

ADW

Conflict Free Case Management Stakeholder Meeting

March 1, 2019 Meeting Minutes

- Welcome, Introductions, Review of stakeholder group composition
 - Is everyone at the table
- Established a person to take minutes during meeting, LuAnn and/or Arlene will take notes.
- Review of previous meeting, strategic planning sessions.
- Reviewed/revised Flyer related to CFCM to be distributed to participants and posted on Website.
- Other education/ outreach efforts/talking points for agencies
 - Website is currently being planned and will be located under Home and Community Based program services on BMS website.
 - Other Ideas from group included regional meetings, face to face discussion with CM agency. Participate satisfaction survey
- Discussion of survey/ agency self-assessment.
 - Purpose is to provide current status information and for agencies to use this as a tool for moving in the direction of full compliance with CFCM as part of the 2020 renewal
 - Implementation will be via survey monkey. Will spend time in review of specific questions related to ADW HCBS program.

In future meetings, this group will:

- Complete systematic review of required elements
- Development of working document in conjunction with review
- CM Agency certification requirements
- Case Manager Credentialing requirements
- Person – Centered Planning

Next meeting will be held on 3/15/2019

