

I/DD Waiver Quality Assurance/ Improvement Council Opportunity for Public Comment

2015 Meeting Dates

Jan 14, 2015

Apr 15, 2015

Jul 15, 2015

Oct 14, 2015

**Bureau of Senior
Services (BoSS)
3rd Floor Charleston
Town Center Mall**

Meetings are open to the public and occur between 10:00 am and 4:00 pm. The QIA Council is open to public comment between 12:30 pm and 1:00 pm.

Public comments may be made in person only.

If you are interested in attending or submitting public comment at a particular meeting, please contact:

APS HEALTHCARE

**I/DD Waiver Department
100 Capitol Street, Suite 600
Charleston, WV 25301**

Phone: 866.385.8920

Fax: 866.521.6882

E-mail:

agoebel@apshealthcare.com



The purpose of the I/DD Waiver Quality Assurance & Improvement (QAI) Council is to provide guidance and feedback to Waiver staff in the development of an ongoing quality assurance and improvement system for the I/DD Waiver Program.

To this end, the Council's charge is to work with staff to develop and strengthen the Waiver's ability to:

- Collect data and assess participant experiences in order to assess the ongoing implementation of the program, identifying strengths and opportunities for quality improvement,
- Act in a timely manner to remedy specific problems or concerns as they arise,
- Use data and quality information to engage in actions that lead to continuous improvement in the Waiver program.