

Personal Care Q & A Call - January 19, 2016

1. I understand that there is no such thing as a lapse in a PAS in A/D Waiver, as long as the PAS is completed prior to the Anchor Date each year. Is this also true for the Personal Care program?

Answer: Yes.

Questions/Comments from the call:

Question a: What if a Doctor's order expires before we get an assessment done, even if it is before the Anchor Date?

Answer: I was unable to answer the question at the time of the call. I asked BMS for clarification and received the following information which was then sent out via email to PC providers on 1/25/16 - BMS policy dictates the "rules" of the program. Policy does not say that the physician signature serves as an order for personal care services. Policy dictates the anchor date methodology. Also, the physician is signing that to the best of his/her knowledge, "the patient's medical condition and related needs are essentially as indicated above" on the PAS. They're only signing that they agree with the findings documented in the PAS. The physician's signature gets them through the door to apply for medical eligibility for Personal Care; but it is not an order for services.

 Good b. Limited c. POOR'. Below the header, the word 'NONE' is handwritten in red. A red box highlights the text: 'To the best of my knowledge, the patient's medical and related needs are essentially as indicated above (Must be signed by M.D. or D.O)'. To the right of this box, there is a label 'TYPE OR PRINT Physician's' and a partially visible label 'Address below'."/>

Rehabilitative Potential - Check one only: a. Good b. Limited c. POOR

33. Other Medical Conditions Requiring Physician Orders:

NONE

To the best of my knowledge, the patient's medical and related needs are essentially as indicated above (Must be signed by M.D. or D.O)

TYPE OR PRINT Physician's
Address below

Question b: Do we need a Physician's order in addition to a PAS?

Answer: No.

Question c: Can we conduct an assessment prior to the 60-day window and just not submit it to APS Healthcare until it's within the 60-day time period?

Answer: I originally answered Yes to this question. I circled back around on myself with this answer later in the call and said no, that can't be done because the physician's signature would be older than 60 days and therefore unacceptable for submission for authorization to APS Healthcare.

Question d: Will the new Personal Care Standards match the Plan of Care more closely?

Answer: Yes. That is what we are striving for with the new Personal Care manual.

Question e: The old Standards are fairly unrealistic for some services, for example, bathing. Will this be changed?

Answer: Yes. We have increased the allotted time for some services.

Question f: Are DHHR checks still required for Personal Care Homemakers but not ADW Personal Attendants?

Answer: Correct. For now, the DHHR checks are still required for Personal Care Homemakers, although this requirement may be removed in the new manual. Continue to do background checks as you have been doing them for Personal Care Homemakers.

Question g: Do we still need to do OIG checks for Personal Care Attendants?

Answer: Yes.