WELCOME!
JOIN THE CONVERSATION:

HTTPS://FORMS.OFFICE.COM/R/00E9JFJLJG

WRAPAROUND KEY ELEMENTS:

Needs & Outcomes Based

Marshall University Wraparound Fidelity Team

WHAT IS THE DART?

Document Assessment & Review Tool (DART)

- **The DART,** is used to take a comprehensive look at your documentation of the wraparound process to assess whether WV wraparound is meeting High Fidelity Standards.
  - It is typically completed annually, and we will begin January 2025.
- **What does my agency need to do?**
  - **Lydia will send out an email** with your selected cases and documentation **needed within a timeframe**.
    - **SAH,** typically just audits their info already in the WV CANS System to make sure nothing is missing from the selected cases.
    - **CMHW/CSEDW,** typically uploads **labeled and organized** info for the selected cases into the WV CANS System in the **Case Files** tab or a secured SharePoint folder.

HOW DO MY SCORES AFFECT AND INFORM MY COMMUNITY?

Highlights strengths found in our wraparound community. (DART & WFI-EZ)

Gives insight into training needs for wraparound providers. (DART)

Informs State Partners on needed policy changes for the wraparound process. (DART)

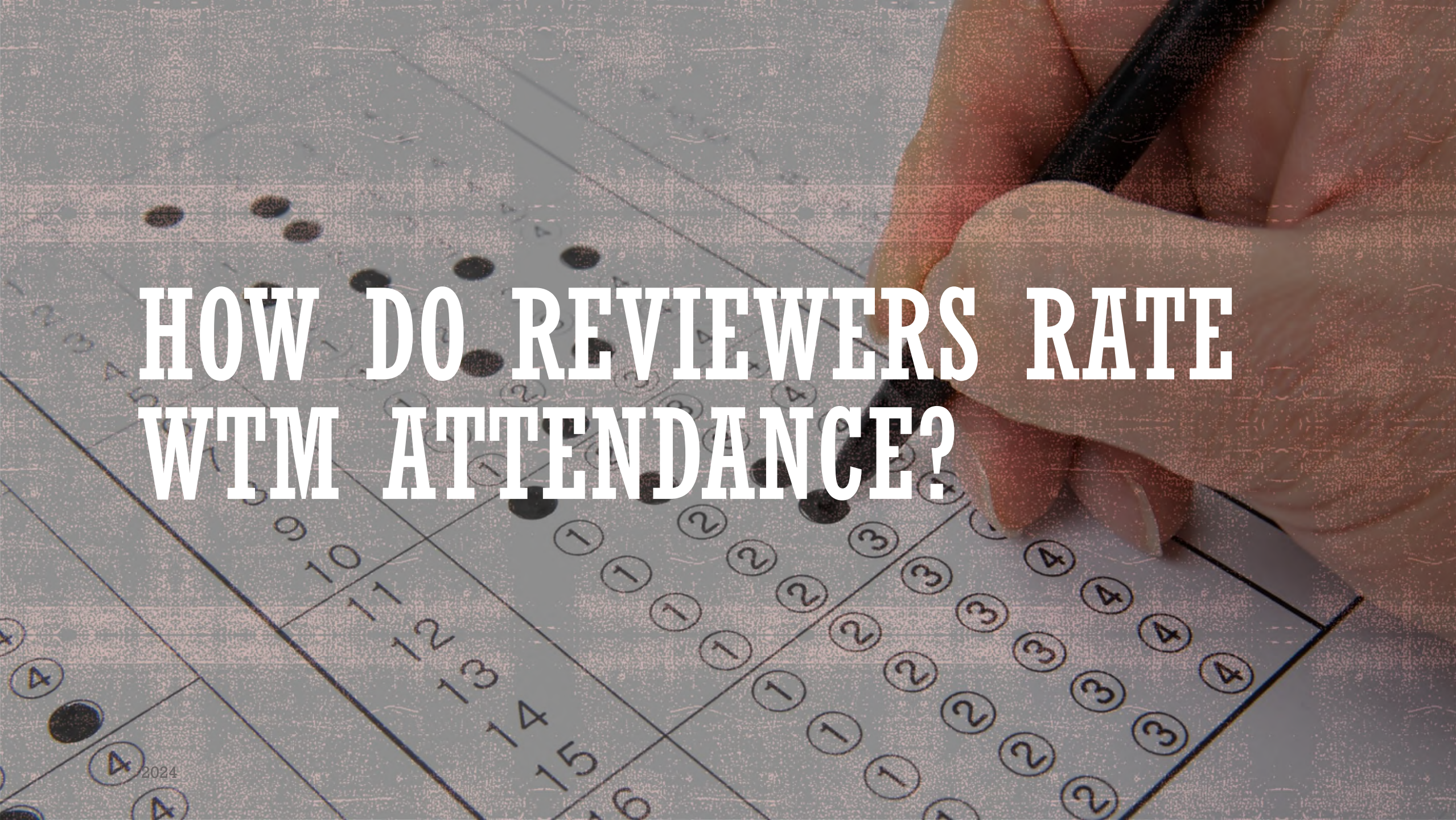
Uncovers the attitudes about & experiences in wraparound. (WFI-EZ)

