



**West Virginia
2020-2022 Substance Use Response Plan
2nd Quarter Report for the Period of
April 1, 2020 to June 30, 2020**

Governor's Council on Substance Abuse Prevention and Treatment

August 10, 2020



Introduction

The purpose of this report is to update the Governor’s Council on Substance Abuse Prevention and Treatment, key stakeholders, and communities on progress in implementing the West Virginia 2020-2022 Substance Use Response Plan. The content of the report will change from quarter to quarter as new initiatives are started and others that are currently in progress are advanced or completed. Additional changes to the Plan will be made through a structured annual review process. This report is not meant to be a complete description of the work being performed but serves as a tool and mechanism by which the Governor’s Council can monitor progress in each of the goal areas. The report is organized by the following seven strategic areas presented in the West Virginia 2020-2022 Substance Use Response Plan.

- Prevention
- Community Engagement and Supports
- Health Systems
- Treatment, Recovery, and Research
- Courts and Justice-Involved Populations
- Law Enforcement
- Community Education

This report has two sections:

- **Initiatives and Status at a Glance** is a snapshot of the current status of each key performance indicators (KPI) being implemented in Year 1. This report reflects progress in implementation from Quarter 1 (January 20, 2020 to March 31, 2020) to Quarter 2 (April 1, 2020 to June 30, 2020).
- **Key Initiatives and Agency Highlights** are brief updates of key initiatives found in the plan, highlighting their contribution to the Strategic Plan implementation for the quarter. Due to COVID19 these reports are not included in the quarterly report but will be included in future reports whenever possible as we move into the recovery phase of the pandemic.

This document is one means for the Governor’s Council members and the WV Department of Health Human Resources, Office of Drug Control Policy to demonstrate their commitment to accountability, sustainability, and willingness to assure this plan is advanced in order to systematically address the substance use disorder crisis in West Virginia. As noted in the Strategic Plan for 2020 to 2022, true success in implementing this plan will continue to require integrated efforts at every jurisdictional level and across sectors. It will not be achieved by any one agency, entity, or jurisdiction alone. As such, the Council continues to offer the Plan as a common framework to other sectors and organizations engaged in addressing West Virginia’s substance use epidemic. The use of a common framework will enhance the likelihood of aligning efforts, leveraging one another’s work, minimizing gaps, and communicating collective progress. Addressing this epidemic in West Virginia clearly requires a “whole of community” effort. This shared commitment is at the center of the relationship between Council, state agencies and the community and enables us to work together to make the vision outlined in the Plan a reality. The State Plan, in its entirety, may be accessed at [West Virginia 2020-2022 State Substance Use Plan](#).

Executive Summary

Purpose

Quarterly reports are prepared to update the Governor’s Council, key stakeholders, and communities on the progress being made towards achieving what is presented in the West Virginia 2020-2022 Substance Use Response Plan. In addition, this reporting process facilitates an important dialogue about the initiatives being undertaken and issues of importance.

Background

During this quarter, changes to the implementation of some key performance indicators continued to be impacted by the COVID-19 pandemic in West Virginia. Like nothing seen in public health and healthcare in more than 100 years, the pandemic continues to require commitment and collaboration of nearly all state agencies and key stakeholders of the Plan in order to effectively respond to promote and protect the public’s health. However, as the Plan was released on January 20, 2020, the activities required to meet many of the KPIs are being implemented. This is of critical importance as we are continually learning and understanding the how the ‘epidemic within the pandemic’ is being impacted, and there is further work needed to stem potential trends revealed by monitoring of data by the Office of Drug Control Policy, state partners, and local communities. Substance use disorders must continue to be a priority.

At the end of Quarter 1, given the tremendous demands on many agencies and individuals, status was reported for each Key Performance Indicator as Not Started, In Progress, In Progress – Behind, or Complete. In Quarter 2, the originally planned measurement of Key Performance Indicators was used, which enabled measurement of progress as completed, on target, falling behind, or far behind, and a color coding system was used to demonstrate progress for each KPI. This report presents Quarter 1 and Quarter 2 measurements for transparency and to communicate progress being made, even in the face of the ongoing pandemic. Subsequently, the Plan continues to have a strong focus on the indicators and metrics established through the key performance indicators, which are time-framed and measurable.

