Frequently Asked Questions

State Opioid Response (SOR) Subsidized Child Care Resource and Referral (CCR&R) Services

Q: How much do child care services cost?
A: CCR&R program is income based. SOR subsidized services are free AFTER confirming eligibility. If you are working, there is a sliding scale for services for SOR clients; all remaining fees are covered.

Q: What qualifications do I need to meet?
A: For non-SOR subsidized child care, clients are required to be working, attending school or doing a WV WORKS activity. For SOR subsidized child care, you must be in treatment for a substance use disorder (SUD).

Q: How can I (a client) access services?
A: A SOR treatment grantee will complete a SOR specific referral form for you to give to your local CCR&R where an intake will be completed. At that time, you will be given a list of child care providers. You will select and contact the child care program and then submit the child care selection and verification—as needed—to CCR&R. You will receive a child care certificate and coupon to give to the child care provider.

Q: What documents are needed for enrollment?
A: Verification of:

1. Identity – driver’s license or state issued ID
2. Residency – driver’s license or utility bill
3. Child’s citizenship – birth certificate and/or citizenship documents
4. Concise Student Schedule – print out of days and times attending classes
5. Qualifying Activity – SOR referral form

For non-SOR subsidized services:
6. Employment
7. Child Support
8. Social Security
9. Qualifying Activity
10. Other Income

See your local CCR&R’s website for non-SOR subsidized service requirements. You can also visit the Choices CCR&R website for more information: http://www.wvdhhr.org/choices/for-families/eligibility.html

Q: What SUD treatments qualify you for these services?
A: You must be in treatment for SUD (opioids, stimulants, and/or polysubstance). SUD providers determine client eligibility.

Q: What is the wait time to receive services?
A: For SOR clients, there is a 3-month review time and possibly a wait time because of the child care agency you choose. Ask the provider when you speak to them.

Q: How long are these services available?
A: SOR subsidized services are approved through September 29, 2021. CCR&R services are not contingent on SOR funding and will continue for the foreseeable future.