WHAT NEEDS ARE…

- A key element of Wraparound as the concept of *underlying needs* rather than superficial or simply spoken needs.
  - The notion of underlying need means the process will be organized to create agreement about the ***root cause*** of situations.
  - Ask… What is the problematic behavior trying to achieve? Or, What is the underlying barrier to achieving the desired outcome?
  - Rather than focusing on surface needs, the effective Wraparound practitioner will lead a team, inclusive of and centered on the youth and family, in developing a common understanding of underlying need.
- Are used because it avoids judging people or families for current conditions, and all Wraparound activity is then focused on meeting needs rather than containing problems.
- An example is, “Matthew needs to feel like he is a permanent part of the family.”
  - This is well-constructed underlying needs statements often use words such as, “know”, “feel”, or “understand”.

WHAT NEEDS ARE NOT…

- Something desired (the youth needs a driver's license)
- Something that is an obligation (the youth needs to attend school)
- Services (e.g., the youth needs therapy).
- Deficit based.
- The same as Needs as included in the Child and Adolescent Needs and Strengths measure, although needs as rated via CANS items can be helpful in identifying priorities for the plan of care.
- An example of a superficially-stated need may be: "Anya needs friends," or "Anya needs to fight less." In contrast, the deep need(s) this statement may be getting at is: "Anya needs to know she can build relationships with people she trusts." Or, "Anya needs to feel school is a place she is protected." These deeper needs open up a broader range of possible strategies to meet Anya's needs, potentially leading to more enduring success. Ideally, a needs statement uses the words "know," "feel," or "understand."



HOW DO REVIEWERS RATE WTM ATTENDANCE?

DART

FIDELITY STANDARDS FOR NEEDS & OUTCOMES BASED:

Needs statements for the youth are included in every plan of care and refer to the underlying reasons why problematic situations or behaviors are occurring. These needs are not simply stated as deficits, problematic behaviors, or service needs.

Needs statements for family members are included in every plan of care and refer to the underlying reasons why problematic situations or behaviors are occurring. These needs are not simply stated as deficits, problematic behaviors, or service needs.

No plan of care includes more than three needs statements.

The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.

FIDELITY STANDARDS FOR NEEDS & OUTCOMES BASED:

The plans of care represent a balance between informal (natural and community) and formal strategies, services, and supports.

There is evidence that the team reviews the status of task completion and/or strategy implementation at every meeting.

There is evidence that progress toward meeting the youth's and family's needs is explicitly monitored at every meeting.

There is evidence that the Wraparound Plan of Care is meaningfully updated at each team meeting (i.e., the strategies, outcomes, and/or needs statements are adjusted, as appropriate).

The outcomes outlined in the plans of care are specific and measurable using objective and verifiable measures, not just general or subjective feedback.

NEEDS & OUTCOMES BASED DART RATING OPTIONS

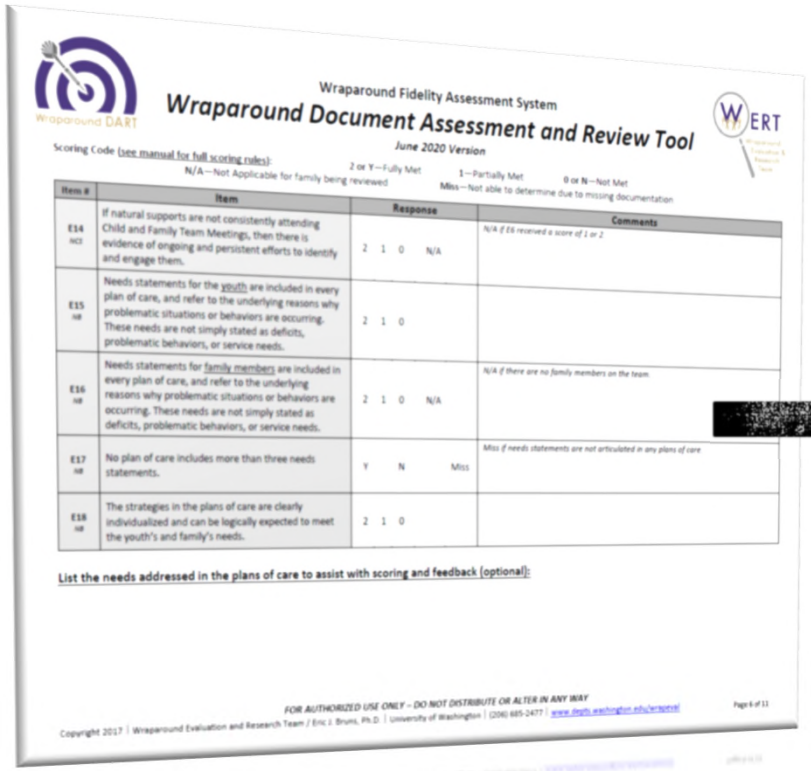
2 or **Yes** clear evidence the item has been fully met

