



WEST VIRGINIA

Division of Personnel
1900 Kanawha Blvd. East, Building 3 Suite 500
Charleston, WV 25305

<http://www.personnel.wv.gov>

invites applications for the position of: Health and Human Resources Program Manager 1

An Equal Opportunity Employer

SALARY: \$3,574.83 - \$6,613.17 Monthly
\$42,898.00 - \$79,358.00 Annually

DEPARTMENT: DHHR - BMS - BUREAU FOR MEDICAL SERVICES

OPENING DATE: 09/04/22

CLOSING DATE: 09/13/22 11:59 PM

VARIOUS LOCATIONS: KANAWHA

NATURE OF WORK:

BMS2300011

This PMI is the director of the Office of Quality Management (OQM), operates a Quality Management (QM) infrastructure that promotes high quality healthcare for Medicaid members; assures cost effective access to healthcare in the least restrictive setting, and provides administrative, process and technical direction and expertise for monitoring and evaluating the appropriateness and quality of healthcare services, member satisfaction, and the results of healthcare Quality Improvement (QI) efforts for all Medicaid members statewide. Manages the External Quality Review Organization (EQRO) contract for the three statewide Medicaid Managed Care Plans (MCP's) and oversees their compliance with state and federally required healthcare quality assessments, interventions, and reporting. Responsible for global Medicaid (Fee for Service and Managed Care) quality strategies, including working with BMS leaders and contractors to set, monitor, implement and promote a quality agenda for BMS. Responsible for all healthcare quality assessment and technical assistance for all Medicaid managed care programs, including the program for foster care children. Guides and evaluates healthcare quality improvement activities currently in four Medicaid managed care programs at three managed care organizations and oversees the same quality improvement activities for WVCHIP. Responsible for BMS Directed Provider Payment (DPP) programs including coordinating with the WV hospital associates and statewide healthcare providers to collect and report healthcare quality measurements to CMS quarterly, and to also submit them to CMS annually. Oversees annual CMS core quality measures collection and submission for adult, child, and health home populations.

Collects data for healthcare quality measures requiring coordination with the EQRO vendor, data warehouse vendor and other state agencies. Develops, implements, and assesses healthcare quality improvement projects for FFS members. Participates in selection and reporting on BMS budget related healthcare quality measures. Identifies, monitors, and addresses health disparities and other social determinants of health. Supervises staff in department. Preference may be given to an RN, candidates with certification in healthcare quality, such as certified professional in healthcare quality.

Other related job duties as assigned.

DHHR'S EEOP UTILIZATION REPORT MAY BE FOUND AT:

<https://dhhr.wv.gov.vip/Pages/default.aspx>

#DHHRJOBS

Job Location: Kanawha County

Position Number: 0511P03545

EXAMPLES OF WORK:

MINIMUM QUALIFICATIONS:

Training: Master's degree from an accredited college or university in the area of assignment.

Substitution: One year of full-time or equivalent part-time paid experience as described below may substitute for the Master's degree.

Experience: Three years of full-time or equivalent part-time paid professional experience in the area of assignment, one year of which must have been in a program administration capacity.

Substitution: Post-graduate training in the area of assignment may substitute through an established formula for the non-supervisory experience.

Promotional Purposes Only: Eight years of full-time or equivalent part-time paid experience in the area of assignment, one year of which must have been in a program administration capacity.

Areas of Assignment:

Behavioral Health

Community Health

Emergency Medical Services

Environmental Health

General Administration

Health

Health Facilities Licensure and Certification

Health Planning

Health Promotion

Investigation

Legal

Rural Health

Social Services

Volunteer Services

OTHER INFORMATION:

PG: 18 \$42,898 - \$79,358

Market Rate: \$69,922

Special hiring rates:

- \$50,250 at Bureau for Medical Services

Email applications to Kim.D.Huffman@wv.gov or mail to Kim Huffman at 350 Capitol Street
Charleston, WV 25301 Room 251

Please note: Applications of covered state employees, mailed to DOP or completed via DOP's
online
method, are not forwarded to BMS.

Please include posting number BMS2300011 on the application.

APPLICATIONS MAY BE FILED ONLINE AT:

<http://www.personnel.wv.gov>

1900 Kanawha Blvd. East
Building 3 Suite 500
Charleston, WV 25305
(304) 558-3950

DOP.applicantservices@wv.gov

Position #BMS2300011
HEALTH AND HUMAN RESOURCES PROGRAM
MANAGER 1
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