

## **ADW CFCM Stakeholder Group Meeting Agenda**

**February 8, 2018**

**Location: BoSS' offices/Conference room**

**3<sup>rd</sup> Floor Town Center Mall, Charleston, WV**

**Welcome/Introductions were completed.** Present for today's meeting includes: David Maynard, Southwestern Community Action; Don Phillips, Your Choice Home Health Care; Valarie Phillips, AmeriCare Management; LuAnn Summers, BMS; Regina Pancake, Aging and Family Services; Michelle Pratt, All Ways Caring Home Care/Res Care; David Wilson, CCIL; Pamela Minirigh, All- Aid International; Mary Jenkins, Raleigh County Commission on Aging; Debra Redman, Raleigh County Commission on Aging; Taniua Hardy, DRWV ; Jacqueline Blankenship, Calhoun Committee on Aging; Carrie McKown, Calhoun County Committee on Aging; Dinah Mills, mills,dinah@aol.com; Jenni Sutherland, Putman Aging; Jessica Thomas, A Special Touch for Seniors, Hometown Care; Liz Bragg, BMS

Stakeholder group meet and discussed recently completed strategic planning meetings targeting areas of recommendation for attention by the stakeholder group moving forward in planning for the 2020 renewal as related to Conflict Free Case Management. Continued previous discussion. Large group of providers present today continue to voice concerns about the feasibility of an agency providing only Case Management services as it would not be cost effective for them to be in business. This point will be a focus of discussion and planning in future meetings. Agencies must be financial stable in order to stay in business.

Reiteration of the separation in terms of Case Management and direct services is related to the individual. An agency cannot provide both CM and Homemaker/personal care services for the same person however an agency can provide both services. How an agency is structured is important as well. Discussed lines of supervision.

Discussed current agency certification requirements and began to work on a certification process for CFCM agencies. Discussion of activities that occur prior to receiving a slot. It is important for all to have an understanding of the content of the ADW Waiver policy manual. KEPRO visit occurs prior to slot assignment to determine medical eligibility. At point of slot allocation, KEPRO RN assist family to select agencies. This is conflict free process and separate from a provider agency whether that agency provides CM or Homemaker services. Will continue to work on agency certification document. This document will crosswalk to other waivers as well in terms of case management provision.

Discussed importance of certification of the Case Manager individual. All agree that it is important for the CM to be licensed as described in the current manual, most are licensed social workers or RN's, LPC's are also allowable. On-line Learning Center discussed.

Group suggested that we consider starting now with the requiring of separation. However, full CFCM and the separation will be initiated formally with the 2020 renewal. Team meetings will be needed. At this stage the group does not believe interagency agreements will be needed but the agencies will need to be participating in team meetings at same time. We will revisit the interagency agreement in future meeting.

Discussed responsibilities for completing incident reports, informing case management agency. Providers voiced advocacy for billing for mileage when traveling to members home.

Discussion of 8 contiguous county rule and today's discussion included expanding this to 10 counties.

Next meeting will be held 3/1/2019