

RATIONAL DRUG THERAPY PROGRAM

WVBMS Drug Utilization Board

September 28, 2022

Presented by Angela Wowczuk

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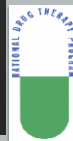
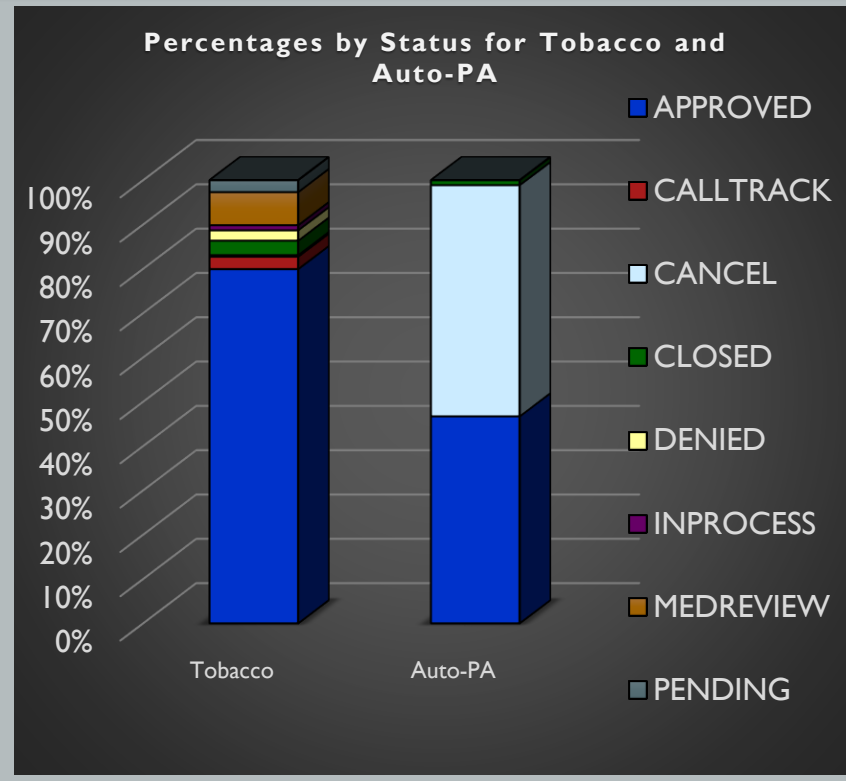
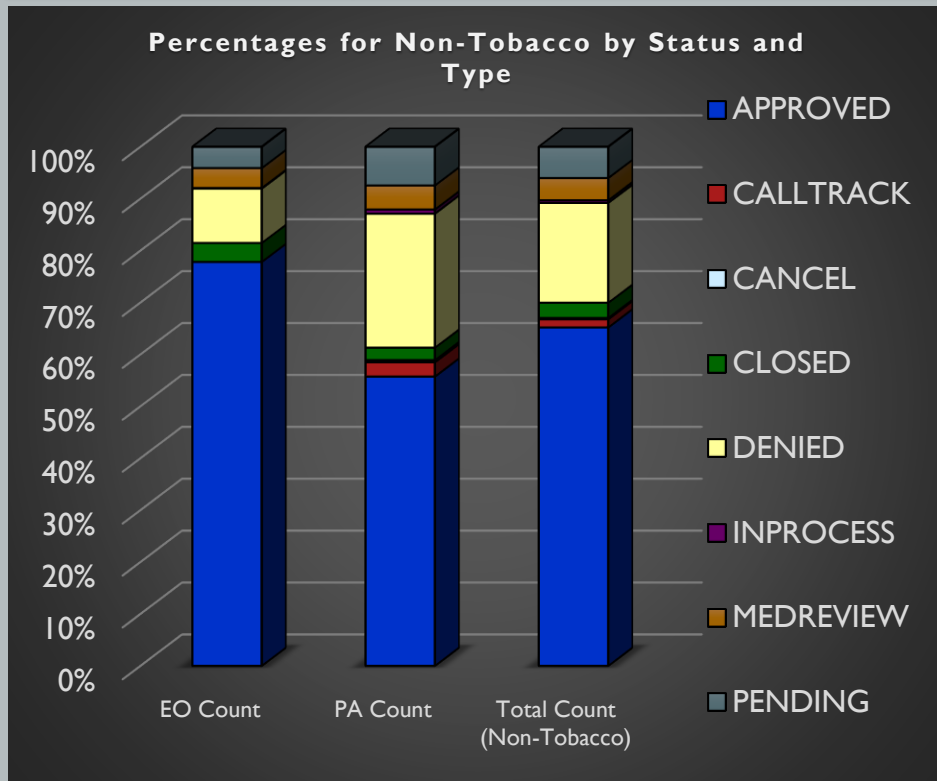


RDTP UPDATES

- ❖ New Pharmacists and Technicians!
- ❖ New Phone System coming late November-December
- ❖ New Contract
- ❖ Academic Detailing for ADHD Guidelines in 2023