1 evidence that the item requirements have been partially met

0 or **No** no evidence the item has been met

N/A item is not applicable to the youth, family, or team's situation (only an option on certain items)

Missing the documentation needed to score the item is not available in the record (only an option on certain items)



Wraparound Fidelity Assessment System

Wraparound Document Assessment and Review Tool

June 2020 Version

Scoring Code (see manual for full scoring rules):
2 or Y—Fully Met
1—Partially Met
0 or N—Not Met
N/A—Not Applicable for family being reviewed
Miss—Not able to determine due to missing documentation

Item #	Item	Response	Comments
E14 NCS	If natural supports are not consistently attending Child and Family Team Meetings, then there is evidence of ongoing and persistent efforts to identify and engage them.	2 1 0 N/A	N/A if E6 received a score of 1 or 2
E15 NB	Needs statements for the youth are included in every plan of care, and refer to the underlying reasons why problematic situations or behaviors are occurring. These needs are not simply stated as deficits, problematic behaviors, or service needs.	2 1 0	
E16 NB	Needs statements for family members are included in every plan of care, and refer to the underlying reasons why problematic situations or behaviors are occurring. These needs are not simply stated as deficits, problematic behaviors, or service needs.	2 1 0 N/A	N/A if there are no family members on the team
E17 NB	No plan of care includes more than three needs statements.	Y N Miss	Miss if needs statements are not articulated in any plans of care
E18 NB	The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.	2 1 0	

List the needs addressed in the plans of care to assist with scoring and feedback (optional):

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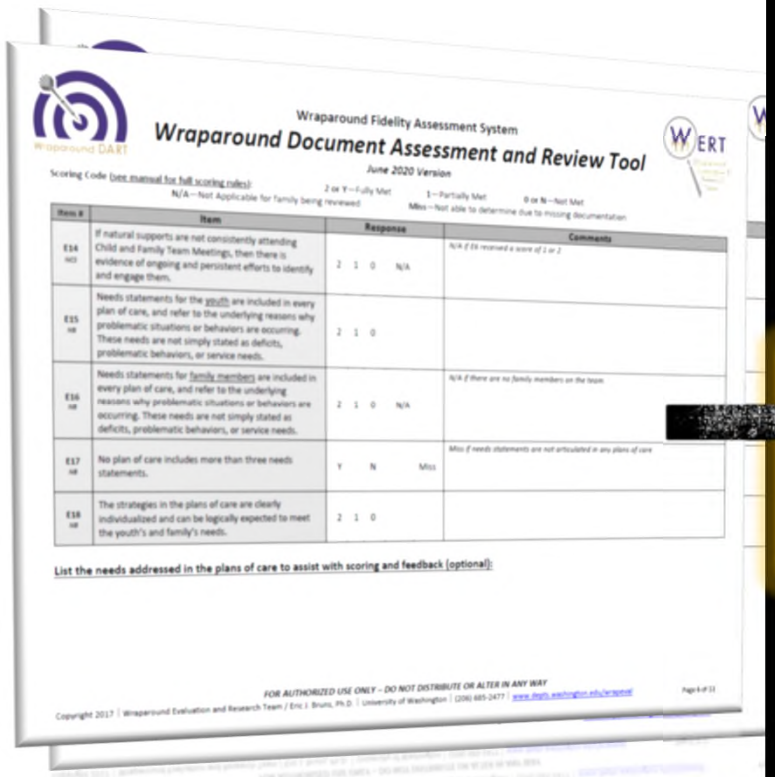
E17 *NB*	No plan of care includes more than three needs statements.
E18 *NB*	The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.

