individual and family success.

### **Safe at Home West Virginia**

Safe at Home West Virginia uses a high-fidelity wraparound model designed to serve youth ages 9 to 18 either in foster care placement or at imminent risk of foster care entry; or, for a child age 5 and older who is an adopted child or is in a legal guardianship arrangement that is at risk of disruption. West Virginia also plans to universalize the use of the CANS assessment across child-serving systems.

Recognizing that traditional practices may not always result in the best possible outcomes for children and families, West Virginia is engaging in a process that creates a new perspective. In partnership with youth and families, BSS is collaborating with both public and private stakeholders, including service providers, school personnel, behavioral health services, probation, and the judicial system to demonstrate that children currently in residential group care can be safely and successfully served within their communities. By providing a full continuum of support to strengthen families and fortifying community-based services, West Virginia can demonstrate that youth currently in residential group care can achieve the same or higher outcomes for safety and well-being while remaining in their home communities.

Safe at Home West Virginia is designed to accomplish the following:

- Help improve identification of a youth's and family's strengths and needs;
- Reduce the reliance on residential group care and length of stay in group care;
- Reduce the reliance on out-of-state residential care;
- Improve the functioning of youth and families, including educational attainment goals for older youth;
- Improve timelines for family reunification; and
- Reduce re-entry into out-of-home care.

Safe at Home is a totally state-funded program. BSS continues to work on sustainability and redesign of Safe at Home with partner providers from 12 Lead Coordinating Agencies (LCAs) and through the WV Court Improvement Program (CIP) to streamline efforts, enhance practice, and improve oversight and accountability. Marshall Research Corp. now completes the referral assignments and tracking data for BSS.

BSS is also working with the Bureau for Behavioral Health (BBH) and the Bureau for Medical Services (BMS) to coordinate interim wraparound and CSED. BBH wraparound is known as Children's Mental Health wraparound.

Ongoing BSS objectives for Safe at Home (SAH):

- Long-term sustainability of the SAH program;
- Support BSS staff and improve coordination;
- Strengthen alignment with the courts;
- Support a healthy LCA provider network;

- Adhere to the budget authorized for SAH; and
- Align SAH policies and procedures with statewide child welfare initiatives.

Between July 1, 2022, and June 30, 2023, 1155 youth were referred to the Safe at Home Program. Marshall collects this data and does so by county; BSS has moved away from data collection from four regions and instead segregates state data between the north and the south..

### **Transitioning Adults**

A child who “ages out” of foster care is considered a “transitioning adult.” These terms are used to describe former children in foster care who remain in the care and custody of the state upon reaching their 18th birthday who may request additional support until age 21. Generally, children who age out of foster care due to being under the auspices of the court are the population of focus for youth services. W. Va. Code §49-4-110(b) states:

For each transitioning adult who remains in foster care, the Circuit Court shall conduct a status review hearing once every three months until permanency is achieved. For each child or transitioning adult who remains in foster care, the Circuit Court shall conduct a permanency hearing no later than twelve months after the date the child or transitioning adult is considered to have entered foster care, and at least once every twelve months thereafter until permanency is achieved. For purposes of permanency planning for transitioning adults, the Circuit Court shall make factual findings and conclusions of law as to whether DHHR made reasonable efforts to finalize a permanency plan to prepare a transitioning adult for emancipation or independence or another approved permanency option such as, but not limited to, adoption or legal guardianship, pursuant to the West Virginia Guardianship and Conservatorship Act.<sup>3</sup>

To help transitioning adults, their families, and agencies who provide services to them, the BSS Youth Transitioning Unit addresses their needs and helps navigate them through the process of transitioning into adulthood. The Youth Transitioning Unit assists transitioning youth to adulthood by obtaining stable housing, post-secondary education, and/or job placement.

Additionally, BSS began a partnership with the U.S. Department of Housing and Urban Development (HUD), their local affiliated Public Housing Authorities (PHAs), Continuums of Care (CoCs), and BJS to launch the Foster Youth Initiative (FYI) program. The FYI is a federally funded housing voucher program for individuals aged 18 to 24 who have or will leave foster care within 90 days and are at risk of homelessness. Applicants verify their eligibility status with local DHHR offices for referral to a local PHA for rent vouchers, which are provided to participating landlords.