MAY 2022 PROGRAM SUMMARY

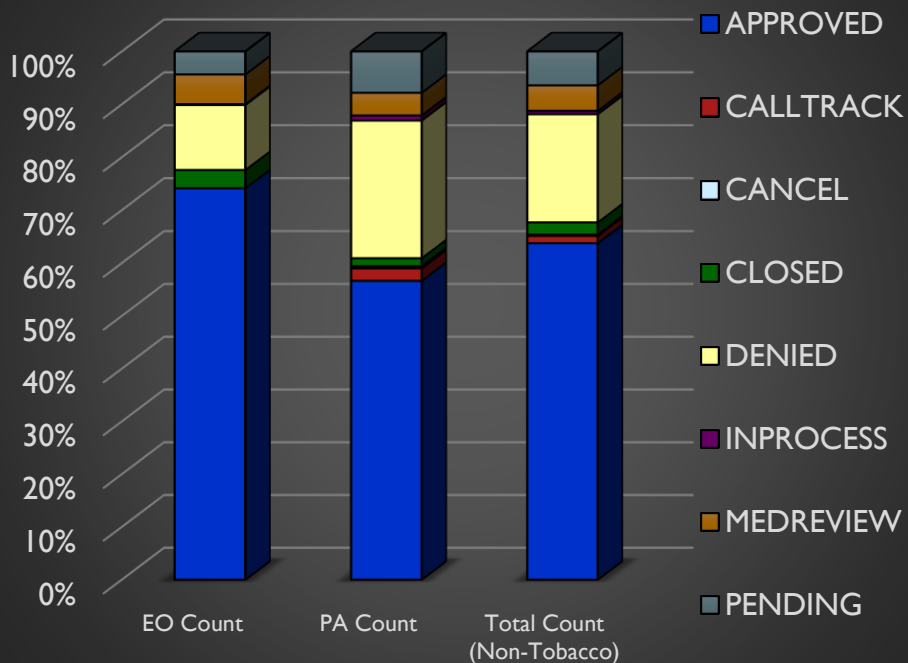
Status	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	6,573	77.81%	6,270	55.73%	12,843	65.20%
DENIED	884	10.47%	2,905	25.82%	3,789	19.24%
PENDING	347	4.11%	838	7.45%	1,185	6.02%
Total Program Reviews <small>(including Calltrack, Cancel, Closed, Inprocess, and Medreview status)</small>	8,477	41.09% Of EO/PA total	11,251	54.74% Of EO/PA total	19,698	95.83%
# Member ID# s	6,736	1.25	9,302	1.21	16,038	1.23



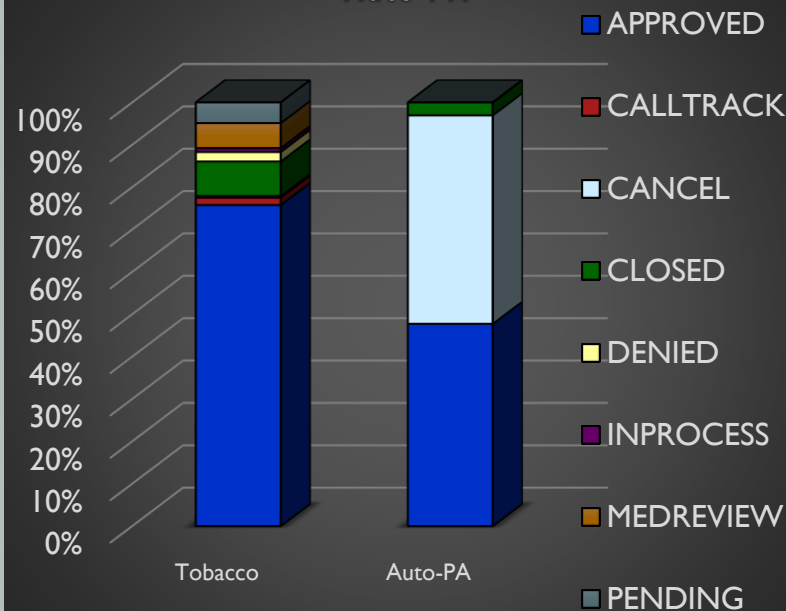
JUNE 2022 PROGRAM SUMMARY

Status	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	6,102	74.13%	6,831	56.65%	12,933	63.74%
DENIED	1,011	12.28%	3,136	26.01%	4,147	20.44%
PENDING	358	4.35%	942	7.29%	1,300	6.41%
Total Program Reviews <small>(including Calltrack, Cancel, Closed, Inprocess, and Medreview status)</small>	8,231	38.69% Of EO/PA total	12,059	56.69% Of EO/PA total	20,290	95.38%
# Member ID# s	6,387	1.29	9,834	1.23	16,221	1.25

Percentages for Non-Tobacco by Status and Type



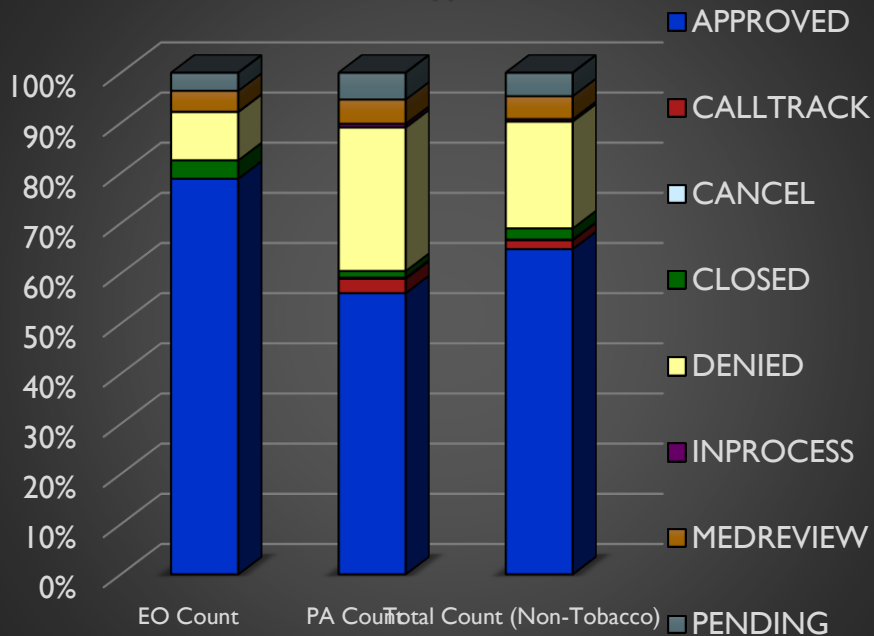
Percentages by Status for Tobacco and Auto-PA