Possible Scores	
2	if there is evidence of regular outreach to potential natural supports by the care coordinator and/or other team members to try to engage them in the Wraparound process.
1	if there is evidence of only minimal or occasional outreach to potential natural supports.
0	if there is no documentation to indicate the team has attempted to engage natural supports.
N/A	if E6 received a score of 1 or 2.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

Supporting Documentation: Case Plans w/ Signature Pages, Meeting Notes, Progress Notes



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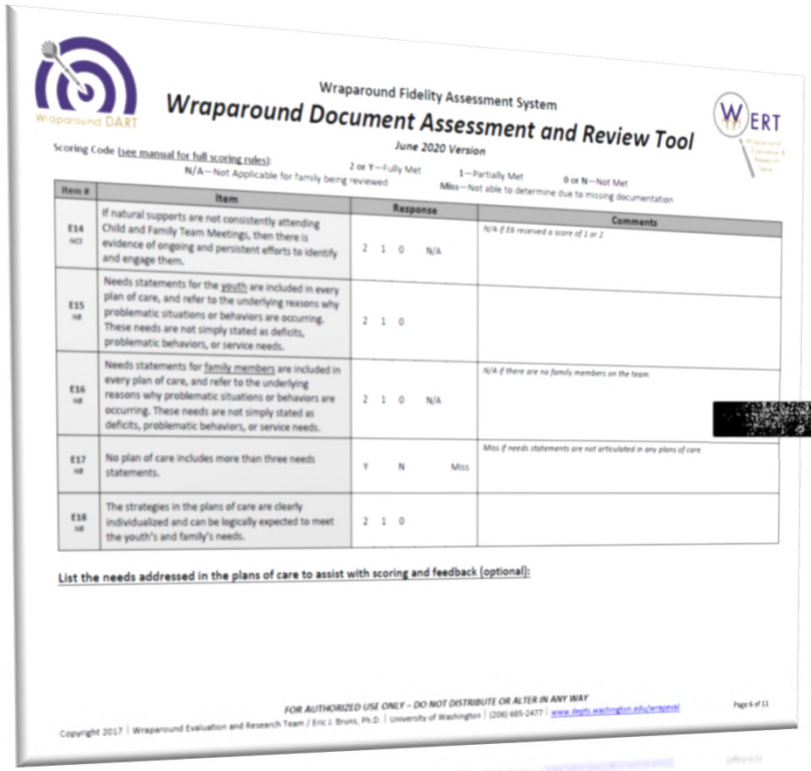
E17 *NB*	No plan of care includes more than three needs statements.
E18 *NB*	The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.

Possible Scores	
2	if EVERY plan of care includes at least one needs statement for the family or at least one family member, AND ALL of those needs statements are appropriately articulated as underlying reasons why problematic situations or behaviors are/were occurring. In other words, these needs are personalized and clearly make sense given the context of what you know about the individual(s) and their story(ies).
1	if EVERY plan of care includes at least one needs statement for the family or at least one family member, BUT NOT ALL of those needs statements are appropriately articulated as underlying reasons why problematic situations or behaviors are/were occurring (i.e., the needs statements present are superficially-stated or stated as deficits or problems of the family or family member). In other words, not all of the needs are personalized and clearly make sense given the context of what you know about the individual(s) and their story(ies).
0	if NOT EVERY plan of care includes needs statements for the family or at least one family member OR the needs are NOT personalized and make sense given the context of what you know about the individual(s) and their story(ies).
N/A	if there are no family members on the team.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

Supporting Documentation: Case Plans w/ Signature Pages, Meeting Notes, Progress Notes



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E16 NB	Needs statements for family members are included in every plan of care, and refer to the underlying reasons why problematic situations or behaviors are occurring. These needs are not simply stated as deficits, problematic behaviors, or service needs.	2 1 0 N/A	*N/A if there are no family members on the team*
E17 NB	No plan of care includes more than three needs statements.	Y N Miss	*Miss if needs statements are not articulated in any plans of care*
E18 NB	The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.	2 1 0	

List the needs addressed in the plans of care to assist with scoring and feedback (optional):