Implementation of the Plan for Quarter 1 (January 20, 2020 to March 31, 2020) and Quarter 2 (April 1, 2020 to June 30, 2020) resulted in the following for the 68 KPIs being implemented in the Plan during Year 1:

	Quarter 1	Quarter 2
KPIs Completed	4 (6%)	17 (25%)
KPIs In Progress	33 (47%)	37 (54%)
KPIs Completed or In Progress	36 (53%)	54 (79%)

Initiatives and Status at a Glance

Prevention

Goal 1: Prevent substance use disorder and enhance resiliency.

		Quarter 1	Quarter 1
Strategy 1	Implement evidence-based practices and programs and frameworks that promote prevention, foster resiliency, and address stigma .	Status Not Started In Progress In Progress– Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By March 2020 all local prevention lead organizations/coalitions will receive training and technical assistance and conduct community needs assessments to develop implementation plans based on identified gaps.	In Progress - Behind	50%
KPI 2	By March 2020 utilize the West Virginia Department of Education ReClaimWV initiative (in collaboration with prevention lead organizations and school-based mental health) as a foundation to disseminate and promote recommended, evidence-based prevention education materials, resources, training, and technical assistance to all West Virginia schools.	In Progress	50%
KPI 3	By December 2020 identify and foster development and implementation of effective youth empowerment and leadership programs/models.	In Progress	50%
KPI 4	By December 2020 begin implementation of evidence-based West Virginia Expanded School Mental Health (ESMH) in all 55 counties using a phased-in process.	In Progress	60%

Goal 2: Monitor opioid prescriptions and distribution.

		Quarter 1	Quarter 2
Strategy 2	Continue to conduct public health surveillance with the West Virginia Prescription Drug Monitoring Program , the Controlled Substance Automated Prescription Program (CSAPP) data and publicly disseminate timely epidemiological analyses for use in surveillance, early warning, evaluation and prevention.	Status Not Started In Progress In Progress–Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	Increase uptake of evidence-based prescribing guidelines (i.e., West Virginia Safe & Effective Management of Pain Program) by 10% per year.	Not Started	50%

Goal 3: Enhance West Virginia’s evidence-based cessation and prevention efforts for tobacco and other nicotine delivery devices/systems through the West Virginia Tobacco Use Reduction State Plan.

		Quarter 1	Quarter 2
Strategy 1	Implement evidence-based prevention and cessation programs for tobacco and other nicotine delivery devices/systems in accordance with the existing West Virginia Tobacco Use Reduction State Plan .	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 implement the 2017-2020 Tobacco Use Reduction State Plan.	In Progress	Unable to measure
KPI 2	By July 1, 2020 create the 2021-2024 updated Tobacco Use Reduction State Plan.	In Progress	80%

Community Engagement and Supports

Goal 1: Increase capacity of recovery housing in West Virginia.

		Quarter 1	Quarter 2
Strategy 1	Create and sustain a system of assessing recovery housing capacity and quality to make funding recommendations and expand resources statewide.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 conduct a statewide assessment of 100% of current recovery housing across the state to identify geographic areas of greatest need and resources for medication-assisted treatment accessible recovery housing.	In Progress	50%
Strategy 3	Develop and implement a certification process that will assure quality and consistency of recovery housing and the services provided.		
KPI 1	By December 31, 2020 engage the West Virginia Alliance of Recovery Residences to complete a certification process in 25% of the recovery residences in West Virginia.	In Progress	10%

Goal 2: Increase availability of transportation in order to access prevention, early intervention, treatment, and recovery services.

		Quarter 1	Quarter 2
Strategy 1	Explore innovative models of transportation for individuals with substance use disorder. Based on what is learned about these models and feasibility of addressing existing barriers, develop innovative strategies that enable individuals with substance use disorders to regain the ability to independently transport.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 establish a Recovery Transportation Task Team to research transportation models across the country, document best practices and working models, and develop a plan that includes recommendations to replicate selected models across West Virginia.	Not Started	0%

Goal 3: Increase employment opportunities for individuals experiencing or in recovery for substance use disorders through supported employment and apprenticeships.

		Quarter 1	Quarter 2
Strategy 3	Assist businesses to employ individuals in recovery.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 develop a toolkit for employers to address barriers/needs for employer education in utilizing those in recovery in the workforce.	Not Started	10%
Strategy 4	Develop regional recovery-owned and operated businesses.		
KPI 1	Increase regional recovery-owned and operated businesses by 10% annually throughout the duration of the plan.	Not Started	0%
Strategy 8	Employ individuals in recovery on public works projects such as construction, rehabilitative housing, tearing down dilapidated structures, renovating existing structures, and other areas of the construction trade.		
KPI 1	By December 31, 2020 establish a Recovery to Work Task Team to provide guidance, eliminate barriers, and develop construction-based employment opportunities for individuals in recovery.	Not Started	0%

Goal 4: Support the organization of communities to combat the substance use disorder crisis by developing a strategy to pool resources, share ideas and best practices, avoid redundancies, and eliminate gaps.