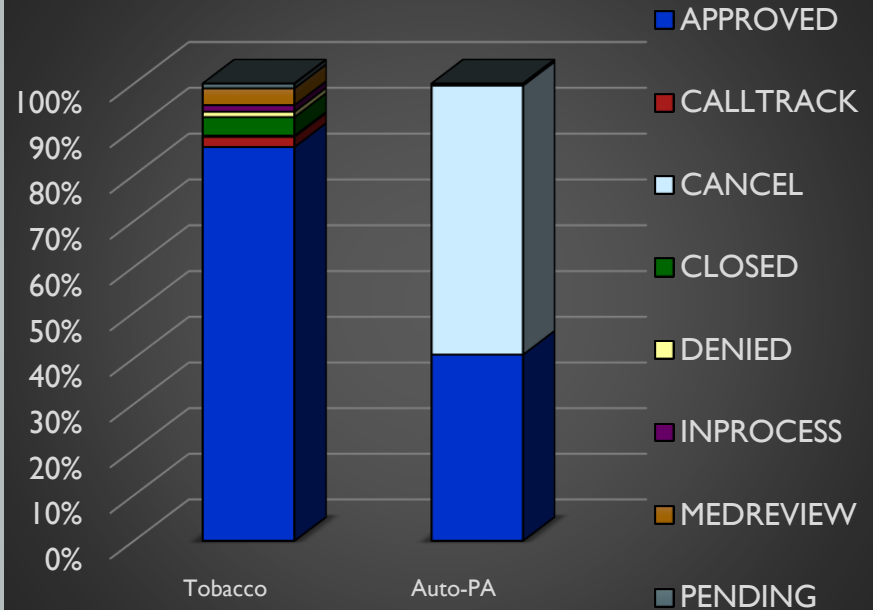
JULY 2022 PROGRAM SUMMARY

Status	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	6,255	78.86%	7,112	56.05%	13,367	64.83%
DENIED	763	9.62%	3,627	28.59%	4,390	21.29%
PENDING	286	3.61%	678	5.34%	964	4.68%
Total Program Reviews <small>(including Calltrack, Cancel, Closed, Inprocess, and Medreview status)</small>	7,932	37.09% Of EO/PA total	12,688	59.33% Of EO/PA total	20,620	96.42%
# Member ID# s	6,025	1.32	10,458	1.21	16,483	1.25

Percentages for Non-Tobacco by Status and Type



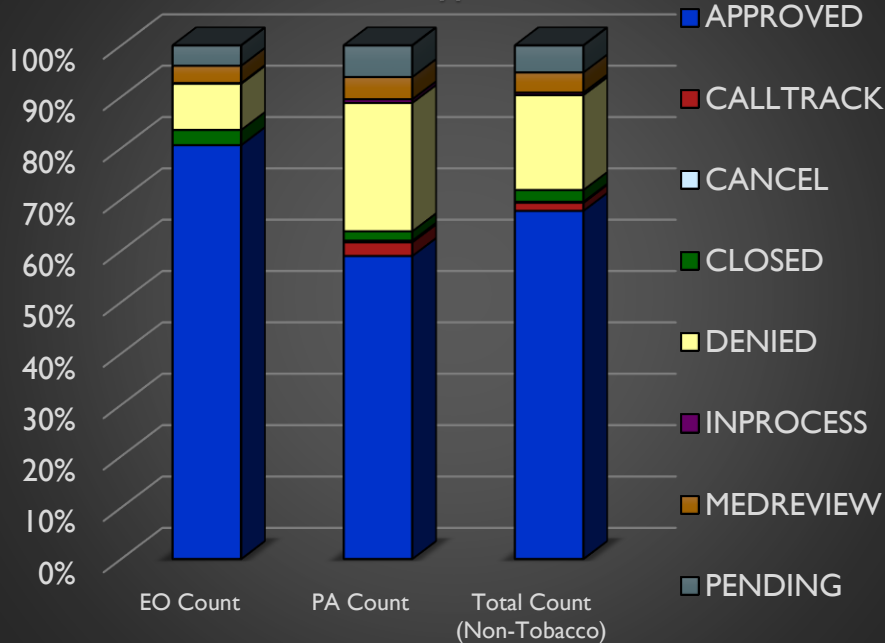
Percentages by Status for Tobacco and Auto-PA



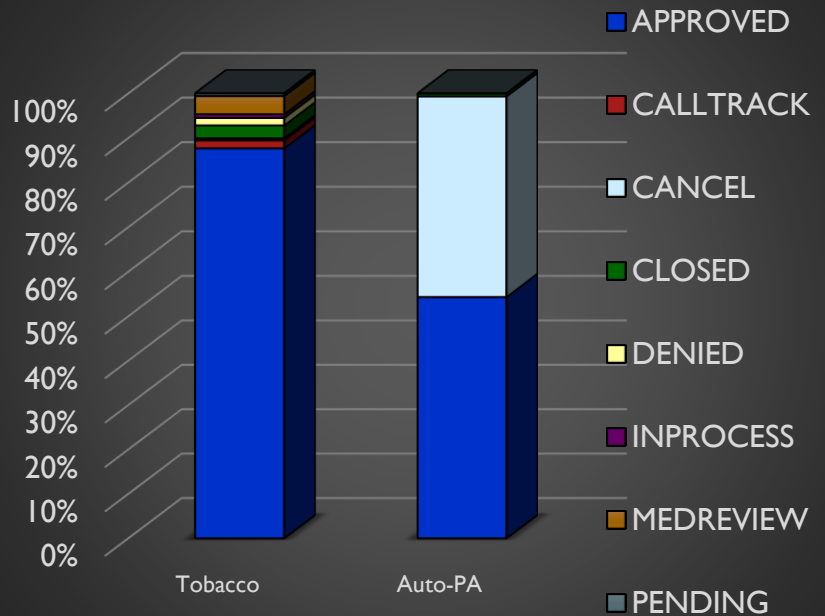
AUGUST 2022 PROGRAM SUMMARY

Status	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	7,673	80.57%	8,179	58.98%	15,852	67.77%
DENIED	857	9.00%	3,466	24.99%	4,323	18.48%
PENDING	377	3.96%	852	6.14%	1,229	5.25%
Total Program Reviews (including Calltrack, Cancel, Closed, Inprocess, and Medreview status)	9,523	39.31% Of EO/PA total	13,867	57.24% Of EO/PA total	23,390	96.55%
# Member ID# s	7,151	1.33	11,273	1.23	18,424	1.27

