



STATE OF WEST VIRGINIA
DEPARTMENT OF HUMAN SERVICES
BUREAU FOR MEDICAL SERVICES

Cynthia A. Persily, Ph.D.
Cabinet Secretary

Cynthia Beane
Commissioner

July 19, 2024

To: Children with Serious Emotional Disorder Waiver (CSEDW) Providers

From: West Virginia Department of Human Services (DoHS)
Bureau for Medical Services (BMS)

RE: Centers for Medicare and Medicaid Services Approval of Waiver Amendment

The recent 1915c Medicaid waiver amendment for the Children with Serious Emotional Disorder Waiver (CSEDW) has been approved and will take effect on October 1, 2024. The amendment includes several key changes designed to enhance the services provided to members and improve overall program efficiency. The approved changes are as follows:

- 1. Addition of two Wraparound Facilitation services:** The current Wraparound Facilitation service will be replaced by two Wraparound Facilitation services. The two services include members with moderate needs and members with high needs. Both services have a per-member-per-month (PMPM) unit instead of the current Wraparound Facilitation service 15-minute unit. These services aim to provide comprehensive support and coordination to better address the complex needs of each member. The 15-minute service unit for Wraparound Facilitation will end on September 30, 2024, and the two new PMPM Wraparound Facilitation codes will go into effect on October 1, 2024. An updated *Chapter 502, CSEDW* Policy Manual will be released, including policy updates concerning this change before the October 1, 2024, effective date.
- 2. Strengthened coordination and responsibilities:** The language around coordination and responsibilities of members and their families has been strengthened. This enhancement emphasizes the importance of active participation and clear communication in the care process.
- 3. Removal of Mobile Crisis Services:** The Amendment includes removal of mobile crisis services because they will be available as a service under *Chapter 503, Licensed Behavioral Health Services*. Members will not experience interruptions or loss of mobile response services. If there are questions or concerns, members should reach out to their Aetna Care Manager, or DoHS's BMS.



The changes listed above, as well as others, are expected to significantly improve the quality and accessibility of services administered by the CSEDW providers. For any questions or additional information regarding these updates including rate information, please contact BMS's CSEDW Program Manager at 304-558-1700, and/or your Aetna Care Manager at 304-533-8300.

