Welcome to
Countdown to ICD-10: TOP 10 THINGS TO DO TO PREPARE FOR ICD-10
Topics for Discussion

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ICD-10 Overview

- Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations
  - ICD-10 mandatory for all HIPAA-covered entities
  - Entities include: hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public and private health care research institutions

- New ICD-10-CM and ICD-10-PCS code sets
  - ICD-10-CM replaces ICD-9-CM (Volumes 1 and 2)
  - ICD-10-PCS replaces ICD-9-CM (Volume 3)

- ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)

ICD-10 is coming!
ICD-10 Overview

A few facts about ICD-10:

- **World Health Organization** - developed ICD-10 in 1994, later adopted by HHS and CDC, provision of HIPAA regulations

- **Moving from 9 to 10** - US is last industrialized nation to adopt ICD-10

- **HIPAA-covered entities** - health care providers, payers, clearinghouses, billing services and others must transition to ICD-10

- **ICD-10 pros and cons** - discussed widely within health care community since 2009

- **ICD-10-CM and ICD-10-PCS code sets**
  - Replaces ICD-9-CM (Volumes 1 and 2) and ICD-9-CM (Volume 3)
  - Total of 141,923 codes BUT only some used by providers

- **Mandatory compliance date** - October 1, 2015
  - Reminder 5010 transaction standards, required prerequisite
  - IT systems must accommodate BOTH ICD-9 and ICD-10 codes
ICD-10 Overview

For services rendered on or after October 1, 2015
- All claims must use ICD-10 codes
- Claims using ICD-9 codes for services rendered on or after October 1, 2015 will NOT be accepted

For services rendered before October 1, 2015
- All claims must use ICD-9 codes

Systems must accommodate BOTH ICD-9 and ICD-10 codes
- Effective with the October 1, 2015 compliance date

Significant Code Increase from ICD-9 to ICD-10
- Increasing from 14,000 to approximately 69,000 ICD-10-CM codes
- Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes
- ICD-10 has more than nine times the codes in ICD-9
ICD-10 Overview

Why ICD-10 Matters:

- ICD-10 advances health care and the implementation of eHealth initiatives
- ICD-10 captures advances in medicine and medical technology
- ICD-10 improves data for quality reporting
- ICD-10 improves public health research, reporting and surveillance
1. Get to Know ICD-10
   - Understanding background information makes transitioning easier
     - Acknowledge the necessity for ICD-10
     - Recognize the risks of non-compliance
     - Recognize the benefits that come with transitioning and compliance
     - Learn the differences between ICD-9 versus ICD-10
     - Learn who needs to transition to ICD-10
2. Know Your Role & Responsibility

- Everyone in your organization has a part in the transition
  - ICD-10 Champion
  - Coders
  - Billers
  - Clinicians
  - Practice Managers
  - IT Systems Managers
3. Follow Your Roadmap
   ▪ Execute your plan
     ▪ Perform an office assessment
     ▪ Utilize your ICD-10 Roadmap
     ▪ Distribute collateral material (organization updates, newsletters)
     ▪ Establish lines of external communication (vendors, clearinghouses, payers)
     ▪ Maintain regular internal communication (clinicians, coders, billers and practice management staff)
4. Conduct Systems Checks

- Address technical impacts of ICD-10
  - Business processes
  - IT systems upgrades (accommodate both ICD-9 and ICD-10)
  - Policy updates
5. Train Your Brain

- Ensure you and your staff are properly trained

- Anatomy and Physiology
- Medical Terminology
- Coder Training
- Train the Trainer
- ICD-10 Code Books
- Practice Tests
- Coding Certifications
6. Practice Makes Perfect

- Practice using ICD-10 codes by crosswalking your most commonly used ICD-9 codes to ICD-10 codes

- General Equivalence Mappings (GEMs) - [www.CMS.gov/icd10](http://www.CMS.gov/icd10)
- Code Conversion Tools:
  - [http://www.icd10data.com/](http://www.icd10data.com/)
  - [http://www.icd10codesearch.com/](http://www.icd10codesearch.com/)
  - [https://www.aapc.com/icd-10/codes/](https://www.aapc.com/icd-10/codes/)

*External links are not affiliated with the Bureau for Medical Services. Links are intended for provider convenience only.*
7. Build Your Resources

- **Gather Resources**
  - Dedicated ICD-10 websites
  - Association ICD-10 information
  - Valuable articles and white papers
  - Search engines

- **Share Resources**
  - Distribute to team members
  - Use in creative ways (i.e., newsletters, websites, flyers)
  - Collaborate with other organizations
  - Talk about what works (i.e., training, organization methods, productivity efforts)
8. Testing...Testing...Testing

- Test and Assess
  - Complete internal testing
  - Perform external testing
  - Reassess staff training
  - Document testing results
  - Analyze results
9. Patience & Patients

- Change takes time
  - Set realistic goals
  - Plan for contingencies
  - Monitor the operational impacts and suggest remedies
  - Remember your patients
    - ICD-10 should not affect the way you interact with your patients while providing care
Top Ten Things to Do to Prepare for ICD-10

10. Stay Informed
   - Stay in the know about ICD-10
     - Attend conferences, fairs, webinars, and podcasts
     - Sign-up for mailing lists
     - Take advantage of ICD-10 FAQs & Fact Sheets
     - Join the conversations (social media: Twitter, Facebook, YouTube)
Q: How do I learn more about ICD-10?
A: For the latest news and resources, visit the CMS ICD-10 website, the World Health Organization (WHO) ICD-10 Page and the WV Molina Medicaid Solutions ICD-10 Transition Website. You can also sign up for CMS ICD-10 Industry Email Updates.

Q: Where can we find a list of the new ICD-10 diagnosis codes?
A: There are numerous resources available, but usually at a cost. The CMS website offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Is there crosswalking software or some special algorithm available that we can use to go from one code to the other?
A: There are various websites and resources that offer a number of translation tools or toolkits for ICD-10. Some are free; some are sold at varying prices. CMS has published its General Equivalence Mapping System (GEMs tool) to help with the crosswalking. It is available at www.CMS.gov/icd10. Note that this free tool is not comprehensive, but is frequently updated to add new codes.
ICD-10 Resources

Centers for Medicare & Medicaid Services (CMS)

- CMS ICD-10 Main Page
  http://www.cms.gov/ICD10
- CMS Overview
  http://www.cms.gov/Medicare/Coding/ICD10/Statute_Regulations.html
- CMS ICD-10 Implementation Planning
  http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html
- HHS, CMS ICD-10 Final Rule and October 1, 2015 Compliance Date Announcement

World Health Organization (WHO) ICD-10 Page

- http://www.who.int/classifications/icd/en/

West Virginia Resources

- WV Molina Medicaid Solutions ICD-10 Transition Website
  https://www.wvmmis.com/SitePages/ICD-10%20Transition.aspx
Contact

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