Percentages for Non-Tobacco by Status and Type



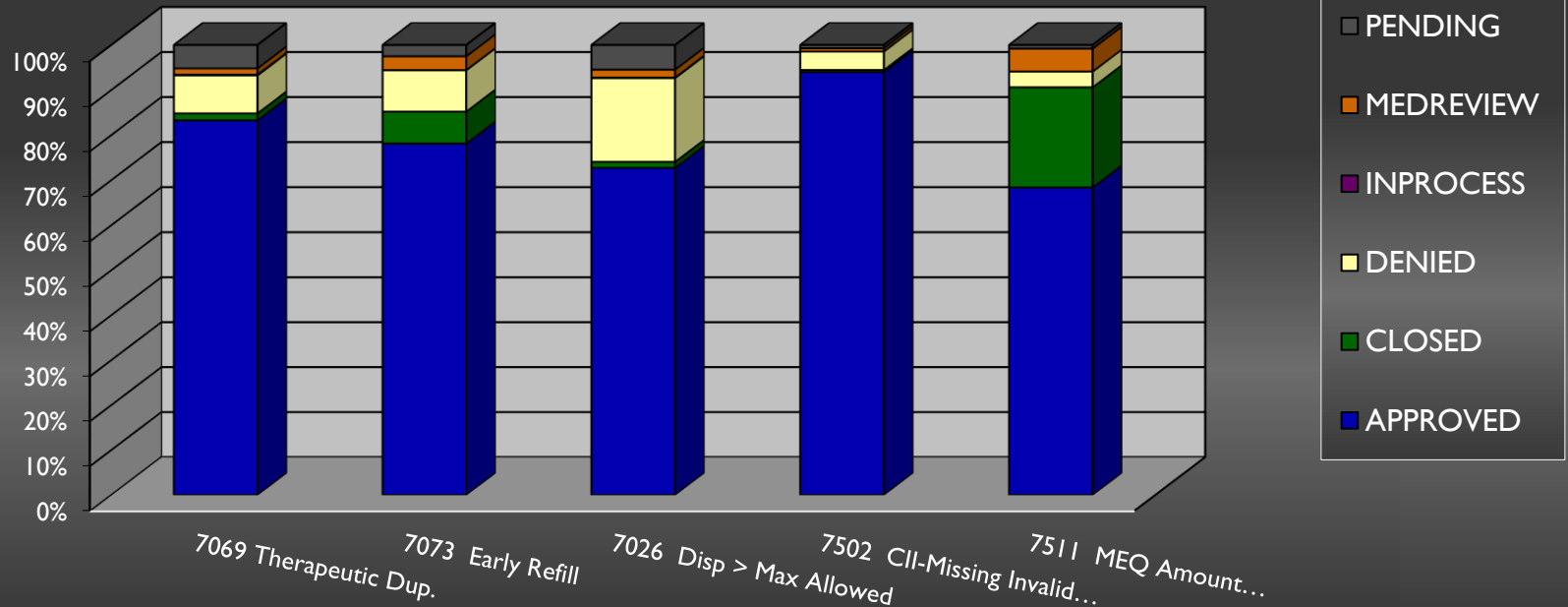
Percentages by Status for Tobacco and Auto-PA



MAY 2022 EDIT OVERRIDES

EO Status	7069 Therapeutic Duplication	7073 Early Refill	7026 Quantity Disp > Exceeds Max	7502 CII Missing Invalid Type	7511 MEQ Amount Exceeded
APPROVED	83.27%	78.12%	72.73%	93.96%	68.36%
DENIED	8.42%	9.16%	18.58%	4.11%	3.49%
PENDING	5.20%	2.52%	5.48%	0.72%	0.80%
Total EO's <small>(including, Closed, Inprocess, and Medreview status)</small>	3,538	2,226	748	414	373
% of TOTAL EO COUNT	38.32%	24.11%	8.10%	4.48%	4.04%

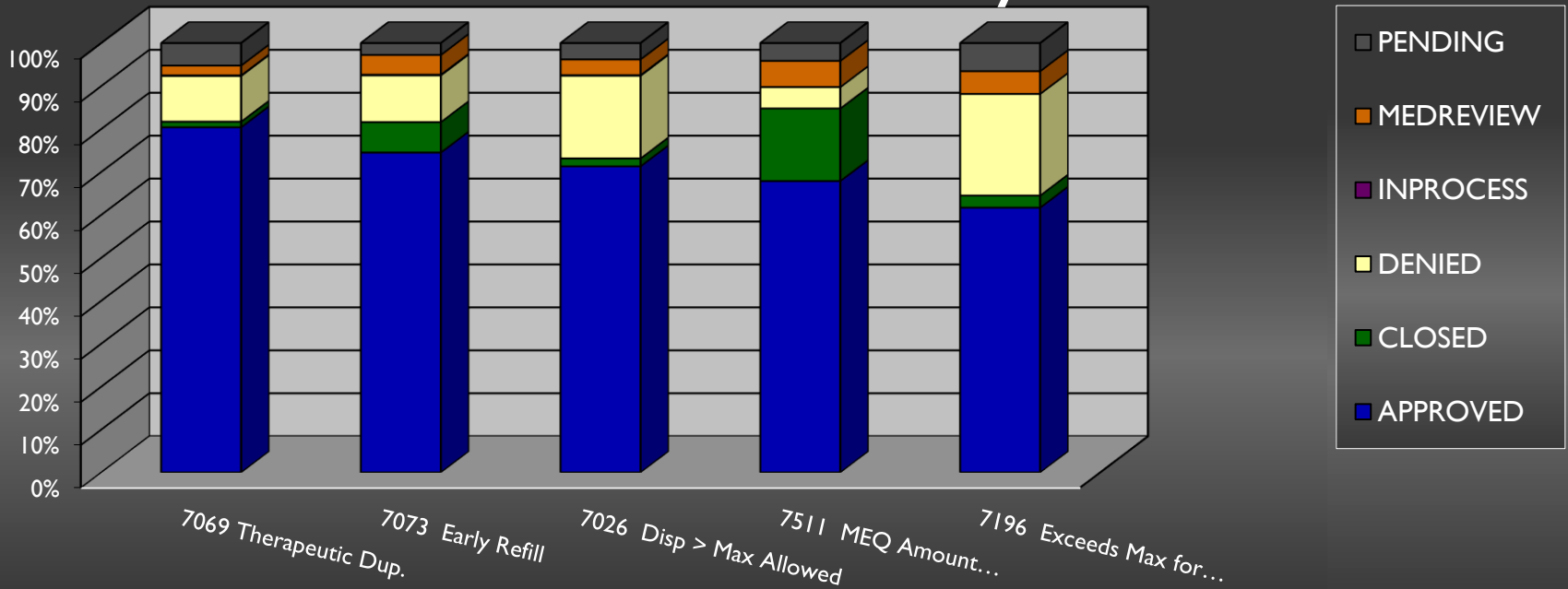
Edit Override Summary Chart



JUNE 2022 EDIT OVERRIDES

EO Status	7069 Therapeutic Duplication	7073 Early Refill	7026 Quantity Disp > Exceeds Max	7511 MEQ Amount Exceeded	7196 Exceeds Max for Time Span
APPROVED	80.39%	74.50%	71.30%	67.87%	61.68%
DENIED	10.66%	10.89%	19.27%	4.99%	23.68%
PENDING	5.23%	2.76%	3.80%	4.16%	6.54%
Total EO's <small>(including, Closed, Inprocess, and Medreview status)</small>	3,555	2,102	763	361	321
% of TOTAL EO COUNT	39.38%	23.29%	8.45%	4.00%	3.56%

