

Conflict Free Case Management Stakeholder Group

Strategic Action Planning

Concerns:	Notes:
<ul style="list-style-type: none"> -Grandfathering in? 12-15 years with same Case manager. -“interagency issues with scheduling/budgets/documentation - not enough current choice in providers with current network -Group coming up with full solution -Rural area coverage – 8 counties -no ability to prevent conflict w/o more providers -could be more w/rural areas if opportunity there -Could single provider work? More time for bids? -3 months for plan development-END OF MARCH -Family knowledge/awareness/training -Informed choice for case manager options, give more information to participants -Reimbursement rate makes smaller providers not do CM -volume of participants -possible CM for variety of Waivers -uncertainty for CM Future 	
Strengths to Build on:	Notes:
<ul style="list-style-type: none"> -client satisfaction -current state coverage -committed base of CM’s /Quality -Separate lists of Case Management and Provider Agencies -Policy to prevent solicitation -Training -licensed case managers -ethical guidelines with licensure -some current separation with 2 agencies serving 1 participant -low turnover -personable -dual TBI/AD Waiver case managers currently provided -quarterly training @ provider meetings rep. to distribute to Case Managers 	

<p align="center">Ideas: (remember only 82 people)</p>	<p align="center">Notes:</p>
<ul style="list-style-type: none"> -Eliminate county touching rule (X) -Look @ rural areas for exemption or extend 8 counties specifically for TBI Waiver -Better enforcement of policy -higher rural rate to entice agencies -reimburse drive time/mileage for CM - market TBI case management with other waiver agencies -look at other types of CM funding streams 	
<p align="center">Next Steps:</p>	<p align="center">Notes:</p>
<ul style="list-style-type: none"> -Send data questions to Barbara -make list of questions for Liz -consider problems currently associated with 2 different agencies serving one individual -communication with CM's continues <p>-Next meeting 2 meetings: 1/25/19 and 2/8/19</p> <p align="center">10am – 12 noon (confirm BOSS)</p>	