

## ABOUT US

We are a team of crisis specialists in your community dedicated to providing the care you and your family need when someone up to age 21 is experiencing an emotional or behavioral crisis.

When a crisis happens, we're here for you on demand to provide the care needed for you or your child or youth. We work to, when possible, help keep you, your child or your youth in their regular living situation while providing the necessary resources and services to help recover normalcy and prevent unnecessary placements. Children's Mobile Crisis services are funded by the West Virginia Department of Health and Human Resources, Bureau for Behavioral Health.

# CHILDREN'S MOBILE CRISIS RESPONSE & STABILIZATION TEAMS

***Community Crisis Care  
When You Need It***

An **emotional or behavioral crisis** is

- a situation in which a person's behaviors put themselves or others in danger
- when a young person can no longer care for themselves or function normally

WEST VIRGINIA  
Department of  
**Health &  
Human  
Resources**  
BUREAU FOR  
BEHAVIORAL HEALTH



## CARE PROCESS

**Step 1: CALL** the phone number for your region if your child is experiencing a crisis.

.....  
**Step 2: EXPLAIN** your need to the partner in care and decide if you would like to talk on the phone or have someone respond in person.

.....  
**Step 3:** A crisis specialist will talk with you and recommend referrals as needed for other services

OR

an individual or team will arrive to **DEESCALATE** the situation and provide needed services.

.....  
**Step 4:** Once the crisis is stabilized, the team and family will **DECIDE** what other services are necessary.

.....  
**Step 5:** Extra services and resources are determined and provided as agreed to **SUPPORT** the continued stabilization of the family.

## CONTACT US

**BROOKE, HANCOCK, MARSHALL,  
OHIO & WETZEL**  
Genesis  
866-897-8959

**BERKELEY, GRANT, HAMPSHIRE,  
HARDY, JEFFERSON, MINERAL  
MORGAN & PENDLETON**  
Coming soon!

**CALHOUN, JACKSON, PLEASANTS,  
RITCHIE, ROANE, TYLER,  
WIRT & WOOD**  
Westbrook  
304-485-1725 or 800-579-5844

**BARBOUR, RANDOLPH,  
TUCKER & UPSHUR**  
Appalachian Community  
Health Care Center  
304-636-3232 or 888-357-3232

**BRAXTON, DODDRIDGE, GILMER,  
HARRISON, LEWIS, MARION,  
MONONGALIA,  
PRESTON & TAYLOR**  
United Summit Center  
844-985-4371

**BOONE, CABELL, CLAY,  
KANAWHA, LINCOLN, LOGAN,  
MINGO, MASON,  
PUTNAM & WAYNE**  
Pretera  
800-642-3434

**FAYETTE, GREENBRIER,  
MCDOWELL, MERCER, MONROE,  
NICOLAS, POCAHONTAS,  
RALEIGH, SUMMERS,  
WEBSTER & WYOMING**  
FMRS  
304-256-7100 or 888-523-6437