

ADW CFCM Stakeholder Group Meeting Minutes

April 12, 2019 from 10:00am to 12:00 pm

Location: BoSS Conference Room, 3rd floor of Town Center Mall

- **Welcome and Introductions were completed. Also reviewed follow up items from previous meeting:**
 - **Discussed submission of financial costs provider agencies report incurring in the provision of case management services. If reports are made stating that costs are prohibitive, data is needed to demonstrate this. Liz will resend summary document that had been sent previously to stakeholder group requesting participating providers bring preliminary data for further review to next scheduled stakeholder meeting.**
 - **Discontinuation of requirement for 8 contiguous counties would decrease overall cost to provider agencies. Are CM and Service Providers in the same area, how is it structured? Explanation /discussion.**
 - **Agencies appear to be interested in providing both services**
 - **Arlene provided explanation of current requirements- can be co-located but needs separation of files as well as separate offices that allow for privacy (real walls that go all the way to the ceiling and doors).**

- Information will go out regarding CM transition plan specific to ADW. Information is currently being gathered, group discussed deadlines for this transition plan
- Stakeholder group has indicated the belief that a year transition process for current members may be necessary with new members falling under the new requirements for initial point of contact.
- Current Agency Surveys – once completed and results are back, stakeholder group will review data gained from survey.
- Discussed up front identification of agencies who provide both direct services and case management is necessary. If CM agency is selected to help member with application process, that agency can still be selected by member to provide either CM or Direct Services for the member.

- Certification process for CMA agencies
 - There will be agencies that want to provide both. The focus of the certification process is to identify the required process for Case Management only provider agencies. Case Management agencies receive few walk-in clients. Most of the contacts occur by phone or in the person's home
 - Discussed potential of Case Management agencies having one office statewide, or area offices as determined by agency. This would cut overhead cost and make being a case management agency only provider potentially cost effective. Personal Attendant agencies tend to have need for offices and additional administrative support.
 - Need to make Case Management more appealing for agencies to provide the service. Discussion followed related to history of how ADW got to a monthly fee for service. Discussion held related to unit versus monthly fee. Group overall agrees with monthly fee reimbursement if rate is adequate to cover cost. PMPM more flexible for agencies.

- Discussed transitioning changes to coincide with KEPRO’s re-evals. Group highly recommends transition process. Shifting all at once would create chaos and potentially limit capacity. Group requests and suggests one-year transition plan.
- Reviewed tool one by one noting recommendations.
- Other potential costs to consider include travel for CM’s, what do MCO’s receive for provision of CM, Crisis codes? Travel Codes? Are these potential codes to use within ADW Case Management agencies.

Group identified two FAQ’s to be asked:

1. Can there be a “crisis code” added to service array to allow billing for incident/death investigations by case management agency?
 2. Can the ADW have a one-year transition period where people can select their CFCM agency at the time of their KEPRO re-evaluation? (New members would make CFCM selection at time of activation of wavier.)
- The following topics were tabled for continuation at next meeting scheduled on April 26th
 - Training curriculum requirements for Case Management
 - Waiver manual language recommendations specific to
 - Case Management
 - Person centered planning

Schedule for upcoming meetings:

Date:	Location:	Time:
May 10, 2019	BoSS ,3rd floor of Town Center Mall	10:00AM – 12:00PM
May 24, 2019	BoSS ,3rd floor of Town Center Mall	10:00AM – 12:00PM

