Traumatic Brain Injury Waiver (TBIW) Quality Improvement Advisory (QIA) Council

Overview and Membership Recruitment

Purpose: The TBIW QIA Council provides guidance and feedback to the Department of Human Services' (DoHS's) Bureau for Medical Services (BMS) and its contracted operating agency, Acentra Health (formerly Kepro), for ongoing quality assurance and improvement systems for the TBIW Program. The Council is made up of TBIW Program members and their families, provider agency representatives, advocacy groups, and other stakeholders, such as community members and advocates, state agencies, and grant-funded providers.

Meetings: The Council meets quarterly on the third Thursday of August, November, February, and May using a virtual meeting platform. Meetings are open to the public to observe and discuss any questions, comments, or concerns with the Council at the end of the meetings. All meetings are posted on the WV Secretary of State website at https://apps.sos.wv.gov/adlaw/meetingnotices/.



Join the QIA Council: If you are interested in joining the TBIW QIA Council, you can scan the QR code to the left with your phone to find the TBIW QIA Council membership application, handbook, and past meeting minutes on the <u>BMS Website</u>.

Applications can be emailed to wvtbiwaiver@acentra.com or faxed to 866-607-9903.

If you have questions, feel free to call Acentra Health at 866-385-8920.