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<sup>3</sup> The Supreme Court of Appeals of West Virginia provides a guardian/conservator online training program that can be accessed at <http://www.courtswv.gov/public-resources/guardians-conservators.html>. The Guardianship/Conservatorship What Do I Need to Know Guide can be downloaded at <http://www.wvlegalservices.org/guardcon.pdf> or requested by calling Appalachian Legal Services at 304-343-4481.

Accepted applicants are also eligible for aftercare services such as life skill building, but do not need to accept these services to receive FYI vouchers. FYI is presently available through four PHAs serving 16 counties with plans for expansion to additional counties.

**Youth Services Caseworkers and Caseworker Grant Program Allocations and Vacancies**

The caseload standard established for Social Service workers with on-going cases is approximately 12 cases per worker. BSS continues to utilize this standard in reviewing actual cases against allocated positions. The previous reporting chart showed the number of total youth services workers allocated against the number of cases per region for SFY 2022. For SFY 2023, data is separated into the north and south.

Youth Services Workers and Case Allocation

Region	Total Allocated Positions	Number of Active Cases (end of SFY 2023)	Average Number of Cases per Allocated Position
North	78	1445	19
South	110	1864	17

SFY 2022 Youth Services Workers and Case Allocation by Region

Region	Total Allocated Positions	Number of Active Cases (end of SFY 2022)	Average Number of Cases per Allocated Position
I	43	799	19
II	64	1066	17
III	39	396	10
IV	34	393	12

BSS continues to break down barriers that prevent filling caseworker vacancies. BSS has implemented a rigorous training plan that requires competency testing after the completion of pre-service training for those individuals hired through the service worker registry to ensure their

comprehension of the tenets of social work, as well as their readiness and ability to perform in this critical position.

BSS also created a task force that took a more in-depth look at caseworker retention to develop a strategic plan to reduce costly turnover. Not only will a reduction in turnover decrease hiring and training costs for BSS, but it will also create a social service workforce with high competency and well-developed skills in the field of professional social work.

The following graphs depict the allocated positions of contracted and DHHR direct staff, respectively, which include vacancies as of June 30, 2023. All regions increased their total numbers of workers over the previous SFY which in turn has lowered the vacancy percentage of the workforce.

SFY 2023 Contracted Caseworkers

Region	Allocated Positions	SFY Year-End Vacancies	Vacant Percentage of Workforce
North	28	10	36%
South	34	13	38%

SFY 2022 Contracted Caseworkers

Region	Allocated Positions	SFY Year-End Vacancies	Vacant Percentage of Workforce
I	13	5	38%
II	15	2	13%
III	10	6	60%
IV	11	6	55%

SFY 2023 DHHR Caseworkers

Region	Allocated Positions	SFY Year-End Vacancies	Vacant Percentage of Workforce
North	50	8	16%

South	76	15	20%
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SFY 2022 DHHR Caseworkers

Region	Allocated Positions	SFY Year-End Vacancies	Vacant Percentage of Workforce
I	30	12	40%
II	49	12	24%
III	29	12	41%
IV	23	10	43%



## Appendix A: Youth Services Matrix of Socially Necessary Services

<b>YS FAMILY PRESERVATION SERVICES</b>
ADULT LIFE SKILLS
CAPS FAMILY ASSESSMENT
CAPS CASE MANAGEMENT SERVICES
SAFETY SERVICES
SUPERVISION
INDIVIDUALIZED PARENTING
ADULT LIFE SKILLS
FAMILY CRISIS RESPONSE
EMERGENCY RESPITE
INDIVIDUAL REVIEW
IN-STATE HOME STUDY
OUT-OF-STATE HOME STUDY
MDT ATTENDANCE
PRIVATE TRANSPORTATION
PUBLIC TRANSPORTATION
AGENCY TRANSPORTATION
INTERVENTION TRAVEL TIME
TRANSPORTATION TIME
LODGING
MEALS
HOMEMAKER SERVICES
<b>YS FOSTER CARE SERVICES</b>
ADULT LIFE SKILLS
CAPS FAMILY ASSESSMENT
CAPS CASE MANAGEMENT SERVICES
ADULT LIFE SKILLS
INDIVIDUALIZED PARENTING
FAMILY CRISIS RESPONSE