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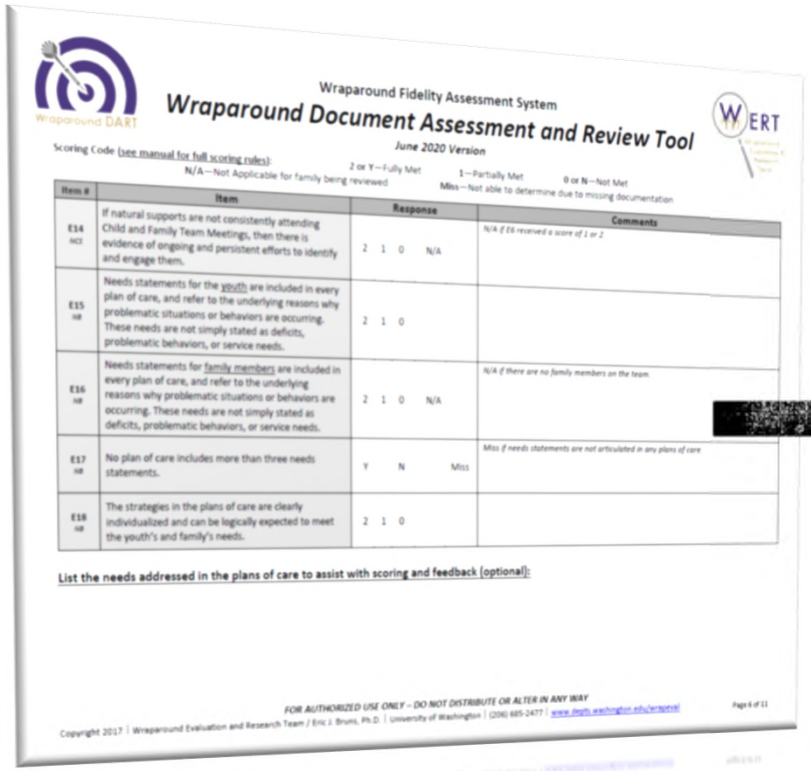
E17 *NB*	No plan of care includes more than three needs statements.
E18 *NB*	The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.

Possible Scores	
Yes	IF ALL OF THE PLANS OF CARE INCLUDE THREE OR FEWER NEEDS STATEMENTS.
No	if at least one plan of care includes more than three needs statements.
Miss	if needs statements are not articulated in *any* plans of care.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

Supporting Documentation: Case Plans w/ Signature Pages, Meeting Notes, Progress Notes



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E17 *NB*	No plan of care includes more than th statements.
E18 *NB*	The strategies in the plans of care are clearly individualized and can be logically expected to meet the youth's and family's needs.

Possible Scores

2	if ALL of the strategies included in the Wraparound plans of care are clearly individualized to the youth's and family's needs (i.e., they can be logically expected to meet the articulated need and are, in some way, individualized to meet the youth's and family's unique needs and preferences).
1	if SOME (1-30%) of the strategies included in the Wraparound Plan are fairly generic and NOT clearly individualized to the youth's and family's needs (i.e., they can be logically expected to meet the articulated need and are, in some way, individualized to meet the youth's and family's unique needs and preferences).
0	if MANY (>30%) of the strategies included in the Wraparound Plan are fairly generic and NOT clearly individualized to the youth's and family's needs (i.e., they can be logically expected to meet the articulated need and are, in some way, individualized to meet the youth's and family's unique needs and preferences).

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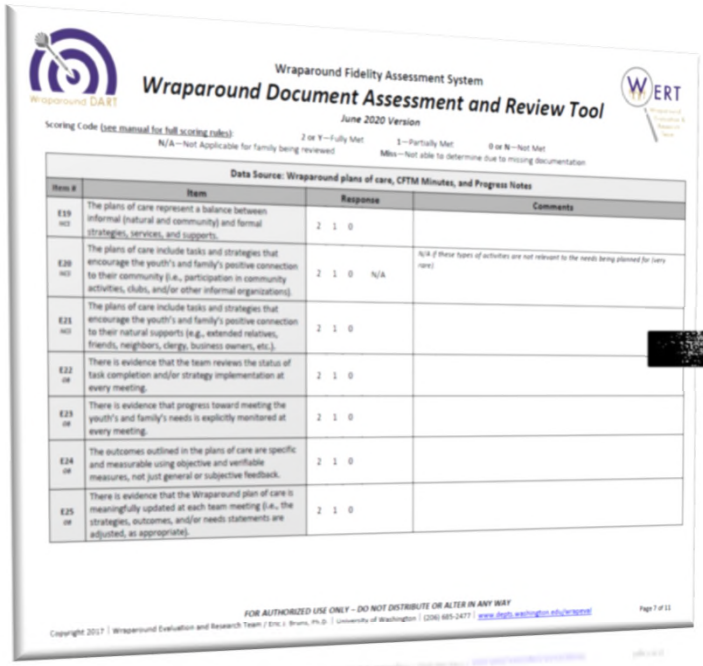

Item #	Item
E19 *NCS*	The plans of care represent a balance between informal (natural and community) and formal strategies, services, and supports.
E20 *NCS*	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their community (i.e., participation in commu activities, clubs, and/or other informal organizat
E21 *NCS*	The plans of care include tasks and strategies th encourage the youth's and family's positive con to their natural supports (e.g., extended relative friends, neighbors, clergy, business owners, etc.
E22 *OB*	There is evidence that the team reviews the sta task completion and/or strategy implementatio every meeting.
E23 *OB*	There is evidence that progress toward meeting youth's and family's needs is explicitly monitore every meeting.
E24 *OB*	The outcomes outlined in the plans of care are s and measurable using objective and verifiable measures, not just general or subjective feedba
E25 *OB*	There is evidence that the Wraparound plan of meaningfully updated at each team meeting (i. strategies, outcomes, and/or needs statements are adjusted, as appropriate).