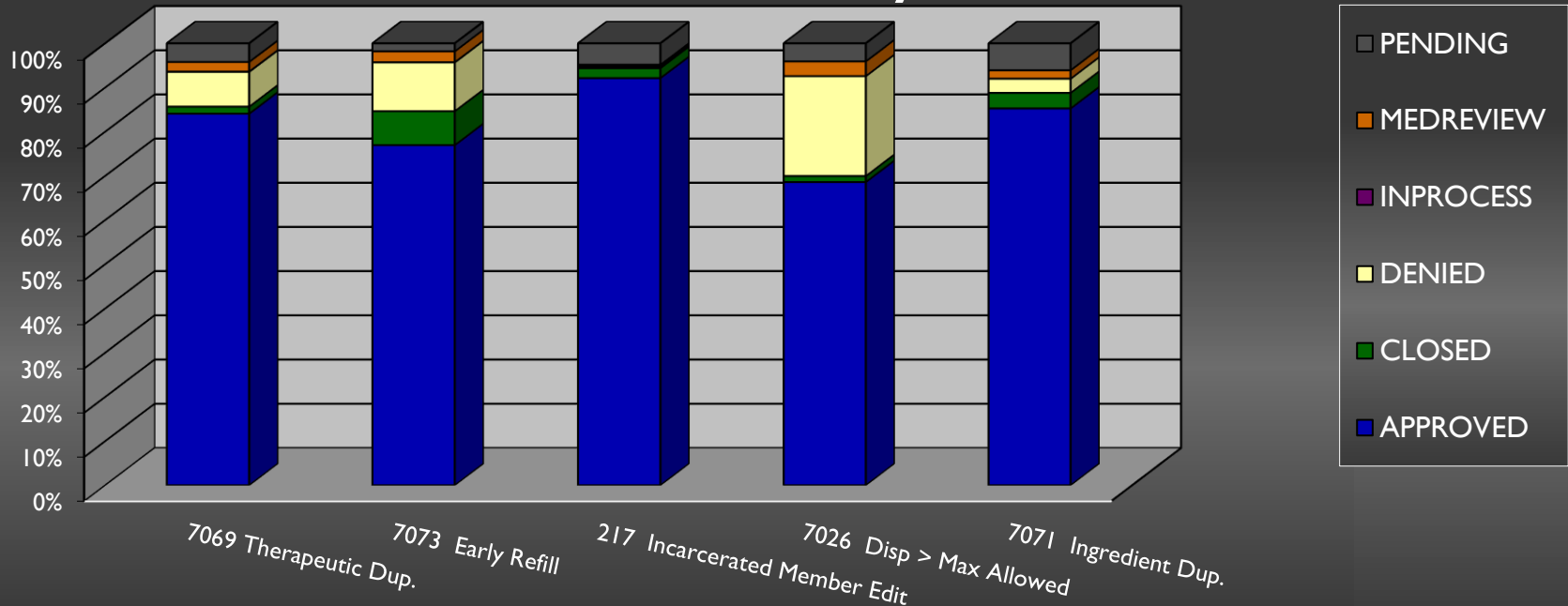
Edit Override Summary Chart



JULY 2022 EDIT OVERRIDES

EO Status	7069 Therapeutic Duplication	7073 Early Refill	217 Incarcerated Member Edit	7026 Quantity Disp > Exceeds Max	7071 Ingredient Duplication
APPROVED	84.07%	76.96%	92.12%	68.59%	85.26%
DENIED	7.87%	11.04%	0.30%	22.61%	3.21%
PENDING	4.22%	1.81%	4.85%	4.10%	6.09%
Total EO's <small>(including, Closed, Inprocess, and Medreview status)</small>	3,202	1,992	660	659	312
% of TOTAL EO COUNT	37.09%	23.08%	7.65%	7.63%	3.61%