SITUATIONAL OR BEHAVIORAL RESPITE
DAILY RESPITE
MDT ATTENDANCE
INDIVIDUAL REVIEW
IN-STATE HOME STUDY
OUT-OF-STATE HOME STUDY
TUTORING
LODGING
MEALS
SUPERVISED VISITATION ONE
SUPERVISED VISITATION TWO
CONNECTION VISIT
INTENSIVE THERAPEUTIC RECREATION EXPERIENCE
PRE-REUNIFICATION SUPPORT
AGENCY TRANSPORTATION ONE
AGENCY TRANSPORTATION TWO
INTERVENTION TRAVEL TIME
TRANSPORTATION TIME
PRIVATE TRANSPORTATION ONE
PRIVATE TRANSPORTATION TWO
PUBLIC TRANSPORTATION ONE
PUBLIC TRANSPORTATION TWO
AWAY FROM SUPERVISION SUPPORT
<b>YS CHAFEE FOSTER CARE INDEPENDENCE PROGRAM</b>
CHAFEE FOSTER CARE INDEPENDENCE PROGRAM: TRANSITIONAL LIVING PLACEMENT- PRE-PLACEMENT ACTIVITIES
CHAFEE FOSTER CARE INDEPENDENCE PROGRAM: TRANSITIONAL LIVING PLACEMENT PHASE TWO – PART 1
CHAFEE FOSTER CARE INDEPENDENCE PROGRAM: TRANSITIONAL LIVING PLACEMENT PHASE TWO – PART 2
AGENCY TRANSPORTATION CHAFEE
<b>YS REUNIFICATION SERVICES</b>
SAFETY SERVICES
SUPERVISION

ADULT LIFE SKILLS
<b>YS REUNIFICATION SERVICES, CONT.</b>
INDIVIDUALIZED PARENTING
FAMILY CRISIS RESPONSE
EMERGENCY RESPITE
RESPITE
LODGING
MEALS
MDT ATTENDANCE
PRIVATE TRANSPORTATION
PUBLIC TRANSPORTATION
AGENCY TRANSPORTATION
INTERVENTION TRAVEL TIME
TRANSPORTATION TIME
SUPERVISED VISITATION ONE-ON-ONE

In addition to the available Socially Necessary Services, BSS funded two evidence-based/evidence-informed services, including Functional Family Therapy (FFT) and Victim-Offender Mediation (VOM).

### **Family Functional Therapy**

The Family First Prevention Services Act identified preventive services authorized for reimbursement for children at risk of entering foster care including FFT. The FFT service is a high-intensity, short-term program that requires providers to work with the entire family to alleviate the issues of the youth. As such, the Youth Services program expects to see an increase in Functional Family Therapy availability throughout the state and the expansion of positive outcomes for Youth Services' clients and families.

During SFY 2023, FFT received 76 new referrals (a significant increase from SFY 2022). Referrals were made by DHHR staff, Safe at Home case managers, Juvenile Victim Offender Mediation providers, wraparound facilitators, probation officers, the courts, psychiatrists, the school system, and families. Of the 76 referrals, 46 families successfully completed services. Only ten of the youth receiving FFT entered an out-of-home placement, while 37 participants successfully utilized the service as a diversion mechanism and avoided court involvement. Those families who ceased services did so for various reasons (i.e. refusal to participate, MDT opting out, detention, hospitalization, etc.)

## **Victim-Offender Mediation (VOM)**

VOM is a restorative justice program that allows victims to voluntarily come face-to-face with their juvenile offenders and discuss, through the guidance of a trained mediator, their feelings about the perpetuation and resolution through creative restitution agreements.

During the 2023 SFY, the National Youth Advocate Program (JVOM) received 109 referrals. Throughout the 2023 SFY, JVOM discharged 88 youth with only three of the 88 being considered “unsuccessful or placed outside of the home.”

