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# Frequently Asked Questions

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## State Opioid Response (SOR) Subsidized Child Care Resource and Referral (CCR&R) Services

**Q:** How much do child care services cost?

**A:** CCR&R program is income based. SOR subsidized services are free AFTER confirming eligibility. If you are working, there is a sliding scale for services for SOR clients; all remaining fees are covered.

**Q:** What qualifications do I need to meet?

**A:** For non-SOR subsidized child care, clients are required to be working, attending school or doing a WV WORKS activity. For SOR subsidized child care, you must be in treatment for a substance use disorder (SUD).

**Q:** How can I (a client) access services?

**A:** A SOR treatment grantee will complete a SOR specific referral form for you to give to your local CCR&R where an intake will be completed. At that time, you will be given a list of child care providers. You will select and contact the child care program and then submit the child care selection and verification—as needed—to CCR&R. You will receive a child care certificate and coupon to give to the child care provider.

**Q:** What documents are needed for enrollment?

**A:** Verification of:

1. Identity – driver’s license or state issued ID
2. Residency – driver’s license or utility bill

3. Child’s citizenship – birth certificate and/or citizenship documents
4. Concise Student Schedule – print out of days and times attending classes
5. Qualifying Activity – SOR referral form

For non-SOR subsidized services:

6. Employment
7. Child Support
8. Social Security
9. Qualifying Activity
10. Other Income

See your local CCR&R’s website for non-SOR subsidized service requirements. You can also visit the Choices CCR&R website for more information:

<http://www.wvdhhr.org/choices/families/eligibility.html>

**Q:** What SUD treatments qualify you for these services?

**A:** You must be in treatment for SUD (opioids, stimulants, and/or polysubstance). SUD providers determine client eligibility.

**Q:** What is the wait time to receive services?

**A:** For SOR clients, there is a 3-month review time and possibly a wait time because of the child care agency you choose. Ask the provider when you speak to them.

**Q:** How long are these services available?

**A:** SOR subsidized services are approved through September 29, 2021. CCR&R services are not contingent on SOR funding and will continue for the foreseeable future.

# West Virginia Child Care Resource and Referral Agency Areas

## Choices CCR&R

4421 Emerson Ave., Suite 102  
Parkersburg, WV 26104  
304-485-2668,  
1-866-966-2668

315 North Ohio Ave.,  
Clarksburg, WV 26301  
304-622-6528,  
1-866-622-6528

**Director:** Kristy Ritz  
Kristy.A.Ritz@wv.gov

## Connect CCR&R

1 Player's Club Drive  
Charleston, WV 25311  
304-414-4188,  
1-888-595-8290

**Director:** Tom McKinley  
Tom.L.McKinley@wv.gov

## Link CCR&R

611 7<sup>th</sup> Ave., Suite 100  
Huntington, WV 25701  
304-523-9540,  
1-800-894-9540

19 Circle Drive  
Logan, WV 25601  
304-752-3932

**Director:** Cristie Dunbar  
Cristie.R.Dunbar@wv.gov

## Child Care Resource Center Catholic Charities West Virginia

100 Municipal Plaza, Suite 600  
Weirton, WV 26062  
304-794-3060

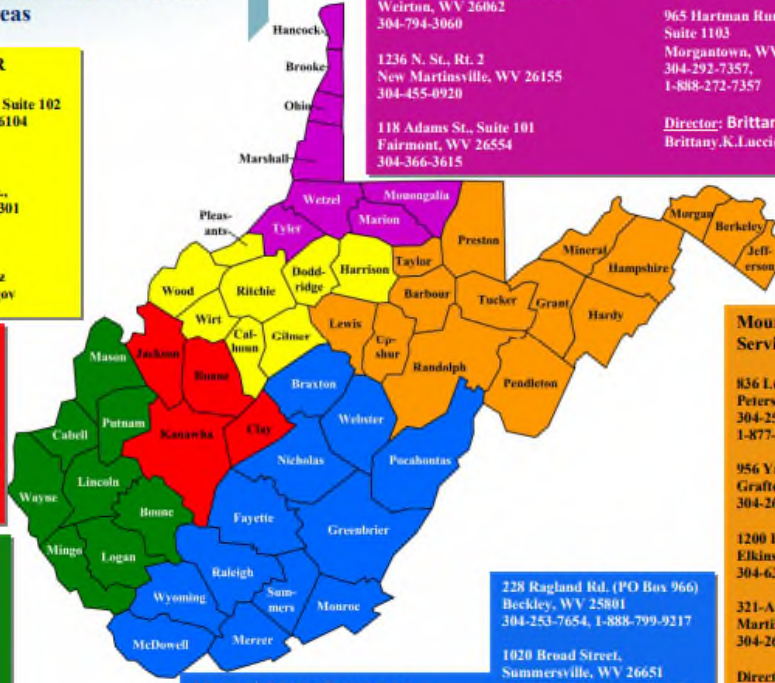
1236 N. St., Rt. 2  
New Martinsville, WV 26155  
304-455-0920

118 Adams St., Suite 101  
Fairmont, WV 26554  
304-366-3615

2000 Main St., Suite 100  
Wheeling, WV 26003  
304-232-1603,  
1-800-585-1603

965 Hartman Run Rd.,  
Suite 1103  
Morgantown, WV 26505  
304-292-7357,  
1-888-272-7357

**Director:** Brittany Lucci  
Brittany.K.Lucci@wv.gov



## MountainHeart Community Services North

836 Lunice Ck HWY (PO Box 728)  
Petersburg, WV 26847  
304-257-9375,  
1-877-211-KIDS(5437)

956 Yates Avenue (PO Box 32)  
Grafton, WV 26354  
304-265-0142, 1-877-811-KIDS(5437)

1200 Harrison Ave., Suite 220  
Elkins, WV 26241  
304-637-2840, 1-877-862-3103

321-A Lutz Avenue  
Martinsburg, WV 25404  
304-262-1584, 1-888-915-7653

**Director:** Willetta Bolinger  
Willetta.J.Bolinger@wv.gov

## MountainHeart Community Services South

33 MountainHeart Ln., Matheny WV 24860  
(PO Box 1509, Oceana, WV 24870)  
304-682-8271, 1-800-834-7082

1411 North Walker Street  
Princeton, WV 24740  
304-425-3669, 1-800-738-8531

228 Ragland Rd. (PO Box 966)  
Beckley, WV 25801  
304-253-7654, 1-888-799-9217

1020 Broad Street,  
Summersville, WV 26651  
304-872-9200, 1-866-598-4452

330 Red Oak Shopping Center  
Suite 6  
Roncoverte, WV 24970  
(PO Box 1610  
Lewisburg, WV 24901)  
304-647-3800, 1-855-843-0720

**Director:** Margaret Younce  
Margaret.A.Younce@wv.gov