What is the Personal Care Program?

The Program provides in-home assistance with activities of daily living and other areas of personal need to help you stay independent in your home.

Get help at home with bathing, dressing, eating, grooming, mobility, etc.

West Virginia Bureau of Senior Services
1900 Kanawha Boulevard
Charleston, WV 25305
Phone: 304-558-3317 Fax: 304-558-6647
Website: www.wvseniorservices.gov

This document is intended to provide an overview of the Medicaid Personal Care Program and does not address all applicable Medicaid policies and procedures.

Toll Free Information Line:
1-866-767-1575
Facts about the Personal Care Program

The Medicaid Personal Care Program is an in-home care program. Trained direct care staff come to your home to assist you with your personal needs. In order to participate in this program, you must first be eligible for Medicaid and have a West Virginia State Medicaid card. Then, you must meet the criteria for medical eligibility for the program.

Application

To apply for the program, your doctor, a physician assistant or a nurse practitioner must complete a Personal Care Medical Necessity Evaluation Request (PC-MNER). This form can be found on the Bureau of Senior Services website at www.wvseniorservices.gov. If you have any questions about the application, please call 1-304-558-3317

Eligibility

Individuals eligible to receive this service must have a West Virginia State Medicaid card. When you first apply for Personal Care services, a Registered Nurse will contact you for an evaluation in your home for medical eligibility for the Personal Care Program.

To be eligible, an individual must have needs in at least three areas of activities of daily living. Activities of daily living include some of the following:

- Eating
- Bathing
- Dressing

Personal Care Services

A direct care worker is a trained care provider who assists you with services such as:

- Meals
- Grooming
- Mobility
- Toileting
- Other personal care needs.

Personal Care Services are provided in your home. Personal Care Services are supervised by a Registered Nurse.

Personal Care Services does NOT include:

- Skilled nursing care,
- Administering of medications,
- Wound care,
- Injections, or
- Housecleaning as the ONLY service.