The second VOM program to be funded is the Juvenile Mediation Program (JMP) which services truant children within their homes. During the 2023 SFY, JMP received 475 referrals: 287 referrals from Ohio County, 185 referrals from Hancock County and three referrals from Brooke County. Of these referrals, 353 juveniles participated in JMP's program and 122 refused services. Of the 353 juveniles that participated in the program, 313 juveniles improved their school attendance. In the structuring of these services, BSS required providers to accept referrals from community members and not strictly from a DHHR source. This structure was established in an effort to keep juveniles from engaging with the juvenile justice system and to reach them at the earliest stage possible.



**Appendix B: List of Juvenile Residential Facilities and Residential Emergency Crisis Support Facilities Licensed by the West Virginia Department of Health and Human Resources**

Region 1 - Brooke, Calhoun, Clay, Doddridge, Gilmer, Hancock, Jackson, Marion, Marshall, Monongalia, Ohio, Pleasants, Ritchie, Roane, Tyler, Wetzel, Wirt, and Wood.

<p>Children's Home of Wheeling Level II 14 Bed Capacity, Males Ohio County <a href="http://www.chowinc.org/">http://www.chowinc.org/</a> (304) 233-2585</p>	<p>Family Connections Brooke Place, Level II 12 Bed Capacity, Females Brooke County <a href="http://www.familyconnectionsinc.org">www.familyconnectionsinc.org</a> (304) 527-3303</p>
<p>Florence Crittenton Home Pregnant and Adolescent Mothers Level II 32 Bed Capacity, 10 Infants, Females Ohio County <a href="https://www.crittentonwv.org/">https://www.crittentonwv.org/</a> (304) 242-7060</p>	<p>Florence Crittenton Home Level I 6 Bed Capacity, Coed Ohio County <a href="https://www.crittentonwv.org/">https://www.crittentonwv.org/</a> (304) 242-7060</p>
<p>Monongalia County Youth Service Center Crisis Support 8 Bed Capacity, Coed Monongalia County <a href="http://www.MonCountyYouthServicesCenter.org">www.MonCountyYouthServicesCenter.org</a> (304) 599-2293</p>	<p>Yale Academy Co-occurring Disorders, Level II 24 Bed Capacity, Coed Marion County <a href="http://academyprograms.org/">http://academyprograms.org/</a> (304) 363-3341</p>
<p>Stepping Stone, Inc. Youth Transitioning Program, Level I 10 Bed Capacity, Males Marion County <a href="http://www.stepsingstoneinc.org/">http://www.stepsingstoneinc.org/</a> (304) 366-8571</p>	<p>Yore Academy, Inc. Co-occurring Disorders, Level II 24 Bed Capacity, Coed Marion County <a href="http://academyprograms.org/">http://academyprograms.org/</a> (304) 363-3341</p>
<p>Youth Academy, LLC Level II 22 Bed Capacity, Coed Marion County <a href="http://academyprograms.org/">http://academyprograms.org/</a> (304) 363-3341</p>	<p>St. John's Home for Children Level II 10 Bed Capacity, Males Ohio County <a href="http://www.stjohnshomeforchildren.org/">www.stjohnshomeforchildren.org/</a> (304) 242-5633</p>

<p>Children’s Home Society Arthur N. Gustke Shelter, Crisis Support 10 Bed Capacity, Coed Wood County <a href="http://www.childhswv.org/">http://www.childhswv.org/</a> (304) 424-5244</p>	<p>Youth Service System Helinski Shelter, Crisis Support 18 Bed Capacity, Coed Ohio County <a href="http://www.youthservicessystem.org">www.youthservicessystem.org</a> (304) 233-9627</p>
<p>Youth Service System Samaritan House, Crisis Support 12 Bed Capacity, Coed Ohio County <a href="http://www.youthservicessystem.org">www.youthservicessystem.org</a> (304) 233-9627</p>	<p>Youth Service System Tuel Center, Level I 9 Bed Capacity, Coed Ohio County <a href="http://www.youthservicessystem.org">www.youthservicessystem.org</a> (304) 233-9627</p>

Region 2 - Boone, Cabell, Kanawha, Lincoln, Logan, Mason, Putnam, and Wayne.

