

Fast Facts for Pharmacy Providers

Same as Under FFS	Changes from FFS
Payment	
<ul style="list-style-type: none"> All MCOs support e-prescribing 	<ul style="list-style-type: none"> Each MCO has their own established procedures for electronic processing of claims
Benefit Coverage	
<ul style="list-style-type: none"> MCOs will follow all drug selections including their preferred/non-preferred statuses and criteria on the State's Preferred Drug List (PDL)* Pharmacies will be required to dispense emergency 3-day prescription fills in accordance with Federal regulation Hemophilia medications will continue to be covered under Fee-for-Service 	<ul style="list-style-type: none"> MCOs may implement their own policies for drugs not on the State's PDL
Accessing Services	
<ul style="list-style-type: none"> Mail order pharmacies will not be utilized 	<ul style="list-style-type: none"> MCOs will use their own pharmacy lock-in programs based on their own criteria (see individual MCO plan description)

*The PDL is available at <http://www.dhhr.wv.gov/bms/Pharmacy/Pages/pdl.aspx>

Pharmacists or prescribers may request prior authorization using the phone & fax numbers below:

	CoventryCares	The Health Plan	UniCare	West Virginia Family Health
Phone	(877) 215-4100	(800) 624-6961, ext. 7914	(877) 375-6185	(855) 412-8005
Fax	855-799-2555	(888) 329-8471	(800) 601-4829	(855) 430-9849

Coventry, The Health Plan and Unicare have chosen to contract with Express Scripts, Inc. (ESI) as their Pharmacy Benefits Manager. West Virginia Family Health has chosen to contract with Argus Pharmacy as their Pharmacy Benefits Manager.

To submit a pharmacy claim to ESI or Argus for an MCO member, please use the following:

	CoventryCares	The Health Plan	UniCare	West Virginia Family Health
BIN Number	610014	610014	003858	600428
PCN Number	Per card, cannot be 0s	Per card, cannot be 0s	A4	06330000
Group Number	CVTYWVM	THPWVMC	WFWA	

Pharmacy providers should ask members for an MCO identification card to verify MCO enrollment in addition to the Medicaid card. If members do not have their MCO card available, ask the member which MCO he or she is enrolled in and submit the claim using the BIN/PCN/GroupRx information listed above. Pharmacies can also check a member's enrollment with a West Virginia Medicaid MCO by calling 888-483-0793



Pharmacy providers can call the ESI Help Desk with any billing or claims processing questions at:

1-800-922-1557 (THP and CoventryCares) or 1-877-337-1102 (UniCare)

Additional information can be found at www.express-scripts.com/services/pharmacists/ for questions related to CoventryCares and UniCare members or www.medco.com/rph for THP members.

Pharmacy providers can contact Argus directly at 855-412-8005 with any questions.