		Quarter 1	Quarter 2
Strategy 1	Develop a mapping and planning tool to maximize resources and disseminate emerging and evidence-based practices to communities with unmet needs related to developing integrated systems for addiction care.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI1	By December 31, 2020 develop a mapping and planning tool of emerging and/or evidence-based practices to be shared with communities.	Not Started	30%
KPI2	By December 31, 2020 gather information to develop a search and compilation process and share emerging and evidence-based practices with prevention, treatment and recovery providers.	Not Started	0%
Strategy 2	Connect successful applicants for funding and their communities to other communities.		
KPI1	By September 30, 2020 develop a platform to document successful emerging or evidence-based programs to connect individuals and communities to working models and/or services.	Not Started	0%

Health Systems

Goal 1: Reduce fatal and nonfatal overdoses.

		Quarter 1	Quarter 2
Strategy 1	Provide broad access to naloxone across the state for those who need it, including first responders, local health departments, Quick Response Teams, and treatment programs (medication-assisted treatment and detox).	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 2	Over the course of the plan, 50% of local health departments will have access to naloxone to distribute by December 31, 2020, 75% by December 31, 2021, and 95% by December 31, 2022.	In Progress	25%
KPI 3	By July 1, 2020 advance availability of naloxone for distribution to all Quick Response Teams.	In Progress	90%
Strategy 2	Increase resources and support for expansion of Quick Response Teams in local communities across the state.		
KPI 1	By April 1, 2020 expand Quick Response Teams to 25 of 55 counties.	In Progress	90%
KPI 2	Support existing Quick Response Teams throughout the duration of the plan.	In Progress	100%

Goal 2: Expand points of access to substance use disorder treatment through health care system integration.

		Quarter 1	Quarter 2
Strategy 1	Promote improved access to substance use disorder treatment through a coordinated approach with health care system facilities.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 support at least two hospitals in addressing substance use disorder for all patients using a facility-wide model that includes the integration of universal screening , medication-assisted treatment initiation, and coordinated care transition.	Not Started	50%
KPI 2	By December 31, 2020 support at least 10 hospital emergency departments in developing clinical pathways for medication-assisted treatment and transition to substance use disorder care.	In Progress	50%
Strategy 2	Develop a response system statewide through permissible data sharing to quickly identify trends and critical overdose incidents to enable rapid community responses.		

KPI 1	By April 1, 2020 develop a public dashboard to display trends and critical incidents that enable local communities to be responsive.	Complete	100%
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Goal 3: Reduce the risk of infectious diseases associated with substance use disorder.

		Quarter 1	Quarter 2
Strategy 1	Increase understanding of harm reduction and stigma and increase cross-sector partnerships in the design, implementation, and evaluation of comprehensive, evidence-based harm reduction programs.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 support five communities undertaking new cross-sector planning and implementation of private or public sector harm reduction services through provision of funding, technical assistance, and quality improvement efforts throughout the duration of the plan.	Not Started	0%
KPI 2	Decrease harm from injection drug use in all existing harm reduction programs through the increase in naloxone distribution, linkages to treatment, and best practices for harm reduction programs throughout plan duration.	In Progress	100%
KPI 3	Reduce health and cost burdens of infectious diseases through cumulative harm reduction strategies, vaccinations, and syringe services throughout the duration of the plan.	In Progress	100%
KPI 4	By December 31, 2020 develop a set of best practices for all local health departments to implement that help reduce syringe litter to prevent harm to first responders and community residents throughout the duration of the plan.	Not Started	30%
KPI 6	By December 31, 2020 build the capacity to provide local harm reduction program assessments in 10 programs aimed at supporting quality improvement and providing technical assistance that maximizes program effectiveness and reduces stigma through education.	Not Started	90%

Treatment, Recovery, and Research

Goal 1: Improve access to effective treatment for substance use disorder in outpatient and residential facilities.