<p>Braley &amp; Thompson ACTT House Co-existing Disorders, Level II 6 Bed Capacity, Males Kanawha County <a href="http://www.btkids.com">www.btkids.com</a> (304) 744-2155</p>	<p>Cammack Children’s Center Level II 32 Bed Capacity, Coed Cabell County <a href="http://www.cammackchildrenscenter.org/">www.cammackchildrenscenter.org/</a> (304) 523-3497</p>
<p>Daymark Turning Point I, Level I 5 Bed Capacity, Coed Kanawha County <a href="http://www.daymark.org">www.daymark.org</a> (304) 340-3675</p>	<p>Daymark Turning Point II, Level I 6 Bed Capacity, Coed Kanawha County <a href="http://www.daymark.org">www.daymark.org</a> (304) 340-3675</p>
<p>Pressley Ridge Ascend I at Grant Gardens Level III 6 Bed Capacity, Coed Cabell County <a href="http://www.pressleyridge.org">www.pressleyridge.org</a> (304) 743-4439</p>	<p>Pressley Ridge Grant Gardens Level III 20 Bed Capacity, Coed Cabell County <a href="http://www.pressleyridge.org">www.pressleyridge.org</a> (304) 743-4439</p>
<p>Pressley Ridge Ascend II at Grant Gardens</p>	<p>Golden Girls Level II</p>

<p>Level III 6 Bed Capacity, Coed Cabell County <a href="http://www.pressleyridge.org">www.pressleyridge.org</a> (304) 743-4439</p>	<p>20 Bed Capacity, Females Cabell County <a href="http://www.gggh.org">www.gggh.org</a> (304) 453-1401</p>
<p>Golden Girls Transitioning Youth Group Home 4 Bed Capacity, Females Cabell County <a href="http://www.gggh.org">www.gggh.org</a> (304) 453-1401</p>	<p>ResCare of WV Woodward I, ICF/IDD 4 Bed Capacity, Coed Kanawha County <a href="http://www.rescare.com">www.rescare.com</a> (304) 720-6902</p>
<p>River Park Barboursville School, PRTF 22 Bed Capacity, Coed Cabell County <a href="http://www.riverparkhospital.net">www.riverparkhospital.net</a> (304) 736-0915</p>	<p>River Park B.R.I.D.G.E Program, PRTF 15 Bed Capacity, Coed Cabell County <a href="http://www.riverparkhospital.net">www.riverparkhospital.net</a> (304) 526-9114</p>
<p>River Park Roundtable Program, PRTF 21 Bed Capacity, Males Cabell County <a href="http://www.riverparkhospital.net">www.riverparkhospital.net</a> (304) 526-9114</p>	<p>Stepping Stones Level II 13 Bed Capacity, Males Wayne County <a href="http://www.steppingstonesinc.org/">www.steppingstonesinc.org/</a> (304) 429-1354</p>
<p>Stepping Stones Transitional Youth Group Home 5 Bed Capacity, Males Wayne County <a href="http://www.steppingstonesinc.org">www.steppingstonesinc.org</a> (304) 429-2297</p>	<p>Children's Home Society Hovah Hall Underwood, Crisis Support 15 Bed Capacity, Coed Cabell County <a href="http://www.childhswv.org">www.childhswv.org</a> (304) 743-2345</p>
<p>Children's Home Society Davis Child Shelter, Crisis Support 10 Bed Capacity, Coed Kanawha County <a href="http://www.childhswv.org">www.childhswv.org</a> (304) 255-0408</p>	<p>Children's Home Society June Montgomery Harless Shelter Crisis Support 10 Bed Capacity, Coed Logan County <a href="http://www.childhswv.org">www.childhswv.org</a> (304) 239-2470</p>



<p>Daymark Patchwork, Crisis Support 10 Bed Capacity, Coed Kanawha County <a href="http://www.daymark.org">www.daymark.org</a> (304) 340-3673</p>	<p>Highland Hospital PRTF 24 Bed Capacity, Coed Kanawha County <a href="http://www.highlandhosp.com">www.highlandhosp.com</a> (304) 926-1696</p>
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Region 3 – Barbour, Berkeley, Braxton, Grant, Hampshire, Hardy, Harrison, Jefferson, Lewis, Mineral, Morgan, Pendleton, Preston, Randolph, Taylor, Tucker, and Upshur.

