

ADW CFCM Stakeholder Group Meeting Agenda

May 10, 2019 from 10:00 am to 12:00 pm

Location: BoSS Conference Room, Charleston Town Center Mall, 3rd floor

- Welcome and Introductions:
- Review/follow up items from previous meeting
 - Follow up discussion held on 2 FAQ's from previous meeting on 4/26/19
 - The group fully understood why no billing can take place beyond date of death. It was decided that restating first question as follows is appropriate and Liz will follow up–
 - Can there be a “crisis code” added to the service array for incident investigation and follow up (excluding death) by the case management agency? BMS received clarification from CMS on this question and the answer is no. Work of this nature is considered administrative and part of the cost of providing waiver services. It would have to be built into the fee structure for CM.
 - Question 2 was reviewed. It was determined that looking at when anchor dates fall would be valuable for the group in making specific recommendations for a transition plan. Spreading out the transition over a period of time would be beneficial. Helen shared her findings with the group. On average, 300 people per month would need to transfer in order to receive conflict-free CM. Based on current

enrollment, largest number of people with conflicted CM and PA with anchor dates occur in February (331), May (31) and November (362). Phasing in provides time for processing of transfers (average number of ADW transfers completed by the OA will go from 100 per month to 400 per month).

Survey implementation date was discussed, and target date set for May 1st if link can be ready by that date. Arlene will ensure Liz has the most recent CEO email listing for case management agencies. The survey will be active for a 30-day period and results will be reviewed with stakeholder group.

Helen indicated that KEPRO began May 1st with flyer distribution. The method they used caused some confusion for a few people and so they have changed. They will do visit as per usual, gain selection forms from applicants for the program, and only after the person has made selections will they give the CFCM flyer to the person. IF the person mentions that they chose the same agency for CM and PA at that time, the KEPRO nurse will let them know that is still perfectly permissible at this current time and that the flyer is only to inform them of future changes. The FAQ's identified in the process will be added.

Luann indicated that BMS will be sending a letter to all ADW participants about CFCM. Additionally, BMS indicates that agencies cannot "swap" participants and transitions must be person-centered, not agency-centered. Participants are being pulled in different directions currently and are receiving misinformation. Agencies are upsetting members because the agency staff are upset at the mandate for Conflict Free Case Management and the separation of CM and Personal Attendant service provision for the participant.

Group spent time talking about credentials for ADW CM's during conversation about certification process for CMA's. Group expressed strong preference that CM's should be licensed as social workers, RN's, LPC's or therapists. Group also recommended that if provisionally licensed social workers were allowed to practice as ADW CM's, then the structure around that would need to be well-defined within the policy.

- Certification process for CMA agencies **Will finish this at May 24th, rest of agenda tabled.**

Schedule for upcoming meetings:

Date:	Location:	Time:
May 24, 2019	BoSS, 3rd floor of Town Center Mall	10:00 am – noon
June 7, 2019	BoSS, 3rd floor of Town Center Mall	10:00 am – noon
June 21, 2019	BoSS, 3rd floor of Town Center Mall	10:00 am – noon

The FAQ's identified in the process will be added.