Possible Scores

2	if in ALL Wraparound plans of care *at least 1/3* of the support and strategies are *informal* in nature.
1	if in MOST, BUT NOT ALL (66-99%) of the Wraparound plans of care *at least 1/3* of the support and strategies are *informal* in nature.
0	if in 33% or more of the Wraparound plans of care *fewer than 1/3* of the support and strategies are *informal* in nature.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

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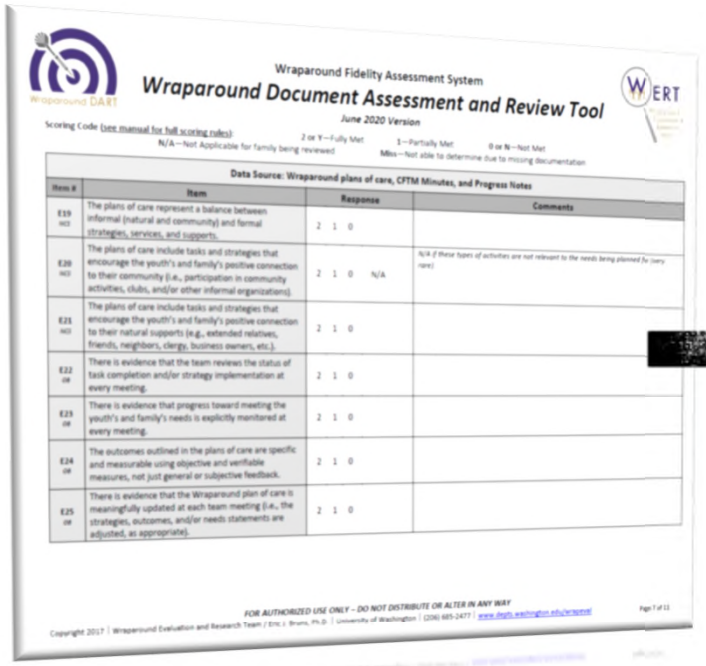
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E20 NCS	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their community (i.e., participation in community activities, clubs, and/or other informal organizations).	2 1 0 N/A	
E21 NCS	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their natural supports (e.g., extended relatives, friends, neighbors, clergy, business owners, etc.).	2 1 0	
E22 OB	There is evidence that the team reviews the status of task completion and/or strategy implementation at every meeting.	2 1 0	
E23 OB	There is evidence that progress toward meeting the youth's and family's needs is explicitly monitored at every meeting.	2 1 0	
E24 OB	The outcomes outlined in the plans of care are specific and measurable using objective and verifiable measures, not just general or subjective feedback.	2 1 0	
E25 OB	There is evidence that the Wraparound plan of care is meaningfully updated at each team meeting (i.e., the strategies, outcomes, and/or needs statements are adjusted, as appropriate).	2 1 0	

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E22 *OB*	There is evidence that the team reviews the status of task completion and/or strategy implementation at every meeting.
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E25 *OB*	There is evidence that the Wraparound plan of care is meaningfully updated at each team meeting (i.e., the strategies, outcomes, and/or needs statements are adjusted, as appropriate).

Possible Scores	
2	if there is documentation indicating that at EVERY CFTM *following the creation of the first plan of care* the team reviewed the status of task completion and/or strategy implementation for EVERY STRATEGY or TASK.
1	if there is documentation indicating that at EVERY CFTM *following the creation of the first plan of care* the team reviewed the status of task completion and/or strategy implementation of SOME, BUT NOT ALL, STRATEGIES or TASKS.
0	if there is documentation indicating that at SOME, BUT NOT ALL of CFTMs, *following the creation of the first plan of care,* the team reviewed the status of task completion and/or strategy implementation OR there is no evidence that the status of previously assigned tasks and strategies were reviewed.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

