MEMORANDUM

TO:        WV Medicaid Providers
FROM:  Cynthia Beane, MSW, LCSW  
Commissioner
DATE:    June 8, 2020
SUBJECT:  COVID-19 Testing and Treatment for Uninsured Individuals

Due to the World Health Organization declaring Coronavirus disease (COVID-19) a pandemic, the West Virginia Bureau for Medical Services (BMS) is covering reimbursement for COVID-19 testing and limited treatment services (see BMS COVID 19 Testing Billing Guideline posted April 7, 2020) for all uninsured individuals, as needed, without prior approval.

UPDATED TESTING PROCESS:

Beginning June 8, 2020, the provider should check the DXC Technology portal to determine whether the patient has either full Medicaid coverage or coverage under the new limited COVID-19 Testing Group. This new coverage group will show as coverage type “MPR” and coverage status as “partial”. If so, use the member ID provided on the portal on the testing claim and submit the claim through the normal channel (electronic submission is acceptable for members with coverage already established on the portal).

If the patient does not already have coverage on the portal, please provide the individual with the Application for COVID-19 Testing Coverage found here and submit the completed application with the paper claim by mail to:

   DXC Technology, Inc.
   Attn: COVID-19 Testing
   PO BOX 2002
   Charleston, WV 25327-2002

Use the member ID of 24000000099 for any individual who does not already have coverage by Medicaid, WV Children’s Health Insurance Program (WVCHIP), Public Employees Insurance Agency (PEIA), or other private insurers. The provider must use
the patient’s name for the “Patient Account Number” on the billing form. Billing will need to be submitted via paper but will be processed and paid in an expeditious manner.

TREATMENT:

Effective May 11, 2020, Medicaid reimbursement for treatment is limited to outpatient pharmacy benefits.

For all subsequent inpatient treatment, claims should be submitted to:

COVID19 HRSA Uninsured Testing and Treatment Fund
UnitedHealth Group
Attention: CARES Act Provider Relief Fund
PO Box 31376, Salt Lake City, UT 84131-0376

Please follow the HRSA guidelines for submissions which can be found here: FAQs on the Uninsured Program.

BMS will continue to monitor the situation and work closely with our state and federal partners gathering further information and directives and will provide further notification of any changes.