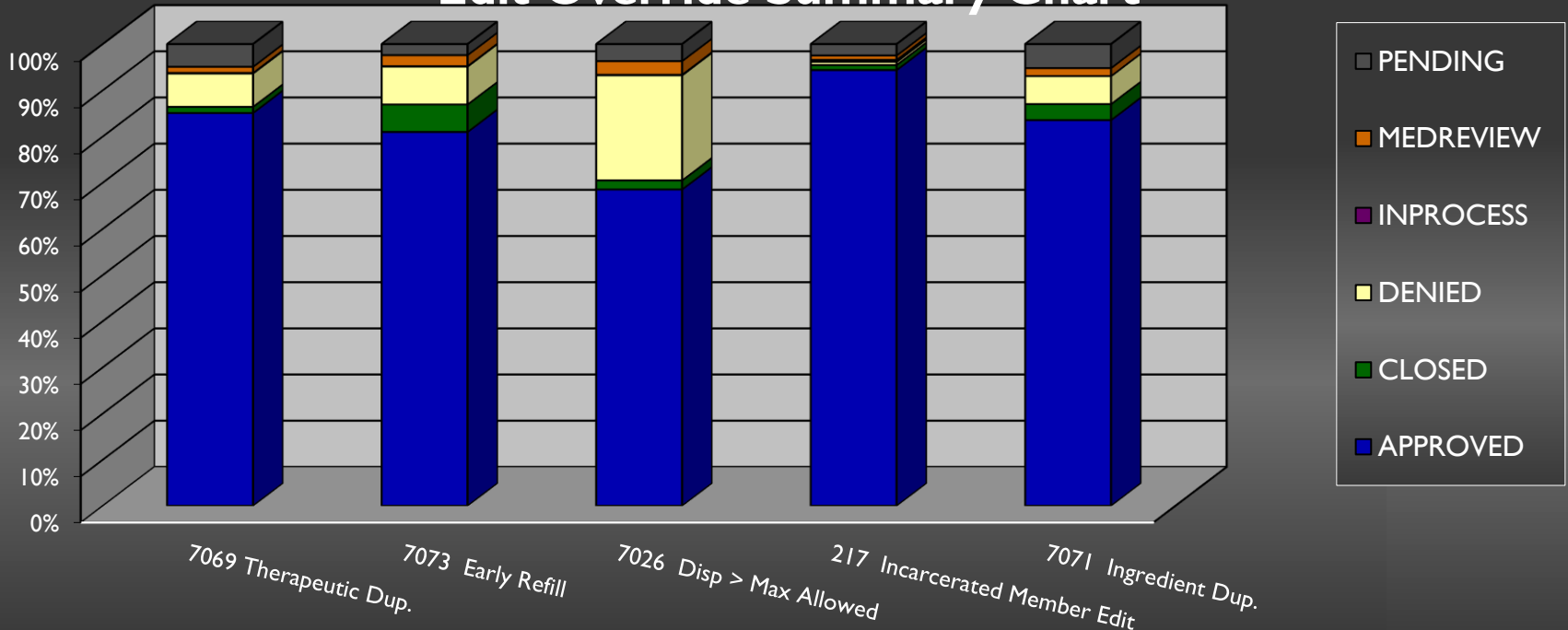
Edit Override Summary Chart



AUGUST 2022 EDIT OVERRIDES

EO Status	7069 Therapeutic Duplication	7073 Early Refill	7026 Quantity Disp > Exceeds Max	217 Incarcerated Member Edit	7071 Ingredient Duplication
APPROVED	85.07%	80.96%	68.51%	94.37%	83.53%
DENIED	7.22%	8.21%	22.76%	0.69%	6.07%
PENDING	4.92%	2.39%	3.69%	2.47%	5.20%
Total EO's <small>(including, Closed, Inprocess, and Medreview status)</small>	4,046	2,301	813	728	346
% of TOTAL EO COUNT	38.87%	22.10%	7.81%	6.99%	3.32%

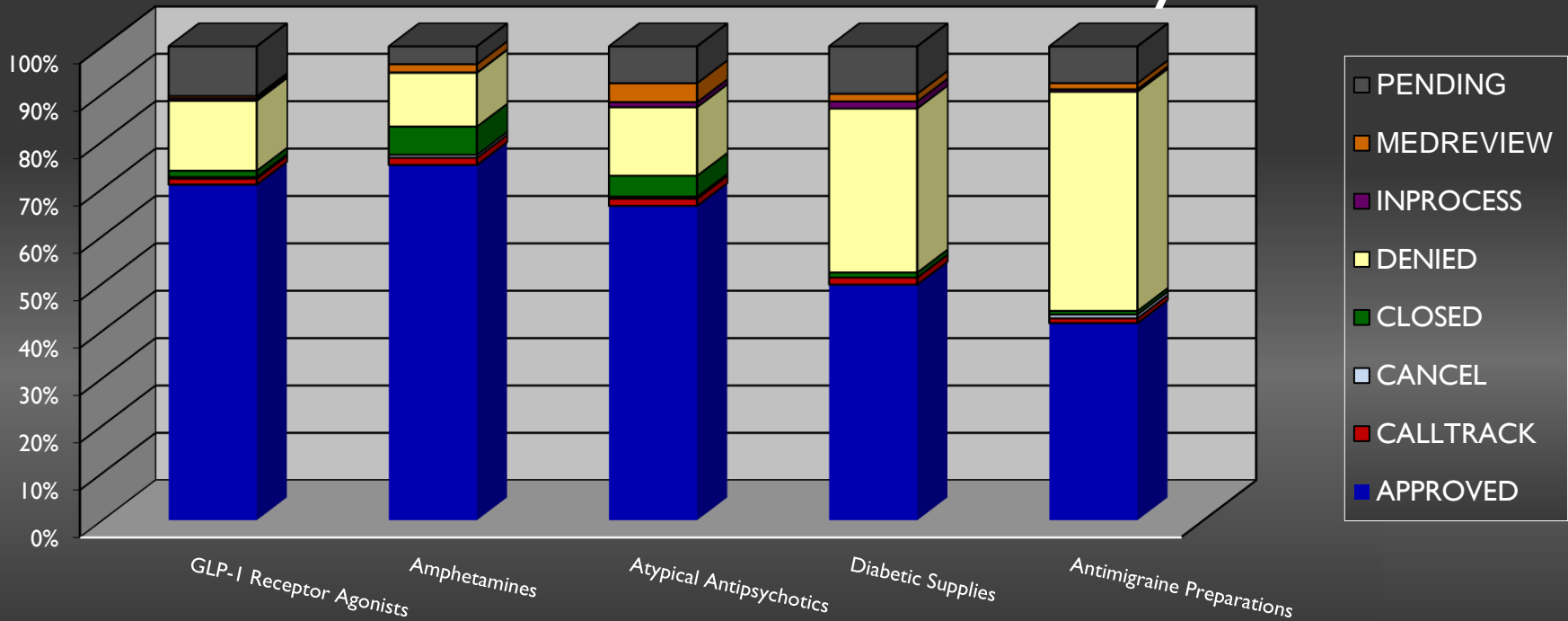
Edit Override Summary Chart



MAY 2022 PA STATS

EO Status	GLP-I Receptor Agonists	Amphetamines	Atypical Antipsychotics	Diabetic Supplies	Antimigraine
APPROVED	70.83%	74.97%	66.34%	49.73%	41.60%
DENIED	14.75%	11.35%	14.46%	34.59%	46.25%
PENDING	10.48%	3.75%	7.77%	10.00%	7.75%
Totals (including Calltrack, Cancel, Closed, Inprocess, Medreview status)	1,193	987	927	740	387