		Quarter 1	Quarter 2
Strategy 1	Increase the number of treatment providers who offer evidence-based practices and programs to save lives for individuals with substance use disorders.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By March 31, 2020 complete a needs assessment and gap analysis of treatment and recovery services and resources by county.	In Progress	100%
KPI 2	By July 1, 2020 complete a strategic planning process that will enable telehealth to be used for substance use disorder treatment and recovery services across the state.	Not Started	100%
KPI 3	By December 31, 2020 expand medication-assisted treatment availability to all counties using direct treatment or telehealth.	In Progress	50%
KPI 4	By December 31, 2020 implement an annual educational program addressing the identified clinical needs of providers and clinicians.	Not Started	100%
KPI 5	By September 30, 2020 establish processes in four communities to implement treatment on demand.	In Progress	0%
KPI 7	By July 1, 2020 improve treatment engagement by 20% beginning at the initial assessment stage and continuing throughout the treatment continuum.	In Progress	Unable to Measure
KPI 8	By September 30, 2020 fully implement the Atlas Quality Initiative (Shatterproof) in West Virginia.	In Progress	90%
Strategy 2	Implement a comprehensive model that addresses recovery and strengthens funding for pregnant and parenting women and their families.		
KPI 1	By March 1, 2020 implement home visiting services with the existing Drug Free Moms and Babies programs.	In Progress	75%
KPI 2	By July 1, 2020 expand Drug Free Moms and Babies affiliated home visiting programs to all DHHR regions in West Virginia.	In Progress	75%
KPI 3	By July 1, 2020 expand residential and outpatient treatment capacity for pregnant and parenting women in all regions of the state.	In Progress	50%

Goal 2: Increase the health professional workforce to treat people with substance use disorder.

		Quarter 1	Quarter 2
Strategy 3	Provide education about substance use disorder to providers in hospitals, urgent cares, and primary care practices.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 provide education to 1,000 future and current practitioners about substance use disorder, including education to meet medication-assisted treatment waiver requirements.	In Progress	75%
Strategy 4	Increase the number of clinical providers in the state to meet the needs of people needing treatment for substance use disorder.		
KPI 1	Continue loan repayment programs each semester to help at least 40 clinicians per year.	In Progress	100%

Goal 3: Implement recovery support systems throughout West Virginia.

		Quarter 1	Quarter 2
Strategy 1	Define and operationalize a recovery support system model for West Virginia.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By July 1, 2020 define appropriate recovery support system models.	Not Started	100%
Strategy 2	Foster the addition of peer recovery supports in health care and substance use disorder treatment settings.		
KPI 1	By September 1, 2020 develop standardized training for peer recovery support specialists.	In Progress	100%
KPI 2	Implement and support new and existing peer support programs throughout the duration of the Plan.	In Progress	100%
KPI 3	By July 1, 2020 develop recommendations on how to effectively provide ongoing support for peer recovery support specialists.	In Progress	80%

Goal 4: Conduct relevant research, evaluation, and dissemination of the comparative effectiveness of various approaches to addressing the substance use disorder crisis.

		Quarter 1	Quarter 2
Strategy 1	Work with universities and research institutions to study the effectiveness of various interventions for combatting the substance use disorder crisis across the spectrum from prevention to sustained recovery.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By September 30, 2020 solicit ideas for research from each of the Council Subcommittees concerning their respective areas of Plan expertise.	Not Started	10%
KPI 2	By July 1, 2020 analyze existing evaluation efforts to determine future actions and areas that need strengthening.	Not Started	20%

Court Systems and Justice-Involved Populations

Goal 1: Provide access to effective treatment for individuals with substance use disorders in the criminal justice system.

		Quarter 1	Quarter 2
Strategy 1	Provide access across the West Virginia criminal justice system to substance use disorder treatment that offers medication-assisted treatment, therapeutic programming, and facilitates transition into the community upon release.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 3	By July 31, 2020 establish a standardized process that is implemented in all jails and court systems to ensure that all eligible inmates have been offered the opportunity for Medicaid enrollment or have a plan to ensure private insurance coverage prior to release.	Complete	100%
KPI 4	By July 31, 2020 establish a standardized process using best evidence that supports successful transitions from detention to community by promoting care coordination for medication-assisted treatment, therapeutic programming, and Medicaid benefits upon release.	In Progress	50%

Law Enforcement

Goal 1: Equip and train law enforcement agencies to respond to overdoses.

		Quarter 1	Quarter 2
Strategy 4	Ensure that law enforcement agencies have access to naloxone.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By December 31, 2020 offer training to law enforcement officers on how to respond to an overdose, including administration of naloxone.	Not Started	10%
KPI 2	By December 31, 2020 work with state agencies and local health departments to ensure law enforcement agencies have adequate naloxone supplies.	Not Started	10%

Goal 2: Expand pathways from law enforcement to treatment and recovery.

