



On the Login Page enter a valid email id.



English



WEST VIRGINIA DEPARTMENT OF
**HUMAN
SERVICES**

**Log into Communication & Operations
Mobile Engagement Tool**

Email

Enter Email Address

Submit

Click on the Submit button.



 English




**Log into Communication & Operations
Mobile Engagement Tool**


Email



Enter the password in the "Password" field.



English



WEST VIRGINIA DEPARTMENT OF
**HUMAN
SERVICES**

Log into Communication & Operations
Mobile Engagement Tool

Password

Password

Forgot Password?


☐ I have read and agree to the [Terms and Conditions and Privacy Policy](#).


Login

[Back to Username](#)

The Terms and Conditions and Privacy Policy are available as links on the login page, and users can access them by clicking the respective links.



English




WEST VIRGINIA DEPARTMENT OF
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SERVICES**

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Password

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Terms & Conditions and Privacy Policy

Communication & Operations Mobile Engagement Tool Terms and Conditions

These Terms and Conditions constitute a legally binding agreement ("Agreement") made between you, whether personally as a professional, or on behalf of an entity you represent ("You" or "Customer") and Cardinality.AI whose principal place of business is VA, U.S.A. ("Cardinality", "we," "us" or "our"), concerning your access to and contracting a PICS offering ("Product").

Nothing in these Terms and Conditions will alter, amend, or otherwise affect the rights and responsibilities of Cardinality AI and The West virginia Division of Family Children Services ("DFCS") in accordance with any existing agreement related to the Communication & Operations Mobile Engagement Tool or as detailed in the End User License Agreement ("EULA").

Confidentiality agreement:

You agree that by contracting our Product, you have read, understood, and agree to be bound by these Terms and Conditions, which may be executed via electronic signature, electronic online communications, or via emailed PDF-format document.

You agree that you shall maintain strictly confidential, and shall not reveal nor by any means transfer to a third party, or use any and all information related to the Services, products, materials, and prototypes, and any technical documentation that forms part of the Know-how of Product, or that it has received from third parties, or any other information to which you have access by virtue of accepting these terms.

You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

Data usage & protection:

You agree to comply with applicable data usage and protection laws in relation to the Product. Data usage policy is primarily concerned with privacy and compliance and exists to ensure that the data you collect, use, and store is not abused. Legislation such as HIPAA have very strict guidelines on how customer data can be used, and non-compliance can have serious very strict consequences.

This ties into the access policy, since employees, contractors, and other workers should only be able to access data they require to do their jobs. You should also have strict guidelines in place regarding who is able to update data and under what circumstances they are allowed to do so.


Data Usage Policy is designed to let you know how we collect, use, and disclose information through the websites, mobile applications, and other online services and products.


All data obtained and held by us must be processed according to a set of core principles. In accordance with these principles, we will ensure that:

- Processing will be fair, lawful and transparent
- Data collected for specific, explicit, and legitimate purposes
- Data collected will be adequate, relevant and limited to what is necessary for the purposes of processing
- Data will be kept accurate and up to date. Data which is found to be inaccurate will be rectified or erased without delay Data is not kept for longer than is necessary for its given purpose

Check the checkbox to confirm agreement with the terms and conditions



English




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Click on the Login button



 English




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Once the user logs in successfully, they will be taken to the landing page which is the Dashboard.




DoHS Case Manager

English

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Kathy



Home

Chat

Help

Home

Child Name

Case ID

Case Stage

Assigned Date

Foster Placement

Jurisdiction


County

Action

Search Child Name

Search Case ID





















Search Case Stage

Search Assigned Da...

Search Foster Placement

Search Jurisdiction

Search County

E_6d26b676, T_9281ef51	484540	FCC	07/01/2025	Provider_30f0ebad	-	Randolph	 
B_bbd52a99, M_e8e3ad45	456820	FCC	07/01/2025	Provider_889a7f9e	-	Randolph	 
G_429e6948, M_02e90de1	234013	FCC	07/01/2025	Provider_35f528f9	-	Randolph	 
K_814e9308, D_935afdb9	421334	FCC	07/01/2025	Provider_1165858b	-	Randolph	 
S_c094c105, S_ac54aa74	415500	FCC	07/01/2025	Provider_970e08f4	-	Randolph	 
W_cb909a4b, N_a7e27449	495232	FCC	07/01/2025	Provider_78d573a3	-	Randolph	 
E_f22c1f83, R_832d8ef3	484540	FCC	07/01/2025	Provider_30f0ebad	-	Randolph	 
G_429e6948, H_d0f4b959	234013	FCC	07/01/2025	Provider_35f528f9	-	Randolph	 
G_429e6948, P_ae54d996	234013	FCC	07/01/2025	Provider_35f528f9	-	Randolph	 
P_ee4657c9, A_d826db9a	421334	FCC	07/01/2025	Provider_d0e533ae	-	Randolph	 

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