

TBIW CFCM Stakeholder Group Meeting Minutes

May 24, 2019 1:00-3:00

Location: BoSS' offices/Conference room

3rd Floor Town Center Mall, Charleston, WV

Welcome and introductions given

The TBIW Conflict Free Case Management provider agency readiness survey was sent on May 20, 2019. We will give TBIW CM providers 30 days to respond (end of June).

The TBIW Person Centered Assessment was reviewed by Megan Ramsburg with WVU/CED and her co-workers and they very much liked it. They especially like the TBIW Crosswalk. They suggested adding to element 3 "strengths to build off of" section and to the question "What do I expect from the program" including life, goals, dreams. The need to look beyond what the program can do for them. Megan was going to send suggested wording to Barb and then Barb and Teresa will take to the TBIW QIA Council for review/approval.

Barb reviewed the discussion regarding how to make the Case Manager Agency selections from the previous stakeholder meeting minutes. We also discussed the need to put in policy and on forms that choice is being "limited" due to CMS' CFCM requirements and that must be accepted as a requirement in policy to take program services. See 5/10/19 minutes for wording.

A discussion about the Individual requests for exceptions when rural/cultural exceptions exist (Form/process) was discussed and it was determined that we really needed to wait for the results from the survey were in to finalize the process and forms. The group did review

the sample form from Alaska and ideas for a DRAFT WV Exceptions form was developed. Teresa will take the suggestions and make up a draft form to bring back to the group.

The next two TBIW CFCM Stakeholder group meetings will be:

June 7, 2019 and June 21, 2019 from 1:00pm to 3:00pm at

BoSS, 3ed floor of town Center Mall.