

What is the Personal Care Services Program?

The program provides in-home assistance with activities of daily living and other areas of personal need to help you stay independent in your home.

Toll Free Information Line:
1-866-767-1575



West Virginia Bureau of Senior Services
1900 Kanawha Boulevard
Charleston, WV 25305
Phone: 304-558-3317
Fax: 304-558-6647
Website:
www.wvseniorservices.gov



West Virginia Department of Human Services Bureau for Medical Services



West Virginia Medicaid Personal Care Services Program

About the Personal Care Services Program

The West Virginia Medicaid Personal Care Services is an in-home care program. Trained direct-care staff come to your home to assist you with your personal needs. In order to participate in the program, you must first be eligible for Medicaid and have a West Virginia State Medicaid card. Then, you must meet the criteria for medical eligibility for the program.

Application

To apply for the program, you must fill out and sign the Personal Care Medical Necessity Evaluation Request (PC-MNER). You then provide this form to your doctor (doctor of medicine or Osteopathy (MD/DO)), physician assistant, registered nurse (RN) to complete sign, and submit the form to:

Acentra Health-PC
1007 Bullitt St. 2nd Floor
Charleston, WV 25301
Toll Free: 1-866-385-8920
Fax: 1-844-794-6729

Eligibility

Individuals eligible to receive this service must have a West Virginia State Medicaid card. When you first apply for personal care services, a registered nurse will contact you for an evaluation in your home for medical eligibility for the Personal Care Program.

To be eligible, an individual must have needs in at least three areas of activities of daily living that include some of the following:

- Eating
- Bathing
- Dressing



Services

A direct-care worker is a trained care provider who assists you with services such as:

- Meals
- Grooming
- Mobility
- Toileting
- Other personal care needs

Personal care services are provided in your home. Personal care services are supervised by an RN.

Personal care services do not include:

- Skilled nursing care;
- Administering medications;
- Wound care;
- Injections; or
- Housekeeping is the **ONLY** service.