<p>Burlington United Methodist Family Services (BUMFS) Pathways Program, Community Re-Entry Transitional Living 9 Bed Capacity, Coed program Mineral County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 289-6010</p>	<p>BUMFS Mill Meadows, Level II 7 Bed Capacity, Males Mineral County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 289-6010</p>
<p>BUMFS Brenda’s House, Level III 10 Bed Capacity, Coed program Mineral County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 289-6010</p>	<p>BUMFS Rees Headlee and Kitzmiller Cottages Level III 20 Bed Capacity, Coed Mineral County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 289-6010</p>
<p>BUMFS Keyser Group Home 7 Bed Capacity, Females Mineral County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 289-6010</p>	<p>Elkins Mountain School Level III 48 Bed Capacity, Males Randolph County <a href="http://www.emtns.org">www.emtns.org</a> (304) 637-8000</p>

<p>Potomac Center Main Campus, IDD/ICF 24 Bed Capacity, Coed Hampshire County <a href="http://www.potomaccenter.com">www.potomaccenter.com</a> (304) 822-3861</p>	<p>Home Base Level II 5 Bed Capacity, Males Upshur County <a href="http://www.homebaseinc.org">www.homebaseinc.org</a> (304) 746-2918</p>
<p>Elkins Mountain School Oak Ridge Program, Level II 15 Bed Capacity, Males Randolph County <a href="http://www.emtns.org">www.emtns.org</a> (304) 637-7400</p>	<p>Home Base Level II 5 Bed Capacity, Males Lewis County <a href="http://www.homebaseinc.org">www.homebaseinc.org</a> (304) 746-2918</p>
<p>WV Children’s Home Level II 25 Bed Capacity, Coed Randolph County <a href="http://www.dhhr.wv.gov">www.dhhr.wv.gov</a> (304) 637-0278</p>	<p>ResCare of WV Terra Alta Children’s Home, IDD/ICF 5 Bed Capacity, Coed Preston County <a href="http://www.rescare.com">www.rescare.com</a> (304) 789-5873</p>
<p>Genesis Youth Crisis Center, INC Alta Vista Shelter, Crisis Support 10 Bed Capacity, Coed Harrison County <a href="http://www.genesiswv.org">www.genesiswv.org</a> (304) 622-1907</p>	<p>Genesis Ridgeline Children’s Shelter Crisis Support 25 Bed Capacity, Coed Harrison County <a href="http://www.genesiswv.org">www.genesiswv.org</a> (304) 709-7020</p>
<p>Genesis Emergency Crisis Center Crisis Support 15 Bed Capacity, Coed Harrison County <a href="http://www.genesiswv.org">www.genesiswv.org</a> (304) 622-1907</p>	<p>Genesis Diagnostic Diagnostic 10 Bed Capacity, Coed Harrison County <a href="http://www.genesiswv.org">www.genesiswv.org</a> (304) 709.7020</p>

Region 4 - Fayette, Greenbrier, McDowell, Mercer, Mingo, Monroe, Nicholas, Pocahontas, Raleigh, Summers, Webster, and Wyoming.