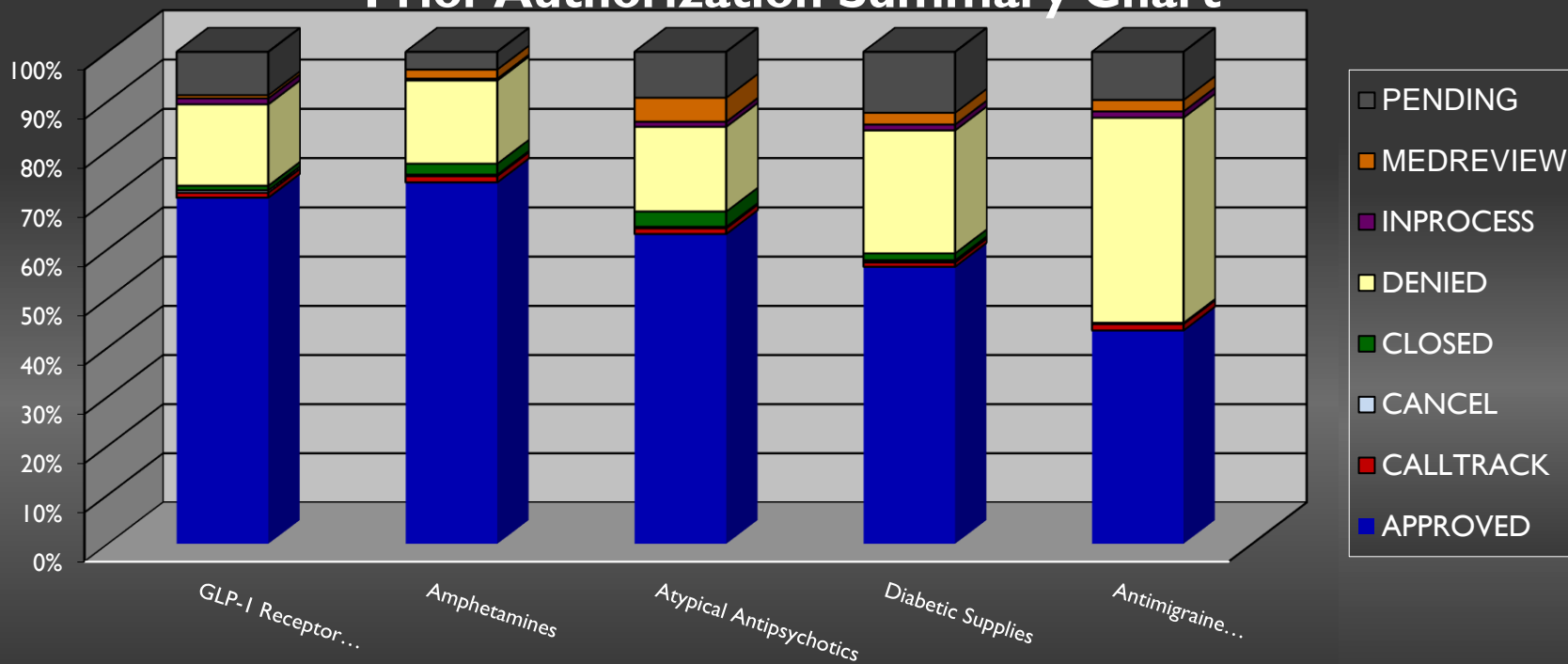
Prior Authorization Summary Chart



JUNE 2022 PA STATS

EO Status	GLP-I Receptor Agonists	Amphetamines	Atypical Antipsychotics	Diabetic Supplies	Antimigraine Preparations
APPROVED	70.41%	73.52%	63.04%	56.40%	43.44%
DENIED	16.51%	16.88%	17.18%	24.95%	41.65%
PENDING	8.79%	3.59%	9.32%	12.36%	9.77%
Totals (including Calltrack, Cancel, Closed, Inprocess, Medreview status)	1,399	1,031	966	922	389

