

Nature of Work

The West Virginia Health Statistics Center, within the West Virginia Department of Health and Human Resources, Bureau for Public Health, is looking for some temporary help. As an interviewer for the West Virginia Health Statistics Center, you'll be responsible for collecting health information via telephone from West Virginia adults on topics such as general health, health behaviors, preventive practices, and chronic diseases such as heart disease, cancer, diabetes, and arthritis. This information is collected by computer-assisted telephone interviewing. This position provides critical information to public health programs, lawmakers, and policymakers who use this information to shape future programs and fund various health programs in the state of West Virginia. The collected information is also used to educate the public and providers to better understand the health practices and behaviors of West Virginians. Interviewers will work afternoons and evenings during the week and on Saturdays. The work schedule is flexible.

Qualifications:

Required:

Six months of customer service experience that involves speaking with customers/clients over a telephone system.

Preferred:

Some college education is preferred. Previous phone interviewing or call center experience is a plus.

\$13.30 per hour

3 positions available