		Quarter 1	Quarter 2
Strategy 1	Engage with community members after overdose and/or with substance use disorder to foster early intervention for treatment and recovery.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	By April 1, 2020 expand Quick Response Teams to 25 of 55 counties.	In Progress	90%
Strategy 2	Expand pathways to treatment and recovery through innovative diversion models such as Law Enforcement Assisted Diversion , the Police-Assisted Addiction and Recovery Initiative , and the Kentucky State Police Angel Initiative .		
KPI 1	By December 31, 2020 provide annual training for law enforcement entities on innovative models for diversion and identification and de-escalation of individuals suffering with substance use disorders.	Not Started	40%
KPI 2	By December 31, 2020 provide incentives to law enforcement to adopt successful diversion programs.	Not Started	100%
KPI 3	Increase Law Enforcement Assisted Diversion (LEAD) programs in local communities by 10% annually.	Not Started	100%

Strategy 4	Develop strategic partnerships to mitigate minor offenses to reduce legal and logistical barriers to treatment and recovery.		
KPI 1	By December 31, 2020 allow circuit court judges to issue provisional driver's licenses to individuals with a suspended license that are actively enrolled in diversion programs.	Not Started	10%
KPI 2	By December 31, 2020 allow prosecutors to expunge minor offenses once actively enrolled in substance use disorder treatment.	Not Started	10%

Goal 3: Provide law enforcement with analytical tools, techniques, resources, and policies to improve the enforcement of drug laws.

		Quarter 1	Quarter 2
Strategy 1	Improve interagency communication between law enforcement, the Board of Pharmacy, and the West Virginia Prescription Drug Monitoring Program.	Status Not Started, In Progress, In Progress-Behind Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow
KPI 1	By December 31, 2020 facilitate monthly meetings among law enforcement, the Board of Pharmacy, and the West Virginia Prescription Drug Monitoring Program to spotlight suspicious practices.	In Progress	0%
Strategy 3	Utilize the Overdose Detection Mapping Application Program to identify drug trafficking routes across state lines and encourage local law enforcement to enter overdose data, as required by law.		
KPI 1	By December 31, 2020 inform all local law enforcement agencies and other first responders that entering overdose data into the Overdose Detection Mapping Application Program within 72 hours of overdose is required by state law.	In Progress	0%
KPI 2	By December 31, 2020 begin notifying state and local law enforcement of overdose events and apparent drug routes identifiable via the Overdose Detection Mapping Application Program.	Not Started	100%

Public Education

Goal 1. Implement an ongoing coordinated campaign and initiative to educate West Virginians about the nature of substance use disorders and the potential for improving the same, including but not limited to, improved understanding of the disease and the potential for prevention, early intervention, treatment, and recovery supports.

		Quarter 1	Quarter 2
Strategy 1	Implement development of a short-term action plan (12 month) to address stigma reduction by February 1, 2020.	Status (Not Started, In Progress, In Progress – Behind, Complete	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	Establish an Action Team to lead activities by January 30, 2020.	Complete	100%
KPI 2	Research successful messaging in anti-stigma campaigns around the country and adapt them to the culture and needs of West Virginia specifically and Appalachia generally by February 28, 2020.	Complete	100%
KPI 3	Develop and implement a media/social media campaign that emphasizes the combined principles of treatment and the basic causes of substance use disorder by April 1, 2020.	In Progress	50%
KPI 4	Implement a statewide stigma reduction training curriculum to be used by the Prevention Lead Organizations and other identified groups to train targeted audiences by April 1, 2020.	Not Started	0%
KPI 5	Implement at least four training sessions for journalists and media personnel on how to use language to cover issues related to substance use disorder by September 1, 2020.	Not Started	25%
KPI 6	Educate at least 10,000 people about stigma and substance use disorders by December 31, 2020.	Not Started	50%

Goal 2: Create a three-year strategic plan for stigma reduction.

Strategy 1	Thoroughly conduct evaluation for activities undertaken in the first year for effectiveness, to make any necessary modifications and inform plan development for years two and three of the Plan.	Status (Not Started, In Progress, In Progress – Behind, Complete)	Progress Toward Completion Complete - Blue On Target - Green Falling Behind - Yellow Far Behind - Red
KPI 1	Develop and implement a written data collection and evaluation plan to enable ongoing assessment of all Goal 1 activities by April 1, 2020.	Not Started	0%
KPI 2	Conduct data collection and evaluation activities in accordance with above plan from April 1, 2020 to December 31, 2020.	Not Started	0%
KPI 3	By March 31, 2021 complete a written evaluation report of activities undertaken in 2020.	Not Started	0%