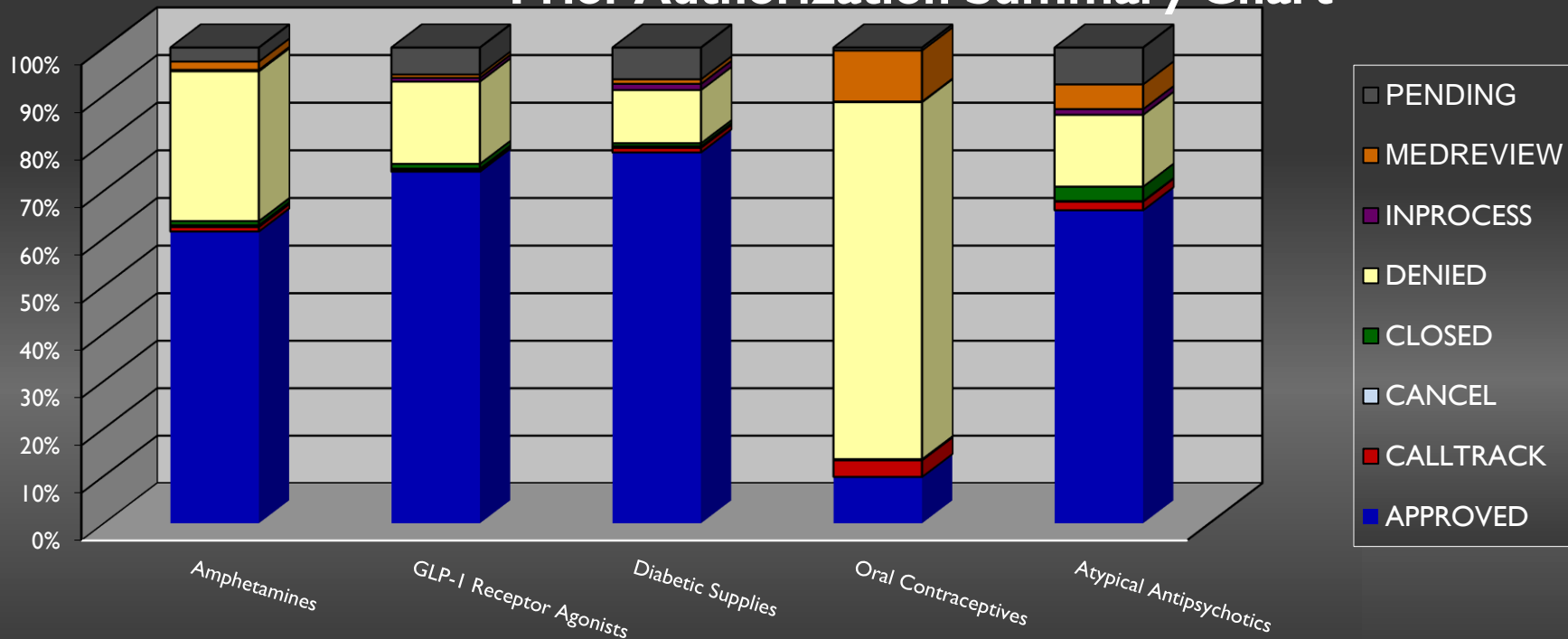
Prior Authorization Summary Chart



JULY 2022 PA STATS

EO Status	Amphetamines	GLP-I Receptor Agonists	Diabetic Supplies	Oral Contraceptives	Atypical Antipsychotics
APPROVED	61.40%	73.97%	78.00%	9.76%	65.86%
DENIED	31.43%	17.27%	11.16%	75.06%	15.08%
PENDING	2.92%	5.65%	6.65%	0.60%	7.72%
Totals (including Calltrack, Cancel, Closed, Inprocess, Medreview status)	1,368	1,291	932	830	829

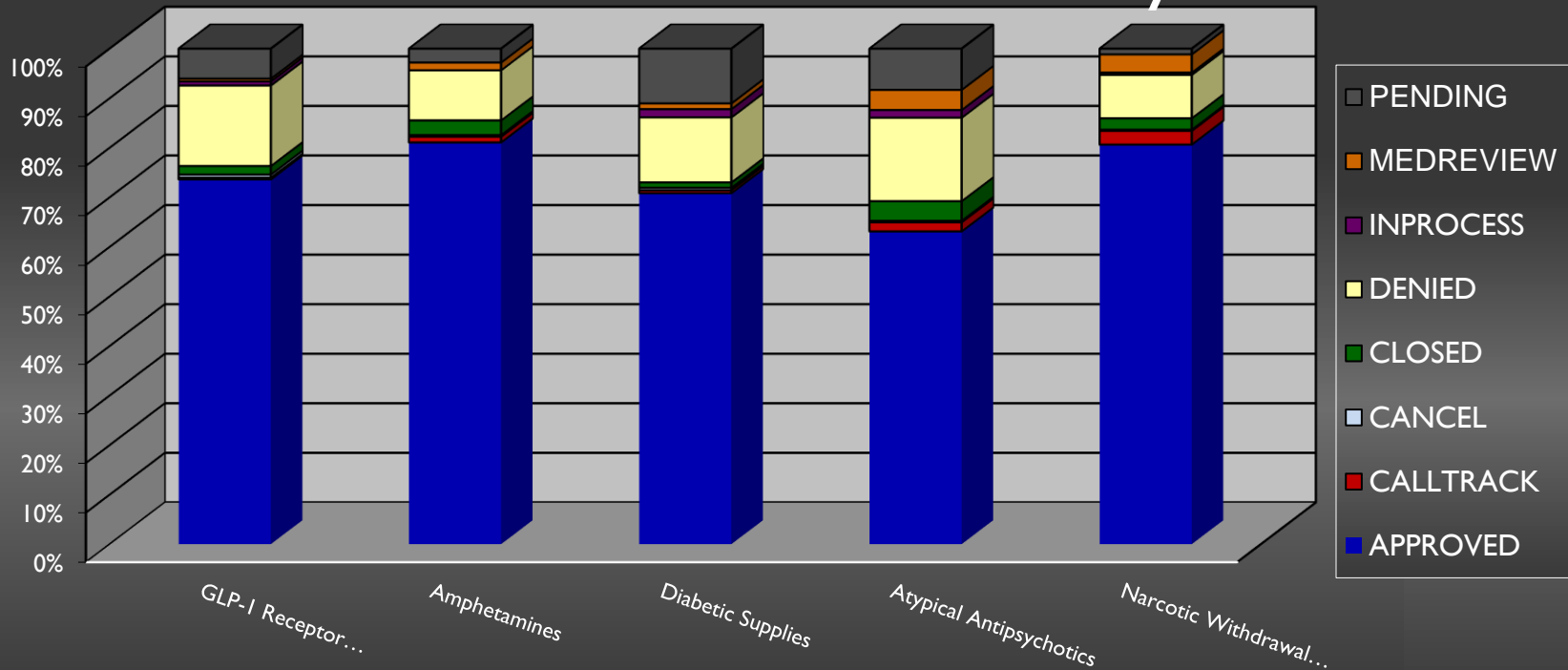
Prior Authorization Summary Chart



AUGUST 2022 PA STATS

EO Status	GLP-I Agonists	Amphetamines	Diabetic Supplies	Atypical Antipsychotics	Narcotic Withdrawal Therapy
APPROVED	73.62%	81.09%	70.85%	63.12%	80.65%
DENIED	16.25%	10.12%	13.12%	16.84%	16.84%
PENDING	6.06%	2.80%	11.05%	8.33%	1.15%
Totals (including Calltrack, Cancel, Closed, Inprocess, Medreview status)	1,452	1,216	1,204	1,033	434

Prior Authorization Summary Chart



PHONE CALL REQUEST TURNAROUND

May 2022

	Calls Presented	Avg Speed of Answer	Avg Handle Time
Medicaid PA Line	8,190	0:37 sec	2:52 min
Gainwell DUR Line	8,432	1:28 min	2:04 min

June 2022

	Calls Presented	Avg Speed of Answer	Avg Handle Time
Medicaid PA Line	8,273	0:26 sec	2:50 min
Gainwell DUR Line	8,290	1:04 min	2:08 min

July 2022

	Calls Presented	Avg Speed of Answer	Avg Handle Time
Medicaid PA Line	9,230	0:49 sec	2:48 min
Gainwell DUR Line	8,367	1:57 min	2:08 min

August 2022

	Calls Presented	Avg Speed of Answer	Avg Handle Time
Medicaid PA Line	9,864	0:51 sec	2:46 min
Gainwell DUR Line	9,559	1:41 min	2:20 min

NUMBER OF CONTACTS

	May 2022	June 2022	July 2022	August 2022
Less Than or Equal to 3 Notes Per Created EO-PA	96.61%	96.55 %	97.58%	97.57 %

THANK YOU

❖ Any Questions?