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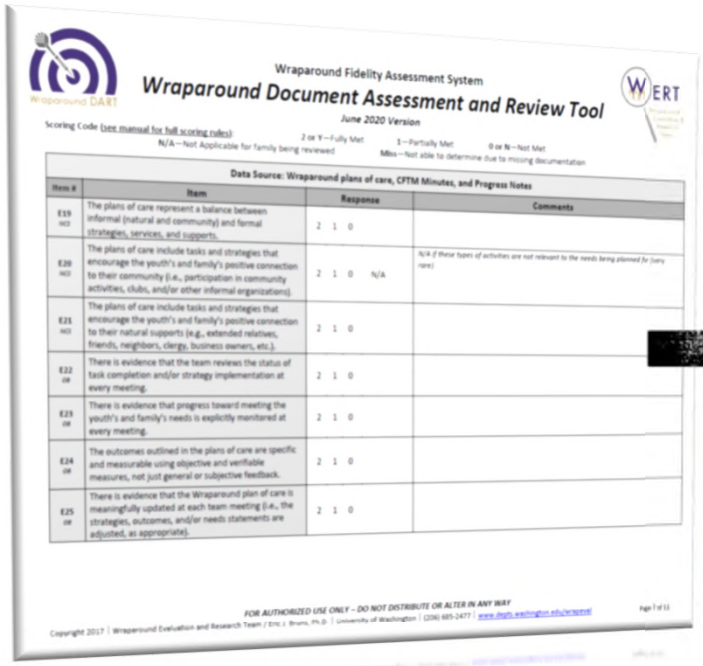
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Miss—Not able to determine due to missing documentation

Data Source: Wraparound plans of care, CFTM Minutes, and Progress Notes

Item #	Item	Response	Comments
E19 NCS	The plans of care represent a balance between informal (natural and community) and formal strategies, services, and supports.	2 1 0	
E20 NCS	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their community (i.e., participation in community activities, clubs, and/or other informal organizations).	2 1 0 N/A	N/A if these types of activities are not relevant to the needs being planned for (very rare)
E21 NCS	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their natural supports (e.g., extended relatives, friends, neighbors, clergy, business owners, etc.).	2 1 0	
E22 OB	There is evidence that the team reviews the status of task completion and/or strategy implementation at every meeting.	2 1 0	
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E24 OB	The outcomes outlined in the plans of care are specific and measurable using objective and verifiable measures, not just general or subjective feedback.	2 1 0	
E25 OB	There is evidence that the Wraparound plan of care is meaningfully updated at each team meeting (i.e., the strategies, outcomes, and/or needs statements are adjusted, as appropriate).	2 1 0	

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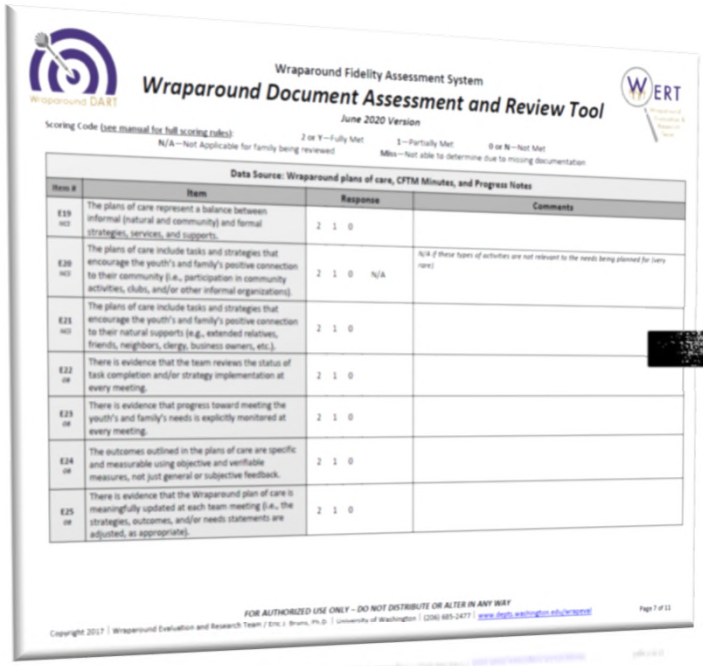
Possible Scores

2	if there is documentation indicating that at EVERY CFTM *following the creation of the first plan of care* the team monitored progress toward meeting needs and/or achieving outcomes since the last meeting.
1	if there is documentation indicating that at MOST (66-99%) CFTMs *following the creation of the first plan of care* the team monitored progress toward meeting needs and/or achieving outcomes since the last meeting.
0	if there is documentation indicating that at less than two-thirds (<66%) of CFTMs *following the creation of the first plan of care* the team monitored progress toward meeting needs and/or achieving outcomes since the last meeting OR there is no evidence that the team monitored progress toward meeting needs and/or achieving outcomes.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

Supporting Documentation: Case Plans w/ Signature Pages, Meeting Notes, Progress Notes



