6.3.4.B   Worker Requested Verification – State On-Line Query (SOLQ)

SOLQ provides direct access to SSA's databases. The Worker must initially use the Hub for evaluating eligibility for MAGI Medicaid and WVCHIP coverage groups, the Income and Eligibility Verification System (IEVS) data exchange for all other programs, and SOLQ last. Information received includes SSN verification, as well as SSI and RSDI details. Requests can be made only for individuals known to the eligibility system within the previous five years.

This information is considered verified upon receipt for SNAP, and is not subject to independent verification.

6.3.5   NATIONAL DIRECTORY OF NEW HIRES

Through a monthly data exchange, the National Directory of New Hires provides unverified employment information. This information must be reviewed before determining eligibility for SNAP at application and review.

This information is not considered verified upon receipt for SNAP and is subject to independent verification.

NOTE: The National Directory of New Hires is not used for Medicaid unless the Worker takes action on SNAP or Temporary Assistance for Needy Families (TANF) based on verified information from the National Directory of New Hires. The resulting information must be acted on for Medicaid purposes as SNAP or TANF data.

6.3.6   ASSET VERIFICATION SYSTEM (AVS)

The Asset Verification System (AVS) must be used to verify assets for Medicaid applicants and clients who qualify based on being aged, blind or disabled.

NOTE: The eligibility process is not delayed for AVS verification when the client verified the appropriate reported assets.

These categories include:

Aged, Blind, Disabled Medicaid	Long Term Care Medicaid	Medicare Premium Assistance
• SSI-Related (Spenddown) • SSI-Related/Non-Cash Assistance • M-WIN	• Nursing Facility Group • SSI-Related/Monthly Spenddown Group • Intermediate Care Facility/Individuals with Intellectual Disability • Traumatic Brain Injury Waiver • Aged and Disabled Waiver • Intellectual/Developmental Disability Waiver • Children with Disabilities Community Service Program	• Qualified Medicare Beneficiary • Specified Low Income Medicare Beneficiary • Qualified Individual • Qualified Disabled Working Individuals

AVS is used at initial application, redetermination and a client reported change during the certification period. AVS must not be accessed at any other time, or for any Medicaid category not listed above.

Authorization to use AVS to verify assets is a condition of eligibility for Medicaid and is part of the Rights and Responsibilities. Failure to give consent and authorize the release of information results in Medicaid denial/closure.

Information received from the AVS is considered verified for the Medicaid program. However, when information received in the AVS results in ineligibility, the client must be afforded the opportunity to rebut the AVS information prior to any negative case action.