<p>BUMFS Beckley Center, Level III 20 Bed Facility, Females Raleigh County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 252-8508</p>	<p>BUMFS Beckley Center, Level II 10 Bed Facility, Males Raleigh County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 252-8508</p>
<p>BUMFS Daniels Co-existing Disorders Home, Level II 8 Bed Capacity, Coed Raleigh County <a href="http://www.bumfs.org">www.bumfs.org</a> (304) 720-1904</p>	<p>Davis-Stuart Lewisburg Group Home, Level II 44 Bed Capacity, Coed Greenbrier County <a href="http://www.davis-stuart.org">www.davis-stuart.org</a> (304) 647-5577</p>
<p>Davis-Stuart Alicia McCormick House, Level I 8 Bed Capacity, Females Greenbrier County <a href="http://www.davis-stuart.org">www.davis-stuart.org</a> (304) 497-3544</p>	<p>Davis-Stuart Princeton Group Home, Level I 8 Bed Capacity, Males Mercer County <a href="http://www.davis-stuart.org">www.davis-stuart.org</a> (304) 425-6835</p>
<p>Davis Stuart Bluefield Group Home, Level I 8 Bed Capacity, Females Mercer County <a href="http://www.davis-stuart.org">www.davis-stuart.org</a> (304) 325-7645</p>	<p>New River Ranch Level I 26 Bed Capacity, Coed Fayette County <a href="http://www.newriverranch.org">www.newriverranch.org</a> (304) 574-1058</p>
<p>Children's Home Society Faltis Shelter, Crisis Support 14 Bed Capacity, Coed Nicholas County <a href="http://www.childhswv.org">www.childhswv.org</a> (304) 872-8190</p>	<p>Children's Home Society Southern WV Exceptional Youth Emergency Shelter, Crisis Support 5 Bed Capacity, Coed Raleigh County <a href="http://www.childhswv.org">www.childhswv.org</a> (304) 255-0408</p>

<p>Greenbrier Valley Children’s Home  14 Bed Capacity, Coed  Greenbrier County  <a href="http://www.childhswv.org">www.childhswv.org</a>  (304) 645-1302</p>	
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### **Appendix C: Total Clinical Outcomes Management Implementation**

Transformational Collaborative Outcomes Management (TCOM) is a framework for managing complex systems. Within this framework, there is a philosophy, a strategy, and tools designed to facilitate an effective and integrated approach to addressing the needs of people. These tools include the West Virginia Family Advocacy and Support Tool (FAST) and the West Virginia Child and Adolescent Needs and Strengths (CANS) assessments.

West Virginia has a foundation for the use of the CANS and FAST assessments. West Virginia funded programs that are required to use the CANS are: Safe at Home; Children with Serious Emotional Disorders (CSED); Children's Mental Health Wraparound; Positive Behavior Support; Residential Mental Health Treatment Facility Providers; Child Placing Agencies; and Emergency Shelters. The CANS for West Virginia children placed out-of-state are required and completed by Marshall University TCOM Staff. These programs require the CANS to be entered into the West Virginia CANS Electronic System. The Mobile Crisis and Schools Based programs are also required to use the CANS but are not required to enter the children’s CANS into the CANS E-System, although many do.

BSS is moving towards a streamlined approach for families who come to the attention of social services through child protective services or youth services, as well as using the TCOM framework to manage positive outcomes for families and create sustained change. The use of the FAST allows focus on the entire family’s needs, instead of the focus being primarily on one individual’s needs, which, in youth services, is often the juvenile. This approach is intended to

address the family dynamics that lead to system involvement and reduce the extent to which juveniles become further involved, to ensure the safety of all family members is being assessed, and to prevent removal from the home whenever possible.

The partnership with Marshall University to provide training and technical assistance has been ongoing during the 2023 SFY. To date, 233BSS staff have been trained in the FAST by Marshall University Transformational Collaborative Outcomes Management (MU TCOM) trainers. To date, 29 Individuals have received the “Training of Trainers” annual booster training. MU TCOM also provides technical assistance (TA) following the training. While the training provides the knowledge and skill practice to use the FAST and develop case plans, the one-on-one TA that follows provides guidance to improve the individual's proficiency in using the FAST and develop case plans. Beginning in 2022, and throughout SFY 2023, MU TCOM offered a minimum of three individual TA sessions to each person which include coaching and TA for three of their assigned cases. To date, 127 staff have been provided TA sessions. MU TCOM and the BSS Policy Unit and Division of Training are working collaboratively to ensure all staff receive the training and TA. MU TCOM has been incorporated into the “Training and Technical Assistance Teams” to provide on-site assistance in three counties thus far. They continue to be an integral partner of this initiative.