



**STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES**

Earl Ray Tomblin
Governor

Bureau for Medical Services - Commissioner's Office
350 Capitol Street - Room 251
Charleston, West Virginia 25301-3706
Telephone: (304) 558-1700 Fax: (304) 558-1451

Karen L. Bowling
Cabinet Secretary

September 14, 2016

Dear West Virginia Medicaid Personal Care Services Program Provider:

Upon further analysis and conversations with our personal care provider community, the WV Bureau for Medical Services will be placing on hold its current plans to transition personal care services to our Managed Care Organizations (MCO) at this time. While our long-term goal remains to create a holistic service delivery model for our members, we want to take additional opportunities to meet with you all to help make the transition a more efficient process for all involved.

Thank you for working with us on this process and for providing us with your feedback and concerns about the January 1, 2017 transition. We look forward to working with you all in the near future to help make this transition possible for our WV Medicaid members. In the interim, services will continue to be billed to Molina Healthcare, with authorizations for services continuing to be approved by KEPRO/APS.

If you have any questions, please feel free to contact me at Jeff.A.Wiseman@wv.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeff Wiseman".

Jeff Wiseman
Assistant to the Deputy Secretary