

TBIW CFCM Stakeholder Group Meeting Minutes

March 15, 2019 from 10AM-12:00 PM

Location: Kepro offices/Conference room

1007 Bullitt Street, Charleston, WV

Welcome and Introductions - In attendance: Taniua Hardy, David Wilson, Teresa McDonough, Barb Recknagel, Megan Ramsburg, Michelle Pratt. On phone/web – Angela Morales

Review approved flyer and talking points-

- **Discussion related to flyer held. Decision by group to request modification of approved flyer to reflect consistency with ADW flyer which includes talking points within flyer. Liz will resubmit with requested changes.**

Provider Survey document review/Self assessment-

- **Group reviewed survey questions to be included within agency self survey, making modifications, additions. Barbara Recknagel made notation of changes on survey draft document and forwarded to Liz. Liz will follow up with Jennifer F. in reference to making recommended modifications on Survey Monkey . It is anticipated survey will be initiated in April. Will provide update at next scheduled stakeholder meeting**

Continue work on WVCF system chart-

- **Continued work on key elements required for WVCF system within working document. Will continue identifying stakeholder input/recommendations at 3/29 meeting. Key points of discussion (and noted on WV CFCM document) to date including today are related to separation of eligibility determination and care planning from Service Provision, quality oversight and monitor that must be**

in place in order to meet standard of CFCM and began discussing grievance and appeals process standards.

- **Date, time and location of April meetings**
 - **Next scheduled meeting is 3/29/19 from 10am to 12 pm.**
 - **Scheduled next meetings to be held in April and Liz will confirm location for meetings, notify group.**
 - **April 12 - 1pm to 3 pm**
 - **April 26th – 1pm to 3 pm**