What is the Personal Care Program?

The Program provides inhome assistance with activities of daily living and other areas of personal need to help you stay independent in your home.



Toll Free Information Line: 1-866-767-1575

Get help at home with bathing, dressing, eating, grooming, mobility, etc.





West Virginia Bureau of Senior Services 1900 Kanawha Boulevard Charleston, WV 25305

Phone: 304-558-3317 Fax: 304-558-6647 Website: www.wvseniorservices.gov



This document is intended to provide an overview of the Medicaid Personal Care Program and does not address all applicable Medicaid policies and procedures.

West Virginia Department of Health and Human Resources

Bureau for Medical Services



Medicaid Personal Care Program

Facts about the Personal Care Program

The Medicaid Personal Care Program is an inhome care program. Certified direct care staff come to your home to assist you with your personal needs. In order to participate in this program, you must first be eligible for Medicaid and have a West Virginia State Medicaid card. Then, you must meet the criteria for medical eligibility for the program.



Application

You may contact a Personal Care Provider to inquire about application for the program. To find out who is a Personal Care Provider, go to the following:

- Bureau of Senior Services Website at the following: www.wvseniorservices.gov;
- Aging and Disability Resource Centers at 1-866-987-2372; or
- Bureau of Senior Services at 1-866-767-1575.

Eligibility

Individuals eligible to receive this service must have a West Virginia State Medicaid card. When you first apply for Personal Care services, a Registered Nurse will contact you and your physician for an assessment for medical eligibility for the Personal Care Program.

To be eligible, an individual must have needs in at least three areas of activities of daily living. Activities of daily living include some of the following:

- Eating
- Bathing
- Dressing





Personal Care Services

A Personal Care aide is a trained care provider who assists you with services such as:

- Meals
- Grooming
- Mobility
- Toileting
- Other personal care needs.

Personal Care Services are provided in your home. Personal Care Services are supervised by a Registered Nurse.

Personal Care Services does NOT include:

- Skilled nursing care,
- Administer medications,
- Wound care,
- Injections, or
- Housecleaning as the ONLY service.