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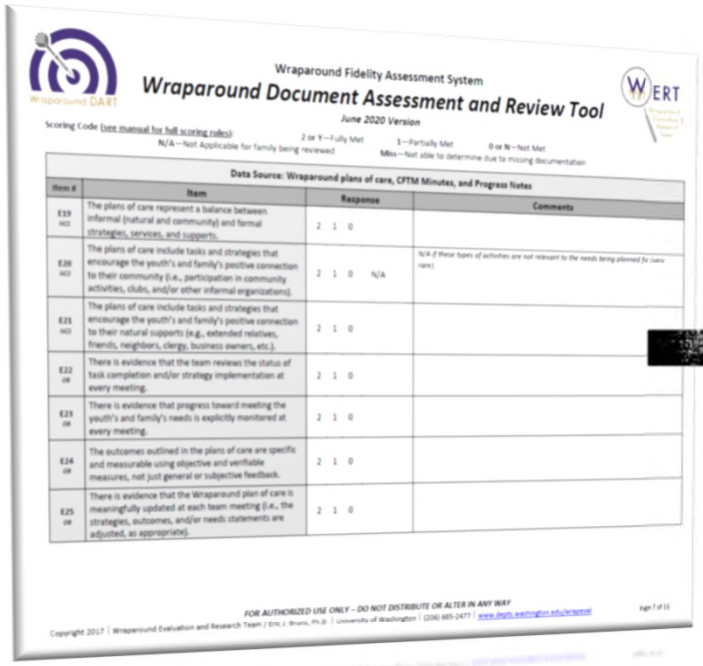
Possible Scores

2	if MOST (75%+) of the outcomes in the Wraparound plans of care or other documentation are specific and measurable.
1	if SOME (50%-74%) of the outcomes in the Wraparound plans of care or other documentation are specific and measurable.
0	if LESS THAN HALF (0-49%) of the outcomes in the Wraparound plans of care or other documentation are specific and measurable.

WRAPAROUND KEY ELEMENT: NEEDS/OUTCOMES BASED

Supporting Documentation: Case Plans w/ Signature Pages, Meeting Notes, Progress Notes


Wraparound Fidelity Assessment System

Wraparound Document Assessment and Review Tool

June 2020 Version

Item #	Item	Response	Comments
E19 NCS	The plans of care represent a balance between informal (natural and community) and formal strategies, services, and supports.	2 1 0	
E20 NCS	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their community (i.e., participation in community activities, clubs, and/or other informal organizations).	2 1 0 N/A	
E21 NCS	The plans of care include tasks and strategies that encourage the youth's and family's positive connection to their natural supports (e.g., extended relatives, friends, neighbors, clergy, business owners, etc.).	2 1 0	
E22 OB	There is evidence that the team reviews the status of task completion and/or strategy implementation at every meeting.	2 1 0	
E23 OB	There is evidence that progress toward meeting the youth's and family's needs is explicitly monitored at every meeting.	2 1 0	
E24 OB	The outcomes outlined in the plans of care are specific and measurable using objective and verifiable measures, not just general or subjective feedback.	2 1 0	
E25 OB	There is evidence that the Wraparound plan of care is meaningfully updated at each team meeting (i.e., the strategies, outcomes, and/or needs statements are adjusted, as appropriate).	2 1 0	

Item #	Item
E19 NCS	The plans of care represent a balan informal (natural and community) a strategies, services, and supports.
E20 NCS	The plans of care include tasks and encourage the youth's and family's to their community (i.e., participati activities, clubs, and/or other inforr
E21 NCS	The plans of care include tasks and encourage the youth's and family's to their natural supports (e.g., exte friends, neighbors, clergy, business
E22 OB	There is evidence that the team rev task completion and/or strategy im every meeting.
E23 OB	There is evidence that progress tow youth's and family's needs is explic every meeting.
E24 OB	The outcomes outlined in the plans and measurable using objective and measures, not just general or subje
E25 OB	There is evidence that the Wraparound plan of care is meaningfully updated at each team meeting (i.e., the strategies, outcomes, and/or needs statements are adjusted, as appropriate).

Possible Scores

2	if the Wraparound plan of care is updated after EVERY team meeting with substantial changes related to progress monitoring and changes in strategies related to lack of progress and/or new needs being prioritized by the youth and family. As the Wraparound process unfolds, any new strategies or relevant information are reflected in the plan of care (it is a living document).
1	if the Wraparound plan of care is updated AT LEAST QUARTERLY with substantial changes, but NOT after *every* team meeting.
0	if there is no evidence of Wraparound plan of care updates OR the periodic updates that are made are not substantial related to progress monitoring and changes in strategies related to lack of progress and/or new needs being prioritized by the youth and family.

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QUESTIONS?
COMMENTS?
CONCERNS?

2024

Wrap Key Elements:
Needs/Outcomes Based

THANK YOU!

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2024