

I/DD Waiver CFCM Stakeholder Group

Meeting Minutes: April 13, 2019 10a-12p

Kepro Conference Room and Web-based/Conference Call

In attendance: Liz Bragg—BMS, Susan File—OHFLAC, Megan Ramsburg—WVU CED, Jon Sassi—JCDC, Christy Black—parent/WV DD Council, Stephanie Thorn—DRWV, Taniua Hardy—DRWV, Stacy Broce—BMS, Bob Henrich—parent, Peg Henrich—parent.

By phone: Candace Merkle, Brad Blackburn, Barbara Bragg, Sharon Stephan, Rachel Aker, JW Stevenson, Joyel, Finley, Karen Barry

- Call to order, review and approval of previous meeting's minutes
- Liz has posted FAQs to BMS' website and is working on additional FAQs
- Agenda Item:
 - Provider Survey
 - 42 providers/70 completed and returned the survey
 - Concerns include counties where there are currently only 2 providers
 - Each county has at least 2 providers currently
 - Other concerns are about the cultural/rural exemption—12 providers indicated that they have circumstances to which this might apply
 - Liz to conduct a bit of research with these providers to get more specifics
 - Agencies responded that most do not have protocols in place to promote FOC
 - But most did say yes they have protections in place to prevent steering services to their agency
 - Most agencies have criteria to determine if they would accept a case referral
 - Some agencies indicated they do not have internal timelines for service plan submission
 - Concerns with agencies whose SCs are conducting their own quality reviews
 - Most agencies conduct satisfaction surveys
 - The group discussed a brief survey that will have required questions; Mr. Henrich volunteered to develop some questions
 - Group will make recommendations on topics to be included in an available curriculum
 - Most agencies anticipate providing both Case Management and other services
 - Agency Certification Process
 - At the previous meeting, the group expressed the opinion that CM agencies should be licensed
 - Susan File with OHFLAC—in new BH regulations (proposed awaiting approval)
 - Both SC and CM are defined in new regulations
 - CM agency is not required to be licensed as long as they don't provide other BH services
 - SC agencies ARE required to be licensed
 - The definitions of CM and SC will need to be further fleshed out

- The BH regs apply to a wide variety of providers and provider-types
- BMS will meet with OHFLAC to resolve the issue and update will be provided at next scheduled stakeholder meeting.