




STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
BUREAU FOR MEDICAL SERVICES
Bureau for Medical Services

Bill J. Crouch
Cabinet Secretary

Cynthia E. Beane
Commissioner

MEMORANDUM

TO: WV Medicaid Providers

FROM: Cynthia Beane, MSW, LCSW 
Commissioner

DATE: March 16, 2020

SUBJECT: Non-emergent E&M visits through Telehealth Modality at FQHC and RHC locations

Due to the World Health Organization declaring Coronavirus disease (COVID-19) a pandemic, the West Virginia Bureau for Medical Services (BMS) is allowing Non-emergent E&M visits to be rendered through the Telehealth Modality from enrolled Federally Qualified Health Center/Rural Health Clinic (FQHC/RHC) facilities to the members home. There will be no reimbursement for the originating site of the members home (Q3014). The expansion of this service will include the use of live video conferencing in the appropriately equipped members home with a Medicaid enrolled FQHC/RHC provider. For tracking purposes, please add modifier -GT to E&M codes and behavioral health codes when utilizing this telehealth modality. BMS will continue to monitor the situation and work closely with our state and federal partners gathering further information and directives and will provide further notification if an extension is received.